

IMPORTANT SAFETY RECALL INFORMATION

Issued in Accordance
With Federal Law



URGENT SAFETY RECALL NOTICE

Your 2021 JEEP GRAND CHEROKEE LIMITED 4X4 is under recall for Front Seat Head Restraints.

To schedule your recall repair contact your dealership or the FCA US Recall Team at [1-800-853-1403](tel:1-800-853-1403).

Recall notice issued to:

[REDACTED]

Vehicle information:

VIN [REDACTED]

2021 JEEP GRAND CHEROKEE LIMITED 4X4

Recall information: Z36/NHTSA 22V-248

Visit recalls.mopar.com for more information or call the FCA US Recall Team at [1-800-853-1403](tel:1-800-853-1403).

Details of the Recall

The front seat head restraints on your vehicle may have been built with an off-location weld(s) on the front seat head restraint frames. Head restraints that do not meet the strength requirements may result in an increased risk of injury to seat occupants during certain crashes.

FCA US will repair your vehicle free of charge (parts and labor). To do this, your dealer will replace both front seat head restraints. The estimated repair time is about 10 minutes. In addition, your dealer will require your vehicle for proper check-in, preparation, and check-out during your visit, which may require more time. Your time is important to us, so we recommend that you schedule a service appointment to minimize your inconvenience.

How do I schedule my **FREE** repair?

- ◆ Simply contact your Chrysler, Jeep®, Dodge or RAM dealer right away to schedule a service appointment.

We apologize for any inconvenience, but are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Assistance/Field Operations

FCA US LLC Team

[1-800-853-1403](tel:1-800-853-1403)

recalls.mopar.com