



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

May 6, 2022

Bryce Frankenberger
Consumer affairs
Thor Motor Coach
PO Box 1486
Elkhart, IN 46515

NEF-107KL
22V-300

Subject: Cracked LP Gas Quick Disconnect Fitting

Dear Bryce Frankenberger:

This letter serves to acknowledge Thor Motor Coach's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

THOR MOTOR COACH/CHATEAU/2022
THOR MOTOR COACH/COMPASS/2022
THOR MOTOR COACH/DELANO/2022
THOR MOTOR COACH/FOUR WINDS/2022
THOR MOTOR COACH/GEMINI/2022-2023
THOR MOTOR COACH/GENEVA/2022
THOR MOTOR COACH/MAGNITUDE/2022
THOR MOTOR COACH/QUANTUM/2022
THOR MOTOR COACH/RIZE/2022
THOR MOTOR COACH/SANCTUARY/2022
THOR MOTOR COACH/SCOPE/2022
THOR MOTOR COACH/SEQUENCE/2022
THOR MOTOR COACH/SYNERGY/2022
THOR MOTOR COACH/TELLARO/2022
THOR MOTOR COACH/TIBURON/2022-2023
THOR MOTOR COACH/TRANQUILITY/2022

Mfr's Report Date: May 5, 2022

NHTSA Campaign Number: 22V-300

Components:

EQUIPMENT:RECREATIONAL VEHICLE/TRAILER:LPG SYSTEMS:LINES AND FITTINGS

Potential Number of Units Affected: 3,374

Problem Description:

Thor Motor Coach (TMC) is recalling certain 2022 Scope, Tellaro, Sanctuary, Delano, Sequence, Tranquility, Rize, Synergy, Quantum, Magnitude, Geneva, Compass, Chateau, Four Winds, and 2022-2023 Tiburon, and Gemini vehicles. The quick disconnect fittings in the LP gas system may be cracked, causing a gas leak.



Consequence:

A gas leak in the presence of an ignition source can increase the risk of a fire.

Remedy:

Dealers will replace the quick disconnect fittings, free of charge. Owner notification letters are expected to be mailed July 4, 2022. Owners may contact TMC customer service at 1-877-855-2867.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please ensure the following requirements are met:

As required in Part 573.6, please amend the chronology to provide a summary of all warranty claims, field or service reports, and other information (such as the numbers of deaths and/or injuries), with their dates of receipt. If claim count exceeds 10 claims, please provide the total number of claims, and a receipt date range for those claims.

AMENDED 573 REQUIRED.

Your company's program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of your company's notification of owners, purchasers and dealers, in accordance with § 573.13. Your company's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by § 573.13 that is not in a general reimbursement plan shall be submitted in your company's report to NHTSA. If your company submits one or more general reimbursement plans, your company shall update each plan every two years (§ 573.13). If the vehicles are new and would be covered under the manufacturer's warranty program, please state that in the remedy section of your filing.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Thor Motor Coach's contact for this recall will be Kristin Lepper who may be reached by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink that reads "Alex Ansley". The signature is written in a cursive style with a long, sweeping underline.

Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement