



**RECREATIONAL VEHICLE  
SAFETY RECALL NOTICE**

NHTSA: 22v306  
Cruiser WCC: 99.03.22  
Date:

**IMPORTANT SAFETY RECALL**

«OWNER»  
«STREET»  
«CITY», «STATE» «ZIP\_CODE»

**This notice applies to your vehicle: «WARRANTY ID»**

Dear «OWNER»:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Cruiser RV (Cruiser) has decided that a defect which relates to motor vehicle safety exists in certain 2022 Cruiser Shadow Cruiser Travel Trailers manufactured in 2022. We apologize for any inconvenience this action may cause you, however your safety and continued satisfaction are of the utmost importance to us.

***Reason for  
this recall***

On certain 2022 Cruiser Shadow Cruiser Travel Trailers, the required 12v mini breaker cover for the slide out was not installed during production. This has led to exposed studs that could cause arcing. Exposed studs on the mini breaker can be touched by the aluminum ducting in the area. This could cause arcing and lead to an increased risk of fire and personal injury.

***What we  
will do***

Cruiser will have an authorized dealer or repair center inspect the 12 volt mini breaker for the slide out. If found missing, the dealer will cap the mini breaker with the proper cap. This repair should take no more than 15 minutes to complete. This defect will be corrected at no expense to you, the owner. All Reimbursements will be covered by Heartland's general reimbursement plan.

***What we need  
you to do***

At your earliest convenience, Please contact your local dealer to set up an appointment to have this inspected and if needed corrected immediately, this service will be performed free of charge. You will need the following information for the phone call:

- VIN of your travel trailer
- Name, Address, and Phone Number

If you have questions concerning this recall or if you need any assistance please contact the **Warranty/Service Department** by phone at 260-562-3500. If you had appropriate repairs completed prior to receipt of this recall notice, and if you incurred any direct cost in connection with obtaining such repair, you may be eligible to receive reimbursement from CRV by contacting the **CRV Warranty/Service Department**.

If after contacting CRV Customer Service you are still not satisfied we have done our best to remedy this situation, you may also submit a written complaint to Transport Canada - Road Safety, 80 rue Noël, Gatineau, Quebec J8Z 0A1 or call 1-800-333-0510. Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your attention and cooperation in this matter.

Sincerely,  
**CRV Service Department**

cc: Transport Canada

