

**TIFFIN**

MOTORHOMES

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105 2<sup>nd</sup> Street NW  
Red Bay, Alabama 35582

## IMPORTANT SAFETY RECALL

**NHTSA Recall # 22V-273**

**TC Recall # 2022-206**

**Tiffin Recall # TIF-122**

June 15, 2022

### **Defective Slide-Room Cylinders, updated information for 2021 34PA Allegro Open Roads**

Dear Tiffin Motorhome Dealer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Tiffin Motorhomes has decided that a defect, which relates to motor vehicle safety, exists on the following models of motorhomes: **2021 Allegro Open Roads, 34PA and 36UA floorplans only, and 2022 Allegro Open Roads, all floorplans.**

Tiffin Motorhomes has become aware of the possibility that on these motorhomes, the hydraulic cylinder that moves certain slide-rooms may have a defective inner seal. If a hydraulic cylinder has a defective inner seal, it is possible the slide-room could extend from the motorhome on its own 6-8 inches while parked after non-use, or possibly, while in transit. Please note that there is an acceptable relaxation tolerance of ½ to 1 inch. This recall is for movement beyond this tolerance. A slide room that were to extend unintentionally 6-8 inches during transit can increase the risks of a crash.

Tiffin Motorhomes will have the defective cylinders replaced with a new cylinder that have an updated inner seal.

Since the first mailing of the recall notification letters, Tiffin Motorhomes has become aware that some 2021 34PA model Allegro Open Roads were built with an HWH slide out system and are therefore not involved in this safety recall. If an owner's motorhome is equipped with an HWH slide out system, there is no work to be done.

The slide out system that is installed in a motorhome can be identified by checking the control pad that is installed on the driver's dashboard. A picture of an HWH slide system control panel that is **not** involved in the recall is below.



If an owner calls and they have an HWH system installed, please ask them to contact Tiffin Motorhomes by phone at 256-356-8661 extension 2176 or by email at [recalls@tiffinmotorhomes.com](mailto:recalls@tiffinmotorhomes.com) with their name and VIN so that the recall can be cleared from the motorhome. If a dealership inspects a motorhome that has an HWH system installed that is not involved in the recall, please file a warranty claim for inspection as directed on the work instructions.

Owners will be notified by mail about the recall and will be instructed to take their motorhome to a reputable service center **OR** dealer of **their** choice to have this correction completed. Tiffin is allowing 1 hour for the repair of the 32SA, 32FA, 36LA and 36UA floorplans and up to 3 hours for the 34PA floorplan. There is no cost to owners for this recall. Once an owner's appointment has been made, please contact Tiffin Motorhomes to order the repair kit indicated on the instructions for the floorplan of the owner's unit so that the parts will be available when the owner arrives for their appointment. Inspection is not needed to order the recall parts; all involved motorhomes will need the new slide-room cylinders installed.

To verify a motorhome's involvement in this recall, please visit our website, [TiffinMotorhomes.com](http://TiffinMotorhomes.com). Choose the "Dealer Login" page and click on "Vehicle Recall Lookup" and enter the complete 17-digit VIN number. No login or password is needed. To view work instructions, please click on "Flat Rate Manual" and choose RECALL for Model and Section, scroll down to the NHTSA recall number for the recall you are looking for and choose "Show Files" and then download the work instructions.

Please be reminded that it is a violation of Federal law for you to sell or lease any new Allegro Open Road Motorhome covered by this notification until this recall has been performed on the motorhome. Substantial civil penalties apply to violations of this law.

We regret any inconvenience this action may cause, but feel certain you understand our interest in motor vehicle safety.

Tiffin Compliance Department