



SAFETY RECALL

CAMPAIGN BULLETIN

Fuel Tank Replacement Voluntary Safety and Emissions Recall Campaign

Reference: PC887

Date: September 16, 2022

Attention: Dealer Principal, Sales, Service & Parts Managers

IMPORTANT: It is a violation of Federal law for dealers to sell or deliver vehicles in their inventory covered by this notification until the campaign action is performed.

REVISED September 16, 2022
Please discard earlier versions of this bulletin.

The announcement from April 19, 2022 has been revised to include the following:

- The following parts are being placed on restriction and can be ordered via DBS beginning **September 15, 2022.**
 - 17202-6RR0A – Tank Assy-Fuel
 - 17342-6RR0A – Packing-Fuel Gauge
 - 17343-6RR0A - Plate-Lock, Fuel Gauge
 - 20692-8H30A – Gasket-Exhaust

Affected Models/Years:	Affected Population:	Dealer Inventory:	SERVICE COMM Activation date:	Stop Sale In Effect
MY2022 Rogue (T33)	52	1	April 19, 2022	YES

**** Campaign Summary ****

Nissan has reclassified the previously announced quality action (PC872) for new vehicle inventory as a Voluntary Safety and Emissions Recall Campaign on specific 2022 Rogue (T33) vehicles identified in Service Comm to replace the fuel tank.

During manufacturing at the supplier, an incorrect molding parameter change may have resulted in a thin wall area on the bottom of the fuel tank. This condition could result in a potential fuel leak if a road debris puncture occurs, or may affect tank performance in case of a crash. In addition, the fuel tank may not meet certain FMVSS 301 regulations because of this condition.

**** What Dealers Should Do****

- Verify campaign applicability using Service Comm or DBS National Service History – Open Campaign I.D. **PC887.**
 - New vehicles in dealer inventory can also be identified using DBS (Sales-> Vehicle Inventory, and filter by Open Campaign).
 - Refer to NPSB 15-460 for additional information
 - Please continue to check newly arriving inventory for campaign applicability.**

2. Dealers **must not sell, lease trade, rent or loan** any vehicles in dealer inventory subject to this recall campaign until after the vehicle has been remedied.
3. Dealers should use **NTB22-031** to correct any vehicles subject to this campaign once parts become available.
4. Once remedied, dealers should submit the claim, using the claims coding provided, and release the vehicle.

****** Release Schedule ******

Parts	<p>Parts are on restriction and may be ordered via DBS.</p> <ul style="list-style-type: none"> ➤ 17202-6RROA – Tank Assy-Fuel ➤ 17342-6RROA – Packing-Fuel Gauge ➤ 17343-6RROA – Plate-Lock, Fuel Gauge ➤ 20692-8H30A – Gasket-Exhaust
Special Tool	<ul style="list-style-type: none"> • J-45747 (Fuel Tank Lock Ring Wrench) <p>Additional tools are available via TechMate @ 1-800-662-2001 or www.nissantechmate.com.</p>
Repair	<ul style="list-style-type: none"> • NTB22-031
Owner Notification	<p>Nissan will begin sending notifications to owners of all potentially affected vehicles in May 2022, via U.S. Mail.</p>

****** Dealer Responsibility ******

It is the dealer’s responsibility to check Service Comm or DBS National Service History Open Campaign using the appropriate Campaign I.D. for the campaign status on each vehicle falling within the range of this voluntary safety recall campaign, which for any reason enters the service department. This includes vehicles purchased from private parties or presented by transient (tourist) owners and vehicles in dealer inventory. If a VIN subject to this recall campaign was part of a dealer trade, the letter associated with that VIN should be forwarded to the appropriate dealer for service completion.

NISSAN NORTH AMERICA, INC.

Total Customer Satisfaction

Frequently Asked Questions (FAQ):

Q. Is this a Stop Sale?

A. Yes.

Q. What is the reason for this safety recall?

A. During manufacturing at the supplier, an incorrect molding parameter change may have resulted

in a thin wall area on the bottom of the fuel tank.

Q. What is the possible effect of the condition?

A. This condition if present, could result in a potential fuel leak if a road debris puncture occurs, or may affect tank performance in case of a crash, increasing the risk of injury. In addition, the fuel tank may not meet certain FMVSS 301 regulations because of this condition.

Q. What will be the corrective action?

A. Dealers will replace the fuel tank.

Q. How long will the corrective action take?

A. The remedy should take approximately two (2) hours to complete. The dealer may require the vehicle for a longer period of time based upon the dealer's work schedule.

Q. When will vehicle owners be notified?

A. Nissan will begin sending notifications to owners of all potentially affected vehicles in **May 2022**, via U.S. Mail.

Q. Is my vehicle safe to drive?

A. If your vehicle is subject to this campaign, you will receive an Owner Notification letter from Nissan, which will provide instructions on how to remedy your vehicle. Affected owners are encouraged to have their vehicles remedied as soon as possible upon notification.

Q. Is there anything owners can do to mitigate this condition?

A. No.

Q. Is there any charge for this repair?

A. No, the remedy will be performed for the customer free of charge for parts and labor.

Q. Are parts readily available?

A. Yes. Parts are on restriction and may be ordered via DBS.

Q. Is a California Vehicle Emission Recall Proof of Correction needed?

A. Yes. California dealer technicians are required to complete and attach an Emission Recall Campaign Completion (ERCC) label to the underside of the vehicle hood and provide the owner with a Proof of Correction certificate. Refer to NTB22-031 Attention California Dealers.

Q. Will I have to take my vehicle back to the selling dealer to have the service performed?

A. No, any authorized Nissan dealer is able to perform the recall campaign.

Q. Will a rental vehicle be provided while the dealer is servicing the vehicle?

A. Please consult your dealer for alternate transportation availability while your vehicle is being serviced. Rental is available upon customer request, while parts are on order.

EXPENSE CODE	DESCRIPTION	AMOUNT
502	Rental Expense	\$156 (Max)
Contact the Warranty claims call center 1-800-258-7008 Option 7, if additional expense is required. Please refer to the Goodwill Rental Guidelines in the APRM for detailed information regarding application of rental reimbursement.		

Q. I have lost confidence in the vehicle. Will Nissan replace or repurchase the vehicle?

A. The remedy will fully correct this condition. As the condition will be corrected, there is no basis for repurchasing or replacing your vehicle.

Q. What model year vehicles are involved?

A. Certain 2022 Rogue vehicles manufactured from February 4, 2022 to February 24, 2022 at the Smyrna, TN plant are affected.

Revision History:

Date	Announcement	Purpose
April 19, 2022	Original Document	New campaign announcement
September 16, 2022	REVISION 1	Parts placed on restriction