

# Part 573 Safety Recall Report

# 22V-254

**Manufacturer Name :** Ford Motor Company**Submission Date :** MAY 12, 2022**NHTSA Recall No. :** 22V-254**Manufacturer Recall No. :** 22S25**Manufacturer Information :**

Manufacturer Name : Ford Motor Company

Address : 330 Town Center Drive

Suite 500 Dearborn MI 48126-2738

Company phone : 1-866-436-7332

**Population :**

Number of potentially involved : 96,015

Estimated percentage with defect : 2 %

**Vehicle Information :**

Vehicle 1 : 2015-2015 Ford Escape

Vehicle Type : LIGHT VEHICLES

Body Style :

Power Train : NR

**Descriptive Information :** This condition affects certain Escape vehicles built within the dates identified above and equipped with 2.0L engines and 6F35 transmissions.

Affected vehicles are equipped with 2.0L engines and 6F35 transmissions.

These vehicles are not produced in VIN order. Information as to the applicability of this action to specific vehicles can best be obtained by either calling Ford's toll-free line (1-866-436-7332) or by contacting a local Ford or Lincoln dealer who can obtain specific information regarding the vehicles from the Ford On-line Automotive Service Information System (OASIS) database.

Approximately 96,015 Escape Vehicles are affected

Production Dates : APR 01, 2014 - JUN 15, 2015

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Defect :**

**Description of the Defect :** On affected vehicles, the bushing that attaches the shifter cable to the transmission may degrade or detach. A damaged or missing bushing could prevent the shifter from moving the transmission to the intended gear position.

FMVSS 1 : NR

FMVSS 2 : NR

**Description of the Safety Risk :** A damaged or missing bushing could prevent the shifter from moving the transmission to the intended gear position. The transmission may not be in

the park position, even though the shifter position indicates that the vehicle was shifted to park. The driver does not receive a warning message or audible chime. Exiting a vehicle without the transmission in the park position and without application of the parking brake may allow the vehicle to roll, increasing the risk of injury or crash.

**Description of the Cause :** Heat and humidity have the potential to contribute to the hydrological breakdown of the bushing material.

**Identification of Any Warning that can Occur :** If the vehicle ignition is on, the instrument panel display position on the cluster will show the correct transmission gear state, which may not match the gear shift lever position. The driver may also notice the defect if they attempt to shift to an intended gear and the vehicle responds differently than intended based on the transmission gear state. Additionally, if a vehicle is turned off in a transmission gear state other than Park, regardless of the gear shift lever position, the engine will not restart.

## Involved Components :

**Component Name 1 :** Shifter Cable Bushing

**Component Description :** Shifter Cable Bushing

**Component Part Number :** DJ5P-7E395-AC

## Supplier Identification :

### Component Manufacturer

**Name :** Hilex

**Address :** 2911 Research Dr.

Rochester Hills Michigan 48309

**Country :** United States

## Chronology :

Chronology is provided in an attachment

**Description of Remedy :**

Description of Remedy Program : Owners will be notified by mail and instructed to take their vehicle to a Ford or Lincoln dealer to have the under hood shifter bushing replaced and add a protective cap over the shift cable bushing. There will be no charge for this service.

Ford provided the general reimbursement plan for the cost of remedies paid for by vehicle owners prior to notification of a safety recall in May 2021. The ending date for reimbursement eligibility is May 20, 2022.

Ford will forward a copy of the notification letters to dealers to the agency when available.

How Remedy Component Differs from Recalled Component : Remedy shift bushings are manufactured from a different grade material with a heat stabilizer. Additionally, a cap will be installed over the shift bushing for protection against contaminants.

Remedy Part Numbers:  
Shifter Cable Bushing – DG9Z-7K340-A or KV6Z-7K340-A – Shifter Cable Bushing  
Shifter Cable Cap – DG9Z-7S004-A – Shifter Cable Cap

Identify How/When Recall Condition was Corrected in Production : Not required per 49 Part 573.

**Recall Schedule :**

Description of Recall Schedule : Notification to dealers is expected to occur on April 19, 2022. Mailing of owner notification letters is expected to begin May 23, 2022 and is expected to be completed by May 27, 2022.

Planned Dealer Notification Date : APR 19, 2022 - APR 19, 2022

Planned Owner Notification Date : MAY 23, 2022 - MAY 27, 2022

\* NR - Not Reported