

Part 573 Safety Recall Report

22V-247

Manufacturer Name : Ford Motor Company**Submission Date :** APR 14, 2022**NHTSA Recall No. :** 22V-247**Manufacturer Recall No. :** 22S23**Manufacturer Information :**

Manufacturer Name : Ford Motor Company

Address : 330 Town Center Drive

Suite 500 Dearborn MI 48126-2738

Company phone : 1-866-436-7332

Population :

Number of potentially involved : 933

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2022-2022 Lincoln Aviator

Vehicle Type : LIGHT VEHICLES

Body Style : ALL

Power Train : GAS

Descriptive Information : Ford's team reviewed supplier process and maintenance records to determine the population of affected parts. The Ford process is capable of tracing head restraint production to the vehicle in which the head restraint is installed.

Affected vehicles are equipped with suspect head restraints.

Lincoln Aviator 2022MY - 933

Production Dates : JUN 24, 2021 - FEB 16, 2022

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Defect :**

Description of the Defect : The front row driver and passenger seat power head restraint bun may detach from the head restraint assembly when adjusted to the full forward position.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : The front row driver and passenger seat power head restraint bun may detach from the head restraint assembly when adjusted to the full forward position.
A detached head restraint bun may increase the risk of injury during a crash event.

Description of the Cause : The head restraint mechanism that engages the forward hard stop was designed with inadequate spring force required for proper engagement.

Identification of Any Warning : A customer may experience a loose or non-functioning power head restraint.

that can Occur : During full forward adjustment, the customer may notice a continuous clicking sound coming from the head restraint.

Involved Components :

Component Name 1 : HD/RES ASY FRT ST 4-WAY PWR RH

Component Description : Right Hand Power Head Restraint

Component Part Number : MC5B-S611E60-KHW

Component Name 2 : HD/RES ASY FRT ST 4-WAY PWR LH

Component Description : Left Hand Power Head Restraint

Component Part Number : MC5B-S611E61-JHW/KHW

Supplier Identification :

Component Manufacturer

Name : Windsor Machine and Stamping LTD

Address : Colonia El Llano

Coahuila Foreign States 25350

Country : Mexico

Chronology :

Chronology is provided as an attachment

Description of Remedy :

Description of Remedy Program : Owners will be notified by mail and instructed to take their vehicle to a Ford or Lincoln dealer to have the front row passenger and driver head restraints replaced. There will be no charge for this service.

Ford provided the general reimbursement plan for the cost of remedies paid for by vehicle owners prior to notification of a safety recall in May 2021. The ending date for reimbursement eligibility is May 27, 2022.

Ford will forward a copy of the notification letters to dealers to the agency when available

How Remedy Component Differs from Recalled Component : The remedy part, head restraint assembly, contains an updated spring that properly engages forward hard stop and prevents the head restraint bun from detaching.

Identify How/When Recall Condition was Corrected in Production : On February 14, 2022, the supplier updated the spring in the head restraint mechanism to achieve required spring force to properly engage forward hard stop.

Recall Schedule :

Description of Recall Schedule : Advanced notification to dealers is expected to occur on April 19, 2022. Mailing of owner notification letters is expected to begin May 9, 2022, and is expected to be completed by May 13, 2022.

Planned Dealer Notification Date : APR 19, 2022 - APR 19, 2022

Planned Owner Notification Date : MAY 09, 2022 - MAY 13, 2022

* NR - Not Reported