

RECREATIONAL VEHICLE SAFETY RECALL NOTICE

NHTSA: 22v292 Heartland WCC: 99.02.13

Date:

IMPORTANT SAFETY RECALL

«OWNER» «STREET» «CITY», «STATE» «ZIP CODE»

This notice applies to your vehicle: «WARRANTY ID»

Dear «OWNER»:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. DRV has decided that a defect which relates to motor vehicle safety exists on certain 2022 DRV Mobile Suite and Full House Fifth Wheels. We apologize for any inconvenience this action may cause you, however your safety and continued satisfaction are of the utmost importance to us.

Reason for this recall

On certain 2022 DRV Mobile Suite and Full House Fifth Wheels the LP quick disconnect may have cracks in the brass that can lead to LP gas leaks. Excessive LP gas leak may lead to an explosion and fire, which may lead to property damage and personal injury

What we will do

DRV will have an authorized dealer or repair center inspect the quick disconnect. If found faulty, the dealer will replace the LP quick connect and perform a test to verify proper installation. This repair should take no more than 20 minutes to complete. This defect will be corrected at no expense to you, the owner. All Reimbursements will be covered by DRV's general reimbursement plan.

What we need you to do

At your earliest convenience, Please contact your local dealer to set up an appointment to have this inspected and if needed corrected immediately, this service will be performed free of charge. You will need the following information for the phone call:

- VIN of your travel trailer
- Name, Address, and Phone Number

If you have questions concerning this recall or if you need any assistance please contact the **Warranty/Service Department** by phone at 260-562-3500. If you had appropriate repairs completed prior to receipt of this recall notice, and if you incurred any direct cost in connection with obtaining such repair, you may be eligible to receive reimbursement from DRV by contacting the **DRV Warranty/Service Department**.

If after contacting DRV Customer Service you are still not satisfied we have done our best to remedy this situation, you may also submit a written complaint to Transport Canada - Road Safety, 80 rue Noël, Gatineau, Quebec J8Z 0A1 or call 1-800-333-0510. Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your attention and cooperation in this matter.

Sincerely,

DRV Service Department

cc: Transport Canada

