

IMPORTANT SAFETY RECALL NOTICE – 22V287

This notice applies to your vehicle(s) appearing on the attached list

June 2022

This notice is sent to you in accordance with the requirements of the *National Traffic and Motor Vehicle Safety Act*.

Micro Bird has decided that a defect which relates to motor vehicle safety exists in certain MBII and G5 models, year models 2006-2021, built on GM chassis, and manufactured between September 1, 2005, and November 30, 2021.

So that we can notify you of recalls affecting your vehicle(s), it is important that you inform us of any change or error in your mailing address, vehicle ownership or status.

(Please use the form at the bottom of this letter)

In certain vehicles, a harness situated near the B-pillar and provided by GM in their chassis, remains unused when the final vehicle is completed. During manufacture, this harness is secured in an opening in the B-pillar. Some edges around and inside the opening may be sharp and the harness may be damaged and become frayed.

If the harness becomes frayed while the cables forming the harness are still connected, a short-circuit may occur, increasing the risk of fire in the vehicle.

To complete this recall, locate the unit(s) in your fleet that appear on the attached List of Recalled Vehicles and contact a Micro Bird dealer to make an appointment to have the situation corrected, free of charge. To locate a dealer near you, please visit <https://www.microbird.com/dealers>.

If not possible to have your vehicle corrected at a Micro Bird dealer:

- 1- Please visit the recall portal at <https://supportclient.microbird.com> and log in into your User Account to access the instructions. The instructions are available on the Document tab of Recall 22-092-HUS.

Note: If you have never registered on our Recall portal, use your Portal D that appears on the List of Recalled Vehicles to create a User Account. Once created, you will only need your email address and password to access your User Account. If you already have a User Account, no Portal ID appears on your List of Recalled vehicles.

- 2- Please have the correction applied at a certified garage.
- 3- Complete, for each of your vehicles, and sign, the form section of the List of Recalled Vehicles included with this Notification.
- 4- Once you have completed or declined the recall for all your vehicles, visit the recall portal and submit for reimbursement by uploading the completed and signed List of Recalled Vehicles, as well as your detailed invoice(s), on the Form tab of Recall 22-092-HUC. It will allow us to update our files.

We evaluate that it may take fifteen (15) minutes to repair each vehicle.

Micro Bird Corporation will reimburse labor to mitigate this recall, but it will be your responsibility as owner to contact a Micro Bird dealer to have the defect corrected.

Please send any question or concern regarding this recall campaign to recall@microbird.com, using **22-092-HUS** or **22V287** in the Subject area.

If you have leased this vehicle to another person or organization, you must forward this letter to the lessee within ten (10) days

We apologize for this situation and want to assure you that, with your assistance, we will correct this condition.

Should Micro Bird Corporation Inc. fail or be unable to remedy the situation without charge, you may contact:

Associate Administrator, National Highway Traffic Safety Administration

1200 New Jersey Ave S.E., Washington, DC 20590

Phone: (888) 327-4236 (TTY: 1-800-424-9153); or go to

<http://www.safercar.gov>

Changed address or sold the vehicle?

If you have changed address, or have sold the vehicle, please complete this form, and send it to Micro Bird Corp. by email at recall@microbird.com, using **22-092-HUS** or **22V287** in the Subject area. The information you provide will be used to update our files and, if needed, notify the new owner about this recall.

Recall 22-092-HUS / NHTSA Recall # 22V287

DO NOT COMPLETE THIS SECTION UNLESS: Your company changed its name, moved, or no longer own this vehicle.

Vehicle serial number: _____

- This vehicle was stolen.
- This vehicle was destroyed.
- The company changed its name or moved (indicate the new name/address and phone number):
- I no longer own the vehicle (indicate the name/address and phone number of new owner).

Complete the following section **only** if your company has changed its name or moved or to provide the name and address of the new owner

Name: _____

Address: _____

City: _____

State: _____ Phone: _____

Zip code: _____

Signature: _____ Date: _____