

# IMPORTANT SAFETY RECALL



DEPARTMENT OF COMPLIANCE  
VEHICLE SAFETY AND RECALL MANAGEMENT  
BUILDING 11  
423 N MAIN ST  
MIDDLEBURY, INDIANA 46540-9218

NHTSA RECALL: 22V243  
CANADA RECALL: 2022-181  
FR ID: 51-1501

- o Integrity
- o Safety
- o Quality
- o Customer Service

<<DEALERNAME>>  
<<ADDRESS>>  
<<CITY>>, <<ST>> <<ZIP-XXX>>

May 2022

## **Pursuant to USC49CFR §577.13 – Notification to Dealerships and Distributors – Paragraph B**

"It is a violation of Federal Law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by the notification under a sale or lease until the defect or noncompliance is remedied. Substantial civil penalties apply to violations of this law."

*–Forest River motorized and towable products are contained in this section–*

## **CANADA: Pursuant to the Canadian Motor Vehicle Safety Act, section 5**

*Companies who sell new non-complying vehicles may be in violation of the Motor Vehicle Safety Act. Substantial penalties apply to violations of this law. This notice is being sent to you in accordance with the requirements of the Motor Vehicle Safety Act. This is to inform you that your vehicle may contain a defect that could affect the safety of a person.*

Forest River has decided that a defect, which relates to the motor vehicle safety, exists in certain 2021-2022 Forest River and Coachmen towable recreational vehicles as well as certain 2021-2023 Coachmen motorized recreational vehicles. Forest River is recalling the defect model(s) to ensure the safety of our future retail consumers and your dealership. Forest River apologizes for any inconvenience this action may cause your dealership; however, safety continued satisfaction and our commitment to building great products are of the utmost importance to Forest River.

The identified VIN referenced in the attached document(s).

The designated Date range of production is July 2021 through April 2022

## **WHAT IS THE DEFECT/NONCOMPLIANCE?**

The LP gas systems Quick Disconnect(s) may be cracked or develop a crack which will result in an LP leak.

## **EVALUATION OF THE RISK TO THE VEHICLE AND OPERATOR(S) RELATED TO THE RECALL.**

Excessive LP gas leak may lead to an explosion and fire, which may lead to property damage and personal injury.

## **SERVICE PROCEDURE**

Inspection and remedy instructions are located on Dealer Connect. **Please read the instructions thoroughly before performing the inspection/remedy.** No pictures or prior authorizations are required.

Claim the inspection code only if the vehicle does not require the remedy.

Claim the replacement code with LP Leak test only if the vehicle requires the remedy.

**IMPORTANT NOTICE: IF A LEAK IS DETECTED OUTSIDE OF THE QUICK DISCONNECT, THESE ARE REQUIRED TO BE CLAIMED UNDER A SEPARATE LABOR LINE AS THESE ARE NOT A PART OF THE RECALL**

## **PART INFORMATION**

Part Number - 76290QDR = 1 Quick Disconnect Kit

**Please contact the Forest River or Coachmen Division to place your order for the appropriate number of Quick Disconnects as per the inspection/remedy instructions.**

## **DEALER REPAIR CODES:**

UNITED STATES	CANADA	REPAIR CODE	DESCRIPTION	ALLOWABLE HOUR(S)
22V243	2022-181	RC-026-05-00-004185	INSPECT ONLY - QUICK DISCONNECT(S)	.10 HRS
22V243	2022-181	RC-026-01-00-004186	INSPECT AND REPLACE QUICK DISCONNECT(S) PERFORM LP LEAK SYSTEMS TEST	.30 HRS

# IMPORTANT SAFETY RECALL

## HELPFUL CONTACT INFORMATION:

CONTACT	PHONE
EAST TO WEST CUSTOMER SERVICE	(574) 264-6664
CATALINA CUSTOMER SERVICE	(574) 825-6241
AURORA CUSTOMER SERVICE	(574) 825-6327
APEX & SPIRIT CUSTOMER SERVICE	(574) 825-8205
FREEDOM EXPRESS, WORK N' PLAY AND ADRENALINE CUSTOMER SERVICE	(574) 825-6302
CHEROKEE, VENGEANCE AND SABRE CUSTOMER SERVICE	(260) 499-2100
XLR CUSTOMER SERVICE	(574) 642-0432
PRIME TIME CUSTOMER SERVICE	(574) 862-1025
CEDAR CREEK CUSTOMER SERVICE	(260) 593-4000
COLUMBUS FIFTH WHEELS CUSTOMER SERVICE EMAIL- <a href="mailto:columbuservice@forestriverinc.com">columbuservice@forestriverinc.com</a>	(574) 821-1487
COACHMEN CLASS C CUSTOMER SERVICE	(574) 825-8602
ROCKWOOD & FLAGSTAFF CUSTOMER SERVICE EMAIL – <a href="mailto:rockwoodcustomerservice@forestriverinc.com">rockwoodcustomerservice@forestriverinc.com</a> <a href="mailto:flagstaffcustomerservice@forestriverinc.com">flagstaffcustomerservice@forestriverinc.com</a>	(574) 642-8943
VIBE & IMPRESSION CUSTOMER SERVICE	(574) 296-2084
PUMA CUSTOMER SERVICE	(574) 642-0588
WEST COAST RAINIER, WILDCAT, VIBE, STEALTH EVO CUSTOMER SERVICE	(503) 831-5413
EAST COAST SALEM, WILDWOOD AND OZARK CUSTOMER SERVICE	(574) 534-3167
WEST COAST SALEM, WILDWOOD, SANDSTORM, STEALTH, EVO AND SHOCKWAVE CUSTOMER SERVICE	(909) 873-3777
SHASTA CUSTOMER SERVICE	(574) 821-1311
RIVERSTONE CUSTOMER SERVICE	(260) 593-4028
DYNAMAX CUSTOMER SERVICE	(574) 262-3474

The Recall shall be considered the utmost priority to remedy the 2021-2022 Coachmen and towable recreational vehicles as well as certain 2021-2023 Coachmen motorized recreational vehicles in question. **The retail consumer shall not be charged** any amount of monies for remedy to their 2021-2022 Coachmen and towable recreational vehicles as well as certain 2021-2023 Coachmen motorized recreational vehicles listed under this Recall.

If your dealership has already performed the remedy to 2021-2022 Coachmen and towable recreational vehicles as well as certain 2021-2023 Coachmen motorized recreational vehicles, your dealership is entitled to the reimbursement as stated above by filing a claim using the indicated repair code(s). If the remedy needs to be performed on an out of warranty 2021-2022 Coachmen and towable recreational vehicles as well as certain 2021-2023 Coachmen motorized recreational vehicles in which the VIN falls under as stated in the identified VIN listing, your dealership is entitled to the reimbursement as stated above by filing a claim using the indicated repair code(s).

### Notice:

In no manner shall a Forest River Product Owner or Coachmen Product Owner be charged any fee(s) for scheduling, conduction or completion of the recall. Additionally, all dealership(s) that are Forest River and/or Coachmen dealership(s) are Federally Mandated to perform the recall once presented with this recall whether by the Owner or Dealership receipt of this letter, without denial of service to the Owner. Lastly, denial of a remedy for this recall is a Federal Violation punishable by law resulting substantial fines and/or civil penalties.

**Federal Regulation requires that any lessor receiving this Recall must forward a copy of this notice to the lessee within ten days. If your dealership no longer owns this vehicle, please inform the Warranty Manager of the product listed above of the change of ownership.**

Sincerely,  
Forest River, Inc. LLC  
Office of Corporate Compliance

# IMPORTANT SAFETY RECALL