
One Pager – Safety Recall 226: Steering Column
2021-2022 Hyundai Accent**1. Executive Summary:**

Hyundai is initiating safety recall campaign 226 to repair a condition involving the steering column assembly on certain model year Hyundai Accent vehicles in the U.S. Hyundai is conducting this action to ensure the safety of its vehicles for Hyundai customers.

2. Condition:

The retention bolt in the u-joint connecting the steering column to the steering rack in the subject vehicles may have been installed with insufficient torque during vehicle assembly. An insufficiently tightened retention bolt could result in the steering column disconnecting from the steering rack. If the steering column and steering rack are disconnected during vehicle operation, the driver will lose steering control of the vehicle, increasing the risk of a crash.

3. Affected Number of Vehicles:

Two (2) total 2021-2022 Accent vehicles are affected in the U.S. There are no affected vehicles in the Canadian market.

4. Crashes/Injuries/Fires:

There are no confirmed crashes, injuries, fires or related incidents in the U.S.

5. Date of Determination:

April 29, 2022

6. Target Date for 573 Notification:

May 6, 2022

7. Stop Sale?

A “stop sale” will be issued in accordance with federal regulation for affected vehicles unsold at dealers. The stop sale will commence with the filing of the 573 to NHTSA.

8. Media Information

No, however Hyundai will have a statement prepared for any media inquiries.

9. Remedy Information:

All owners of the subject vehicles will be notified by first class mail with instructions to bring their vehicles to a Hyundai dealer to have the steering column u-joint inspected and the u-joint bolt retightened to specification, if necessary. This remedy will be offered at no cost for all affected customers. Hyundai will provide reimbursement to owners for prior repairs in accordance with the plan submitted to NHTSA on February 24, 2022.

From: Lopez, Redan [HMA]
Sent: Monday, May 9, 2022 2:46 PM
To: Ellis, Jeff [HMA]; Healy, Craig [HMA]; Portillo, Dan [HMA]; Chavez, Alberto [HMA]; McElfresh, Mike [HMA]; Huah, Eileen [HMA]; Khatibloo, Armin [HMA]; Inoue, Ben (Benjamin) [HMA]; Huang, James [HAEA]; Ragan, John [HMA]
Cc: HMA-NHQ-AFTER-SALES; Julius, Jennee [HMA]; Stewart, Scott [HMA]; Cha, James [HAEA]; Rodriguez, Jesse [HMA]; Yoon, Shawn (SukHo) [HMA]; Lee, Daniel [HMA]; Shih, Bob [HMA]; Na, Michael [HMA]; Vu, Thai [HMA]; Le, Mary [HMA]; Alsua, Olga [HMA]; HMA-Warranty Call Center; Nakamichi, David [HMA]; Stutz, Cole [HMA]; Maehara, Mark [HMA]; Kim, Daniel [HMA]; Ratzlaff, Barry [HMA]; Rivera, Omar [HMA]; Blackburn, Jared [HMA]; Nguyen, Justin [HMA]; Riestra, Joseph [HMA]; Diaz, Jessica [HMA]; Kulik, Dan [HMA]; Christansen, Ted [HMA]; Elias, Cathy [HMA]; Vasquez, Emilio [HMA]; Alterman, Randi [HMA]; Anderson, Randy [HMA]; Davis, Timothy [HMA]; Robinson, Jennifer [HMA]; Mengiste, Tedros [HMA]; Imhoff, Paul [HMA]; Petty, Jessica [HMA]; Chung, Jennie [HMA]; Millhouse, Keenan [HMA]; Aye, Harrison [HMA]; Palmer, Stanley [HMA]; Dawkins, Craig [HMA]; Qandeel, Hassan [HMA]; Gomez, Luis [HMA]; Gramata, John [HMA]; Ramos, Christopher [HMA]; Blice, Mark [HMA]; Lorton, Jason [HMA]; Ramos, Rob [HMA]; Kreider, Robert [HMA]; Emerson, Jason [HMA]; Cho, Jinwoo [MPA]; Nguyen, Patrick [MPA]; Jeong, Yongchul [MPA]; McLaughlin, Lance [HMA]; Schreader, Scott [HMA]; Lee, Robert [HMA]; Nguyen, Bryce [HMA]; Scardino, Ottavia [HMA]; Lopez, Redan [HMA]; Ueha, Hideki [HMA]; Hu, Chris [HMA]
Subject: HMA Recall 226 - U-joint Bolt Torque - Launching @ 3:00PM TODAY, 05/09/2022 - Remedy Available
Importance: High

Hello all,

Today, May 09, 2022 @ 3:00PM, we are launching the following HMA Recall 226:

- **Recall 226 – U-Joint Bolt Torque Tightening**
 - **Model/Model Year affected:**
 - 1 – 2022MY Accent (HC)

Please note that this recall impacts 1 vehicle and will not require parts replacement. The Service Quality Engineering (SQE) and Field Service Engineering (FSE) Teams and affected region are actively working with the Dealer to secure and repair the retailed vehicle.

James H.,

- **Please load/update VIN as specified in a separate e-mail @ 3:00PM TODAY.**

If you have any questions or need additional information, please let me know.

Thank you.



Redan Lopez
Warranty
www.hyundai.com

