



IMPORTANT SAFETY RECALL

This Notice Applies to Your Recreational Vehicle «vin»

Safety Recall: Jayco Inc. 22V-290 Ford Motor Company 22V-089 (22S08)	June 2022
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Name
Address
City, St. Zip

Dear Valued Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Ford Motor Company and Jayco motorized division have decided that a defect, which relates to motor vehicle safety, exists on certain model years 2021-2022 Entegra Coach Esteem, Odyssey, Jayco Greyhawk, Greyhawk Prestige, and Red Hawk Class C motorhomes built on certain Ford 2021-2022 model year E-Series vehicles equipped with dual rear wheels and Hydroboost or Hydromax Power Steering Pressure Line.

Reason for this recall

The power steering pressure line in your vehicle may be inadequately connected to the brake Hydroboost unit, which may result in a leak or sudden loss of power steering fluid. Sudden loss of power steering fluid may result in a loss of power steering assist, requiring increased steering effort, and loss of power brake assist, requiring increased force on the pedal to brake, potentially resulting in increased stopping distance. A sudden loss of power steering assist and power brake assist increases the risk of a crash.

Recall Remedy

Ford Motor Company has authorized your Ford dealer to inspect the power steering pressure lines at the quick-connect fitting and if necessary, replace the lines, free of charge (parts and labor). This repair should take less than one-half day.

What we need you to do

Please call your Ford dealer without delay and request a service date for Recall 22S08. Provide the Ford dealer with your VIN, which is printed near your name at the beginning of this letter. Ford has not issued instructions to stop driving your vehicle under this safety recall. You should contact your dealer for an appointment to have your vehicle remedied as soon as practicable. You can continue to safely drive your vehicle. If you do not already have a servicing dealer, you can access ford.com/support for dealer addresses, maps, and driving instructions. Ford Motor Company wants you to have this safety recall completed on your vehicle. The vehicle owner is responsible for making arrangements to have the work completed. Ford Motor Company can deny coverage for any vehicle damage that may result from the failure to have this recall performed on a timely basis. Therefore, please have this recall performed as soon as possible.

If you have previously paid for a repair that addresses the issue described in this letter, you still need to have this recall performed to ensure the correct parts were used. You may be eligible for a refund of previously paid repairs. Refunds will only be provided for service related to power steering line replacement due to the quick-connect being disconnected. To verify eligibility and expedite reimbursement, give your paid original receipt to your Ford dealer. Refund requests may also be sent directly to Ford Motor Company. To request your refund from Ford, send the refund request with all required documentation, including your original repair receipt (no photocopies), to Ford Motor Company at P.O. Box 6251, Dearborn, Michigan 48121-6251.

If you do not own the vehicle that corresponds to the identification number(s), which appears on the Recall Notification, please return the notification to the Warranty Campaigns Department with any information you can furnish that will assist us in locating the present owner. If you have leased this vehicle, Federal law requires that you forward this notice to the lessee within 10 days.

If you have questions about this Recall contact Ford Customer Relationship Center at 1-866-436-7332 or Jayco Inc. Customer Service Department at 800-283-8267. If you are not able to have the defect remedied without charge and within a reasonable time, you may wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the Vehicle Safety Hotline at (888) 327-4236 (TTY: 800-424-9153); or to <http://www.safercar.gov>.

We certainly regret this inconvenience; however, your safety is our most important priority.

Sincerely,

Compliance Management
Jayco Motorized Division