#### OMB Control No.: 2127-0004

# Part 573 Safety Recall Report

## 22V-290

Manufacturer Name: Jayco, Inc. **Submission Date:** MAY 03, 2022 NHTSA Recall No.: 22V-290 Manufacturer Recall No.: 22V-089



#### **Manufacturer Information:**

Manufacturer Name: Jayco, Inc.

Address: 903 South Main Street

PO Box 460 Middlebury IN 46540

Company phone: 800-283-8267

## **Population:**

Number of potentially involved: Estimated percentage with defect: 12 %

### Vehicle Information:

Vehicle 1: 2021-2022 Jayco / Entegra Class C Esteem, Greyhawk, Greyhawk Prestige, Odyssey,

Redhawk

Vehicle Type: BUSES, MEDIUM & HEAVY VEHICLES

Body Style: OTHER Power Train: GAS

Descriptive Information: The recall population was determined by cross referencing the VIN's provided by

Ford Motor Company to Jayco's production records.

Production Dates: JUL 02, 2020 - SEP 01, 2021

VIN Range 1: Begin: 1JSLECBR9M1BV8161 End: 1UJLJCBN7N1XD4071 ✓ Not sequential

## **Description of Defect:**

Description of the Defect: The power steering pressure line in affected vehicles may be inadequately

connected to the brake Hydroboost unit, which may result in a leak or sudden

loss of power steering fluid.

FMVSS 1: NR FMVSS 2: NR

Description of the Safety Risk: Sudden loss of power steering fluid may result in a loss of power steering

assist, requiring increased steering effort, and loss of power brake assist, requiring increased force on the pedal to brake, potentially resulting in increased stopping distance. A sudden loss of power steering assist and

power brake assist increases the risk of a crash.

Description of the Cause: The fitting between the power steering pressure line and the brake Hydroboost

unit may not have been adequately connected during the assembly process.

Identification of Any Warning A power steering fluid leak may occur, resulting in steering fluid on the ground

that can Occur: underneath the vehicle. Some drivers report hearing an audible "pop" if the power steering pressure line fitting becomes disconnected while driving.

## **Involved Components:**

Component Name 1: HOS ASY PWR STNG PRESS LN

Component Description: Power Steering Pressure Line, Cutaway Units

Component Part Number: LC24-3F523-AD

Component Name 2: HOS ASY PWR STNG PRESS LN

Component Description: Power Steering Pressure Line, Stripped Chassis Units

Component Part Number: LC24-3F523-BC

Component Name 3: HOS ASY-PWR STNG PRESS LN LH

**Component Description: Power Steering Jumper Line** 

Component Part Number: 4C24-3F524-GA

## **Supplier Identification:**

## **Component Manufacturer**

Name: Yokohama Industries Americas Inc.

Address: 109 Gillespie Drive

Easley South Carolina 29640

Country: United States

## **Chronology:**

March 2022 Ford Motor Company sent Jayco Inc. a notification letter along with a list of our VIN's that are affected by their NHTSA recall number # 22V-089. 3/28/22 Warranty Incident Review Committee (WIRC) discussed the Ford recall 22V-089 and elevated incident to the Corrective and Preventive Action Committee (CPAC). 4/6/22 CPAC met to discuss Ford recall 22V-089 and elevated the incident to the Safety Steering Committee (SSC). 4/28/22 SSC met and voted to file a pass through safety recall for this incident.

## **Description of Remedy:**

Description of Remedy Program: Owners will be notified by mail and instructed to take their vehicle to a

Ford or Lincoln dealer to have the connection between the power steering lines and the Hydroboost unit inspected. The power steering lines will be replaced if the joint is not secure. There will be no charge for this service. Repairs made prior to the recall will be reimbursed in accordance with our recall reimbursement plan on file with NHTSA. Ford Motor Company will be filing the completion rates with NHTSA for this recall. Ford Motor

Company recall is 22V-089.

from Recalled Component:

How Remedy Component Differs The power steering lines (LC24-3F523-AD/BC and 4C24-3F524-GA) will

be replaced with power steering lines (LC24-3F523 AE/BD and

4C24-3F524-GB) that incorporate revised routing and connection angle at

the

Hydroboost unit.

Identify How/When Recall Condition On June 21, 2021, power steering lines with revised routing and

was Corrected in Production : connection angle at the Hydroboost unit were introduced into production

based on ergonomic feedback from assembly plant personnel.

#### **Recall Schedule:**

Description of Recall Schedule: Jayco Inc. will send owner notifications to our affected dealers and retail

owners before the 60 day deadline.

Planned Dealer Notification Date: JUL 01, 2022 - JUL 01, 2022 Planned Owner Notification Date: JUL 01, 2022 - JUL 01, 2022

\* NR - Not Reported