

Part 573 Safety Recall Report

22V-290

Manufacturer Name : Jayco, Inc.

Submission Date : JUN 08, 2022

NHTSA Recall No. : 22V-290

Manufacturer Recall No. : 22V-089



Manufacturer Information :

Manufacturer Name : Jayco, Inc.

Address : 903 South Main Street

PO Box 460 Middlebury IN 46540

Company phone : 800-283-8267

Population :

Number of potentially involved : 36

Estimated percentage with defect : 12 %

Vehicle Information :

Vehicle 1 : 2021-2022 Jayco / Entegra Class C Esteem, Greyhawk, Greyhawk Prestige, Odyssey, Redhawk

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : The recall population was determined by cross referencing the VIN's provided by Ford Motor Company to Jayco's production records.

Production Dates : JUL 02, 2020 - SEP 01, 2021

VIN Range 1 : Begin : 1JSLECBR9M1BV8161 End : 1UJLJCBN7N1XD4071 ☒ Not sequential

Description of Defect :

Description of the Defect : The power steering pressure line in affected vehicles may be inadequately connected to the brake Hydroboost unit, which may result in a leak or sudden loss of power steering fluid.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Sudden loss of power steering fluid may result in a loss of power steering assist, requiring increased steering effort, and loss of power brake assist, requiring increased force on the pedal to brake, potentially resulting in increased stopping distance. A sudden loss of power steering assist and power brake assist increases the risk of a crash.

Description of the Cause : The fitting between the power steering pressure line and the brake Hydroboost unit may not have been adequately connected during the assembly process.

Identification of Any Warning that can Occur : A power steering fluid leak may occur, resulting in steering fluid on the ground underneath the vehicle. Some drivers report hearing an audible "pop" if the power steering pressure line fitting becomes disconnected while driving.

Involved Components :

Component Name 1 : HOS ASY PWR STNG PRESS LN

Component Description : Power Steering Pressure Line, Cutaway Units

Component Part Number : LC24-3F523-AD

Component Name 2 : HOS ASY PWR STNG PRESS LN

Component Description : Power Steering Pressure Line, Stripped Chassis Units

Component Part Number : LC24-3F523-BC

Component Name 3 : HOS ASY-PWR STNG PRESS LN LH

Component Description : Power Steering Jumper Line

Component Part Number : 4C24- 3F524-GA

Supplier Identification :

Component Manufacturer

Name : Yokohama Industries Americas Inc.

Address : 109 Gillespie Drive
Easley South Carolina 29640

Country : United States

Chronology :

March 2022 Ford Motor Company sent Jayco Inc. a notification letter along with a list of our VIN's that are affected by their NHTSA recall number # 22V-089. 3/28/22 Warranty Incident Review Committee (WIRC) discussed the Ford recall 22V-089 and elevated incident to the Corrective and Preventive Action Committee (CPAC). 4/6/22 CPAC met to discuss Ford recall 22V-089 and elevated the incident to the Safety Steering Committee (SSC). 4/28/22 SSC met and voted to file a pass through safety recall for this incident. 6-8-2022 There are no claims to report.

Description of Remedy :

Description of Remedy Program : Owners will be notified by mail and instructed to take their vehicle to a Ford or Lincoln dealer to have the connection between the power steering lines and the Hydroboost unit inspected. The power steering lines will be replaced if the joint is not secure. There will be no charge for this service. Repairs made prior to the recall will be reimbursed in accordance with our recall reimbursement plan on file with NHTSA. Ford Motor Company will be filing the completion rates with NHTSA for this recall. Ford Motor Company recall is 22V-089.

How Remedy Component Differs from Recalled Component : The power steering lines (LC24-3F523-AD/BC and 4C24- 3F524-GA) will be replaced with power steering lines (LC24-3F523 AE/BD and 4C24-3F524-GB) that incorporate revised routing and connection angle at the Hydroboost unit.

Identify How/When Recall Condition was Corrected in Production : On June 21, 2021, power steering lines with revised routing and connection angle at the Hydroboost unit were introduced into production based on ergonomic feedback from assembly plant personnel.

Recall Schedule :

Description of Recall Schedule : Jayco Inc. will send owner notifications to our affected dealers and retail owners before the 60 day deadline.

Planned Dealer Notification Date : JUL 01, 2022 - JUL 01, 2022

Planned Owner Notification Date : JUL 01, 2022 - JUL 01, 2022

* NR - Not Reported