



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

May 3, 2022

Mr. Anthony Washington  
Department Manager  
Daimler Vans USA, LLC  
8501 Palmetto Commerce Pkwy  
Ladson, SC 29456

NEF-107ES  
22V-281

**Subject:** Inoperable Rearview Camera Display/FMVSS 111

Dear Mr. Washington:

This letter serves to acknowledge Daimler Vans USA, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

FREIGHTLINER/SPRINTER 1500/2019-2021  
FREIGHTLINER/SPRINTER 2500/2019-2021  
FREIGHTLINER/SPRINTER 3500/2019-2021  
FREIGHTLINER/SPRINTER 4500/2019-2021  
MERCEDES-BENZ/SPRINTER 1500/2019-2021  
MERCEDES-BENZ/SPRINTER 2500/2019-2021  
MERCEDES-BENZ/SPRINTER 3500/2019-2021  
MERCEDES-BENZ/SPRINTER 4500/2019-2021

**Mfr's Report Date:** April 27, 2022

**NHTSA Campaign Number:** 22V-281

**Components:**

BACK OVER PREVENTION:DISPLAY FUNCTION

**Potential Number of Units Affected:** 12,086

**Problem Description:**

Daimler Vans USA, LLC (DVUSA) is recalling certain 209-2021 Freightliner Sprinter and Mercedes-Benz Sprinter vehicles. The rearview camera may not display the rearview image due to a software error. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard number 111, "Rear Visibility."

**Consequence:**

An inoperable rearview camera display reduces the driver's rear view, increasing the risk of a crash.

**Remedy:**

Dealers will update the rearview camera software, free of charge. Owner notification letters are expected to be mailed June 13, 2022. Owners may contact DVUSA customer service at 1-877-762-8267. DVUSA's number for this recall is VS3KOMRUE.



**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.nhtsa.gov](http://www.nhtsa.gov).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Daimler Vans USA, LLC's contact for this recall will be Emily C. Smith who may be reached by email at [emily.c.smith@dot.gov](mailto:emily.c.smith@dot.gov). We look forward to working with you.

Sincerely,



Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement