



September 27, 2022

Dear Tiny Idahomes Customer:

**IMPORTANT RECALL INFORMATION**

**PLEASE RESPOND IMMEDIATELY**

**RECALL CAMPAIGN 22E-003**

**Part 573 Safety Recall**

This letter is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Tiny Idahomes LLC has decided that a defect which relates to motor vehicle safety exists on some of our 2021-2022 Rugged Mountain Custom RV Travel Trailers, manufactured between 08/06/2021-10/25/2021. This recall is the result of information provided to us by Pacific Trailer Products, Inc. Dexter, and Fusion Metal Works. Tiny Idahomes records indicate that your Tiny House RV may have one of the effected couplers.

**THE PROBLEM**

Tiny Idahomes was notified that a bin of tack welded (incomplete weld) CA-5400 couplers were mixed into other finished products in July 2021 at the Pacific Trailer Factory. These couplers may have been installed on our trailers between 8/6/2021-10/25/2021. All couplers shipped are identified with the tracking numbers called QC codes.

**Affected Units**

The potentially affected couplers have the following part numbers:

**CA-5400-0**

**CA-5400-B**

TINY IDAHOMES LLC, 1050 Cascade Rd. Bld #4, Emmett, ID 83617 PHONE: 208-468-0576

This recall **requires immediate service** and continuing use could pose a potential safety hazard without following the instructions below.

**How do I know if my trailer has one of these couplers being recalled?**

- 1) A visual inspection of the coupler attached to your trailer hitch will verify if the coupler has spot welds or an incomplete weld.
- 2) See attached pictures for an example of what to look for.

**For any trailer that has the recalled coupler installed, you must follow these two bulletized directives.**

- Inspect the coupler, looking for an incomplete weld.
- **Do not attempt to pull the trailer until the coupler has been repaired or replaced if an incomplete weld is found.**

**AFTER VERIFYING THAT YOUR TRAILER HAS A RECALLED COUPLER INSTALLED, YOU NEED TO**

- 1) Please email [Nathan.Schauer@dextergroup.com](mailto:Nathan.Schauer@dextergroup.com) at Dexter for further instructions for repair or replacement. Please contact Tiny Idahomes LLC at 208-468-0576 or by email at [tinyidahomes@gmail.com](mailto:tinyidahomes@gmail.com) with any questions or concerns.
- 2) If you have a coupler that was repaired, please contact Tiny Idahomes when the repair or replacement has been completed.

**IMPORTANT**

- **Please do not call anyone to have this repaired until you have contacted Dexter and they have given you instructions. Keep this letter for your records until the coupler has been repaired or replaced.**

**If you no longer own this RV trailer:**

If you are no longer the owner of this RV trailer, Tiny Idahomes would greatly appreciate you furnishing us with the name and address of the new owner by calling 208-468-0576 so that we can send this notice to that new owner.

**On a Personal Note,**

Tiny Idahomes sincerely apologizes for any inconvenience this may cause. Tiny Idahomes is committed to make sure safety comes first.

