



IMPORTANT SAFETY RECALL

NHTSA Safety Recall 22V-313

THIS NOTICE APPLIES TO YOUR VEHICLE.

**RE: BODY SERIAL
CHASSIS SERIAL**

Dear Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Our records indicate that you have purchased a vehicle with the serial number which appears above.

REASON FOR THIS RECALL

Winnebago has decided that a defect related to motor vehicle safety exists on certain 2021-2023 Ekko motorhomes. These motor homes were manufactured January 08, 2021 through April 27, 2022.

The loose LP hose used to hook up the exterior cooktop has a quick disconnect fitting on the end of the hose assembly that may have a crack which could result in propane leak increasing the risk of fire.

WHAT WE WILL DO

Winnebago has worked with the hose assembly manufacturer to provide you a new replacement hose assembly. Exchanging these hose assemblies will be at no charge to you.

WHAT YOU SHOULD DO

Do not use the exterior cooktop until you have received your replacement hose. Please contact your Winnebago dealer to arrange for an appointment. The labor time necessary to perform the hose exchange should take a few minutes. **Original hose must be given to the dealer for disposal before replacement hose will be provided.**

Winnebago Motorhome dealers are best equipped to obtain parts and provide service to ensure your vehicle is corrected as promptly as possible. However, if you take your vehicle to the dealer on the agreed date and they do not service this condition on that date or within five days, we recommend you contact Winnebago, Attn.: Customer Care at (641) 585-6939 or (800) 537-1885. If you are still unable to obtain such service without charge to you and within a reasonable time, you may contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, DC 20590 or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 [TTY: (800) 424-9153] or go to <http://www.safercar.gov>.



IF YOU HAVE PREVIOUSLY PAID FOR THIS REPAIR

If you have paid to remedy this issue, you may be eligible for a refund. To obtain information on a refund, contact Winnebago Customer Care by email at customercare@wgo.net or write us at Customer Care Department, P.O. Box 152, Forest City, Iowa 50436 or by telephone at (641) 585-6939 or (800) 537-1885.

IF YOU HAVE CHANGED ADDRESS OR SOLD THE VEHICLE

If you have changed address, sold, or traded your vehicle, please let us know by contacting Winnebago Customer Care by email at customercare@wgo.net or in writing at Customer Care Department, P.O. Box 152, Forest City, Iowa 50436 or by telephone at (641) 585-6939 or (800) 537-1885.

Presentation of this letter to the service center will assist in making the necessary correction to your vehicle in the shortest possible time.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We are sorry to cause you this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products. This letter does not constitute an acknowledgement of legal liability.

Winnebago Industries
Forest City, Iowa 50436

Enclosure