

# Part 573 Safety Recall Report

# 22V-291

**Manufacturer Name :** Tiffin Motorhomes, Inc.

**Submission Date :** MAY 03, 2022

**NHTSA Recall No. :** 22V-291

**Manufacturer Recall No. :** TIF-123



## Manufacturer Information :

**Manufacturer Name :** Tiffin Motorhomes, Inc.

**Address :** 105 2nd Street NW

PO Box 596 Red Bay AL 35582

**Company phone :** 999

## Population :

**Number of potentially involved :** 243

**Estimated percentage with defect :** 100 %

## Vehicle Information :

**Vehicle 1 :** 2021-2022 Tiffin Cahaba

**Vehicle Type :** LIGHT VEHICLES

**Body Style :** VAN

**Power Train :** DIESEL

**Descriptive Information :** In review of manufacturing records, it was determined that the scope started when we began production of the Cahaba model. 2021=24 units, 2022=219 units.

**Production Dates :** JUL 14, 2021 - APR 28, 2022

**VIN Range 1 :** Begin: W1W4EBVY4LT020207 End: W1W4EBVYXLT040980  Not sequential

## Description of Defect :

**Description of the Defect :** Electrical problems with 110 system due to poor installation practices.

**FMVSS 1 :** NR

**FMVSS 2 :** NR

**Description of the Safety Risk :** Any of the events described under cause, could enable the unit to catch fire.

**Description of the Cause :** Loose wiring on 110 system, loose wiring on buss bar, loose terminals, possibility of inverter and dragon fly (battery) not being secured, possibility of J-box cover not being installed, insulation and no stress relief on 110 wiring to junction box.

**Identification of Any Warning that can Occur :** Intermittent electrical functionality

## Involved Components :

Component Name 1 : NR

Component Description : NR

Component Part Number : NR

## Supplier Identification :

### Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

## Chronology :

4/18/2022 - Received notification from our Service Center that there was a Cahaba with loose wiring and connections.

4/20/2022 - Inspection of units in the yard.

4/26/2022 - Reviewed inspection results.

4/27/2022 - Tiffin Safety Committee voted to recall.

## Description of Remedy :

Description of Remedy Program : Work instructions will be issued detailing components that need to be inspected, as well as torque specs that need to be checked. All units will be inspected. This will be done at no charge to the owner of coach. There is no plan for reimbursement of past issues because if there were any issues, it would have been taken care of under Tiffin Warranty.

How Remedy Component Differs from Recalled Component : The remedied units will have all loose connections tightened, torque specs met, securements in place, and all electrical problems listed in recall taken care of. Also, it will be checked by Quality Manager before sending out to dealer.

Identify How/When Recall Condition was Corrected in Production : On 4/26/2022, an Engineering Change Notification #63094 was drafted for changes in production. Torque wrenches were issued and employees were retrained.

## Recall Schedule :

Description of Recall Schedule : Tiffin will send letters to customers and dealers that are in possession of

coaches explaining the problem and asking them to take the motorhome to a dealer for proper inspection and/or repair at no cost to them.

Planned Dealer Notification Date : JUL 01, 2022 - JUL 01, 2022

Planned Owner Notification Date : JUL 01, 2022 - JUL 01, 2022

\* NR - Not Reported