

Aftersales TSO - Recall Campaign

MAS003097

(MTB 22-16)

From: Aftersales – TSO To: Maserati Dealer Network Auburn Hills, MI. May 5 2022

Recall Campaign # 501 – U.S. M240 – Tail-Lamp Flickering

NOTE: Before starting this procedure, you MUST read these instructions carefully and completely.

MASERATI SAFETY RECALL NOTIFICATION

PERFORM THE PROCEDURE OUTLINED IN THIS TECHNICAL BULLETIN ON ALL AFFECTED VEHICLES <u>BEFORE CUSTOMER DELIVERY</u> OR THE NEXT TIME THE CAR IS IN THE SHOP FOR MAINTENANCE OR REPAIRS.

Maserati S.p.A and Maserati North America, Inc. (MNA), have decided that a noncompliance to Federal Motor Vehicle Safety Standard (FMVSS) No. 108, Lamps, Reflective Devices, and Associated Equipment, exists in 2022 Model Year Maserati MC20 vehicles.

Description of Vehicle Safety Recall #501

Maserati S.p.A. and MNA have determined that the above-described vehicles were potentially manufactured with faulty rear tail lamp assemblies that flicker under certain braking conditions. A brake lamp that flickers during braking may cause confusion to drivers following the vehicle, which can cause a vehicle crash without prior warning.

This repair procedure will be performed free of charge to the vehicle owner.

Which Vehicles Are Affected

Please refer to the VIN List in ModisCS+ for the affected vehicles

Which Vehicles Are Affected

- 1. Check that the vehicle is included in this Recall Campaign, and that the repair has not been previously performed.
- 2. Remove the engine compartment object container following the procedure below:
 - 009.61.102 ENGINE COMPARTMENT CONTAINER Removal/refitting or replacement
- 3. Check the production label details of both lamps:



4. Inspect the Production Dates and Times on each Label.



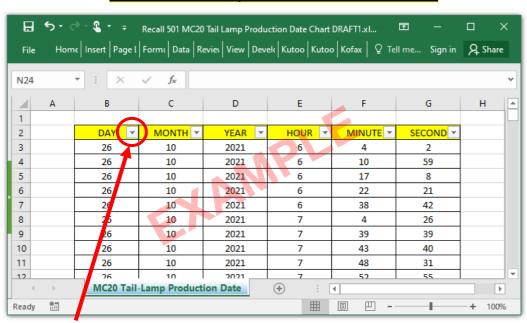


- 5. Compare the production date and time stamped on each Tail-Lamp Label to the "MC20 Tail-Lamp Production Date Chart" to identify if either one or both of the Tail-Lamps needs to be replaced.
- 6. The "Day, Month, Year, Hour, Minute and Seconds" stamped on the Label(s) ALL together must MATCH the "Day, Month, Year, Hour, Minute and Seconds" in the "MC20 Tail-Lamp Production Date Chart" to qualify replacement. If they all match then replace the affected Tail-Lamp.

NOTE: If any one of the Date or Time values on either Label do not MATCH the Chart, then the affected Tail-Lamp does not need to be replaced.



MC20 Tail-Lamp Production Date Chart



NOTE: The times are in 24hr format. We recommend using the drop down search feature in MS Excel to filter the Date and Time Fields.

- 7. Please follow the workshop replacement procedure if one or both Tail-Lamps Require replacement:
 - 08.31.001 RIGHT TAIL LIGHT Removal-Refitting or Replacement
 - 08.31.002 LEFT TAIL LIGHT Removal-Refitting or Replacement
- 8. If either Tail-Lamps qualifies for replacement, Attach clear picture(s) of the label to the Service Entry for warranty claim.

Parts Needed For The Recall

For this action, only the Tail-Lamp with marked production date and time that <u>MATCH</u> the "<u>MC20 Tail-Lamp Production Date Chart</u>" must be replaced. Please order the Part# below:

Description	Part#
RH REAR TAILLIGHT	670214855
LH REAR TAILLIGHT	670214853

Warranty Information

Description	Code
Campaign Number	501
Warranty Code	24
Fault Code	063
Component Code	8.31.001
Operation Code:	
Inspection	8.31.001.A (0.55h)
Inspection + Replace 1 lamp	8.31.001.B (1.50h)
Inspection + Replace 2 lamps	8.31.001.C (1.60h)

If you have any questions, contact your Regional AfterSales Manager (RAM) or the Technical Support Helpdesk. (<u>Maseratitechsupport@maserati.com</u>)

Thank You for your continued support cooperation.

