



A **PACCAR** COMPANY

Customer Service Department  
Kenworth Truck Company  
P.O. Box 1000  
Kirkland, Washington 98083-1000  
(425) 825-5888

**IMPORTANT SAFETY RECALL INFORMATION**



U.S. Department of  
Transportation

Issued in Accordance  
With Federal Law



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Seattle, WA  
Permit No. 2389

# IMPORTANT SAFETY RECALL Interim Notification



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**RECALL NOTICE**

Subject: Safety Recall 22KWB - Dana Front Axle Steer Arm Fasteners

June 23, 2022

Subject: Safety Recall 22KWB - Dana Front Axle Steer Arm Fasteners  
NHTSA Recall number 22V277  
This notice applies to your vehicle; VIN: \_\_\_\_\_

Scan this QR code to open  
the Kenworth Dealer Locator.



Dear Kenworth Customer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Kenworth Truck Company has decided that a defect which relates to motor vehicle safety exists in certain Model Year 2018-2020 T170, T270, T370, T440, T470, T680, T800, T880, W900, and W990 chassis built from 08/01/2017 through 05/31/2019 equipped with a Dana D-Series front axle. The Dana D-Series axle steer arm fasteners that attach the steer arm to the steering knuckle may fail. These cases are understood to have occurred during low speed maneuvering when steering forces are highest. The operator could be unaware of an issue with the steer arm fasteners, increasing the risk of a crash and/or personal injury.

The purpose of this letter is to notify you that Kenworth has initiated a recall campaign to address the defect. **At this time, the replacement parts and repair procedure are not yet available. You will be notified by mail when the parts and procedures become available**, and you may schedule an appointment with a dealer to obtain the repair.

<b>The problem is...</b>	The Dana D-Series axle steer arm fasteners that attach the steer arm to the steering knuckle may fail.
<b>What your dealer will do...</b>	When the repair procedure and parts are available, your dealer will replace the necessary parts per the decided repair procedure
<b>What you must do ...</b>	<b>There is no action required on your part at this time.</b> You will receive a letter notifying you when the repair procedure and parts are available.

If you require further information about this recall, reimbursement of a pre-notification remedy associated with this recall or experience any difficulty in making arrangements for this repair, please contact Kenworth Customer Service using one of the following:

Email: Kenworth.Campaigns@paccar.com with the bulletin number in the subject line  
or

Mail: Kenworth Truck Company, P.O. Box 1000, Kirkland, WA 98083-1000, Attn: Customer Service Department  
or

Phone: 425-828-5888

You may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>, if you believe that the manufacturer or dealer failed or was unable to remedy the defect without charge within a reasonable time following the earliest date upon which replacement parts and procedures become available.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, we would appreciate your advising us of the new owner if you know their name.

We regret any inconvenience that this work may cause you and appreciate your cooperation in this matter.

Thank you,

Annick Hollingsworth  
Director of Service Platforms  
Kenworth Truck Company