Anca Collinsworth, CFO



Tiny Idahomes LLC

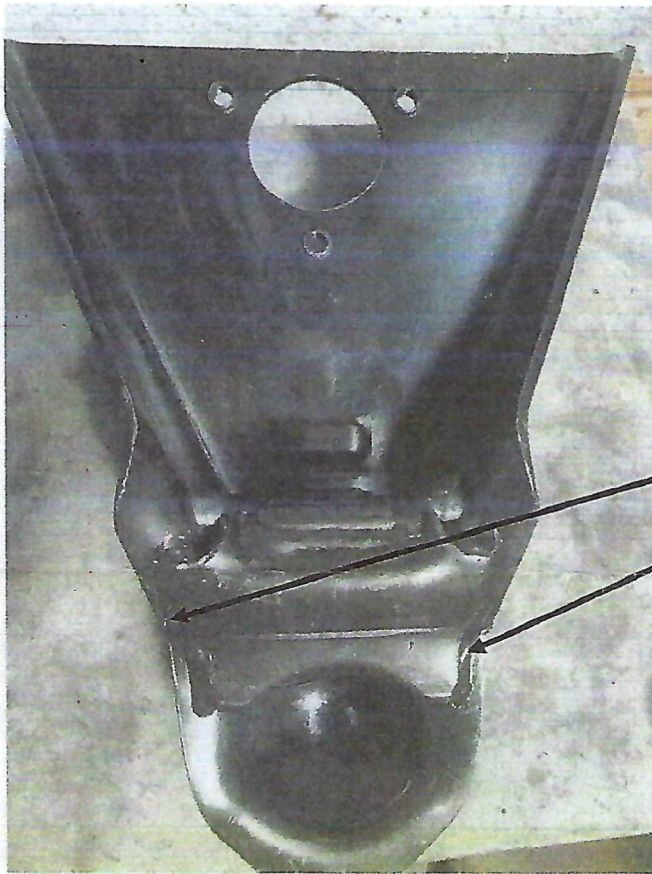
1050 Cascade Rd. Bldg. #4

Emmett, ID 83617

208-468-0576

**Product Bulletin**  
**CA-5400-O/B/Z**  
**14K RAM A-Frame Couplers with**  
**QC#GTR202107XX Placard Date**

***Check for coupler welds on bottom side of coupler.***



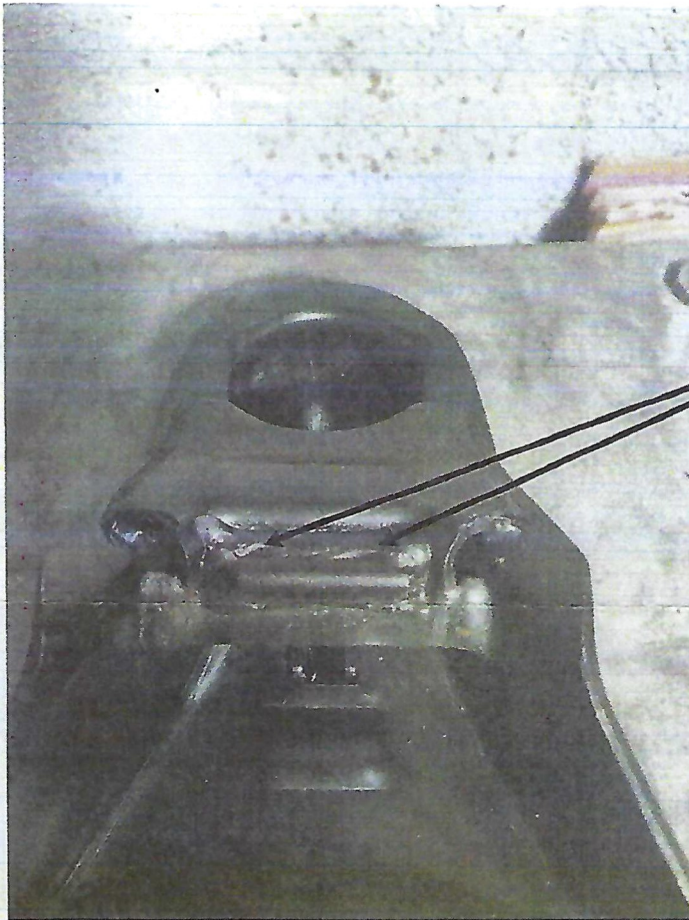
**Normal Welds On Coupler up  
the entire length of the bottom  
ball clamp**

Pacific Rim International, LLC  
19120 SE 34<sup>th</sup> Street., Suite 105  
Vancouver, WA 98683  
Phone: 360-859-3828

Page 1 of 3

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CA-5400-O/B/Z  
14K RAM A-Frame Couplers with  
QC#GTR202107XX Placard Date**

***Check for coupler welds on bottom side of coupler.***



**Normal Welds On Coupler the  
entire length of the back side  
of bottom ball clamp**

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Page 2 of 3

**Product Bulletin**  
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***Check for coupler welds on bottom side of coupler.***



If any spot welds like on this coupler, these need to be pulled out of inventory and not used.

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Page 3 of 3