Maserati North America Inc. Aftersales Dept.



IMPORTANT SAFETY RECALL INFORMATION

May 5, 2022 NHTSA Recall#: 22V265

Maserati Campaign#: 501

Dear Maserati Dealer:

This notification is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Maserati S.p.A. and Maserati North America, Inc. (MNA), have decided that a noncompliance to Federal Motor Vehicle Safety Standard (FMVSS) No. 108, Lamps, Reflective Devices, and Associated Equipment, exists in 2022 Model Year Maserati MC20 vehicles.

Maserati S.p.A. and MNA have determined that the above-described vehicles were potentially manufactured with faulty rear tail lamp assemblies that flicker under certain braking conditions. A brake lamp that flickers during braking may cause confusion to drivers following the vehicle, which can cause a vehicle crash without prior warning.

The remedy is to inspect, and if necessary, replace, the tail lamp assemblies on the affected vehicles. The remedy will be performed free of charge to the vehicle owner. We will, of course, reimburse you for the labor necessary to carry out this recall campaign. The necessary components for this recall are currently available to dealers, and owners will be directed to call their dealers for repairs.

Maserati dealers must ensure safety recalls are completed after having been notified by MNA that a safety-related defect or noncompliance exists in any motor vehicle or item of replacement equipment in the dealer's possession at the time of notification. In MNA's case, this notification would typically be made by the issuance of a safety recall notification in the form of a Technical Bulletin.

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IMPORTANT SAFETY RECALL INFORMATION

Under the National Traffic and Motor Vehicle Safety Act of 1966, as amended, if a safety recall campaign is announced by MNA, dealers must ensure that all recalls on new vehicles and new items of replacement equipment are completed BEFORE delivery to the consumer. This means that dealers may not legally deliver new motor vehicles or new items of replacement equipment to consumers with an open safety recall.

The Safety Act also prohibits dealers from selling or leasing the motor vehicle or item of replacement equipment, unless and until the open safety recall has been completed BEFORE delivery.

Under the terms of the Certified Pre-Owned ("CPO") program, CPO vehicles with an open safety recall may not be sold or delivered to the consumer.

Finally, MNA dealers should not sell or use parts that have been recalled by MNA. Please follow the specific instructions provided by MNA on the return or disposition of the parts.

Obviously, if you have any of the affected vehicles in your stock, you must not sell them until you have performed the necessary repairs on the vehicle. If you have

already sold any of the vehicles with the indicated VIN in the enclosed instructions and
have not yet sent in the new owner information to MNA, please do so at once so we may
notify these owners.

Thank you for your cooperation.

Sincerely,

Maserati Technical Safety and Regulatory Compliance



SAFETY RECALL NOTICE STOP SALE COMMUNICATION

Date: April 26, 2022

To: All U.S. Maserati Dealers

Subject: Safety Recall 501 – MY 2022 Maserati MC20 vehicles.

Effective immediately, the vehicles listed on MODIS for this campaign recall must not be delivered to customers. The subject vehicles are included in a voluntary safety recall related to certain tail lamp assemblies installed in the rear part of the vehicle causing the stop lamps to flicker under certain braking conditions, which may cause confusion to drivers following the vehicles, which can cause a vehicle crash without prior warning.

For vehicles in the recall the component labels will have to be inspected, and if necessary, to replace the tail lamp assemblies. Maserati intends to notify owners on or before 06/03/2022 to schedule appointments to have their vehicles fixed.

The remedy for this condition is currently available. Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch on or before June 3, 2022.

Please be reminded that it is a violation of Federal law for you to deliver a new motor vehicle covered by this notification under a sale or lease until the defect is remedied. Violation of this requirement by could result in a civil penalty of up to \$21,000 per vehicle. You must correct all vehicles in your new vehicle inventory before delivery.

Thank you very much for your support.

Maserati North America Inc.

Technical Operations Team