

**IMPORTANT SAFETY RECALL**  
**See enclosed VIN list**

**June 2022  
FL928A  
Interim Recall Notice  
NHTSA #22V-271 School Bus  
#22V-272 Non-School Bus**

**Subject: TBB HDX Battery Cables**

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Daimler Trucks North America LLC (DTNA), on behalf of its wholly owned subsidiaries, Freightliner Custom Chassis Corporation and Thomas Built Buses, has decided that a defect which relates to motor vehicle safety exists on specific Model Year 2019-2023 HDX model buses manufactured March 8, 2018, through March 24, 2022.

On certain HDX model buses, the battery cables may rub on the transmission oil cooler hoses, which can cause an electrical short circuit, increasing the risk of a fire.

This is the first of two notices you will receive regarding this subject. This letter is to inform you of an upcoming Recall to correct the issue noted above. DTNA is currently validating the repair and securing replacement parts. In the interim, please continue performing pre-trip inspections as instructed in your vehicle's driver and maintenance manuals.

The second notice will inform you when the final remedy is available. **When you receive the second notice**, please contact your authorized DTNA dealer to schedule the Recall for your vehicle.

If you do not own the vehicle that corresponds to the identification number(s) which appears on the Recall Notification, please return the notification to the Warranty Campaigns Department with any information you can furnish that will assist us in locating the present owner. If you have leased this vehicle, Federal law requires that you forward this notice to the lessee within 10 days. If you are a subsequent stage manufacturer, Federal law requires that you forward this notice to your distributors and retail outlets within five working days.

If you have questions about this Recall, please contact the Warranty Campaigns Department at (800) 547-0712, 7:00 a.m. to 4:00 p.m. Pacific Time, Monday through Friday, e-mail address [DTNA.Warranty.Campaigns@Daimlertruck.com](mailto:DTNA.Warranty.Campaigns@Daimlertruck.com). For other concerns, you may contact the Customer Assistance Center at (800) 385-4357. If you are not able to have the defect remedied without charge and within a reasonable time, you may wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590; or call the Vehicle Safety Hotline at (888) 327-4236 (TTY: 800-424-9153); or go to <http://www.nhtsa.gov>.

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.

WARRANTY CAMPAIGNS DEPARTMENT  
Enclosure