#### OMB Control No.: 2127-0004

# Part 573 Safety Recall Report

## 22V-243

Manufacturer Name: Forest River, Inc.
Submission Date: APR 22, 2022
NHTSA Recall No.: 22V-243
Manufacturer Recall No.: 51-1501



#### **Manufacturer Information:**

### **Population:**

Manufacturer Name: Forest River, Inc.

Number of potentially involved: 99,278

Address: 55470 CR 1

Estimated percentage with defect : 100%

P.O. Box 3030 Elkhart IN 46515-3030

Company phone: 1-800-348-7440

#### **Vehicle Information:**

Vehicle 1: 2021-2022 Forest River Inc. East to West Alta Travel Trailer

Vehicle Type : TRAILERS
Body Style : OTHER
Power Train : NR

Descriptive Information: On April 4, 2022, OCC began reviewing claim data from random Forest River

manufacturing plants to ascertain if there are any quick disconnect failures in the field. On April 5, 2022, OCC finished reviewing claim data. OCC met with the partner supplier and presented Forest River's data to them. The data showed a significant trend upwards beginning in Quarter 3 of 2021, therefore Forest River decided to begin the scope date at July 1, 2021. Forest River decided to end the scope on March 31, 2022, after Forest River had asked the supplier to verify stock in the plants.

A-1 On April 21, 2022, Forest River's Office of Corporate Compliance received a notice from Flex-Tech indicating that the scope shall be expanded from March 31, 2022, to April 20, 2022; due to continued quick disconnect cracks and possible identification of contamination and/or porosity of the brass, which leads to cracks. On April 21, 2022, Forest River put a stop ship on any vehicle that has a Flex-Tech Quick

Disconnect installed on it.

See Attached Spreadsheet for Model and Quantity

Production Dates: JUL 14, 2021 - APR 20, 2022

Vehicle 2: 2022-2022 Forest River Inc. Aurora Travel Trailers Vehicle Type: TRAILERS Body Style: OTHER Power Train: NR Descriptive Information: On April 4, 2022, OCC began reviewing claim data from random Forest River manufacturing plants to ascertain if there are any quick disconnect failures in the field. On April 5, 2022, OCC finished reviewing claim data. OCC met with the partner supplier and presented Forest River's data to them. The data showed a significant trend upwards beginning in Quarter 3 of 2021, therefore Forest River decided to begin the scope date at July 1, 2021. Forest River decided to end the scope on March 31, 2022, after Forest River had asked the supplier to verify stock in the plants. A-1 On April 21, 2022, Forest River's Office of Corporate Compliance received a notice from Flex-Tech indicating that the scope shall be expanded from March 31, 2022, to April 20, 2022; due to continued quick disconnect cracks and possible identification of contamination and/or porosity of the brass, which leads to cracks. On April 21, 2022, Forest River put a stop ship on any vehicle that has a Flex-Tech Quick Disconnect installed on it. See Attached Spreadsheet for Model and Quantity Production Dates: AUG 13, 2021 - APR 20, 2022 VIN Range 1 : Begin : End: NR Not sequential Vehicle 3: 2021-2022 Forest River Inc. Prime Time Avenger Travel Trailers Vehicle Type: TRAILERS Body Style: OTHER Power Train: NR Descriptive Information: On April 4, 2022, OCC began reviewing claim data from random Forest River manufacturing plants to ascertain if there are any quick disconnect failures in the field. On April 5, 2022, OCC finished reviewing claim data. OCC met with the partner supplier and presented Forest River's data to them. The data showed a significant trend upwards beginning in Quarter 3 of 2021, therefore Forest River decided to begin the scope date at July 1, 2021. Forest River decided to end the scope on March 31, 2022, after Forest River had asked the supplier to verify stock in the plants. A-1 On April 21, 2022, Forest River's Office of Corporate Compliance received a notice from Flex-Tech indicating that the scope shall be expanded from March 31, 2022, to April 20, 2022; due to continued quick disconnect cracks and possible identification

Production Dates: JUL 13, 2021 - MAR 29, 2022

Disconnect installed on it.

VIN Range 1 : Begin : NR End : NR Not sequential

of contamination and/or porosity of the brass, which leads to cracks. On April 21, 2022, Forest River put a stop ship on any vehicle that has a Flex-Tech Quick

See Attached Spreadsheet for Model and Quantity

Not sequential

Vehicle 4: 2021-2022 Coachmen Catalina Travel Trailers Vehicle Type: TRAILERS Body Style: OTHER Power Train: NR Descriptive Information: On April 4, 2022, OCC began reviewing claim data from random Forest River manufacturing plants to ascertain if there are any quick disconnect failures in the field. On April 5, 2022, OCC finished reviewing claim data. OCC met with the partner supplier and presented Forest River's data to them. The data showed a significant trend upwards beginning in Quarter 3 of 2021, therefore Forest River decided to begin the scope date at July 1, 2021. Forest River decided to end the scope on March 31, 2022, after Forest River had asked the supplier to verify stock in the plants. A-1 On April 21, 2022, Forest River's Office of Corporate Compliance received a notice from Flex-Tech indicating that the scope shall be expanded from March 31, 2022, to April 20, 2022; due to continued quick disconnect cracks and possible identification of contamination and/or porosity of the brass, which leads to cracks. On April 21, 2022, Forest River put a stop ship on any vehicle that has a Flex-Tech Quick Disconnect installed on it. See Attached Spreadsheet for Model and Quantity Production Dates: JUL 14, 2021 - APR 19, 2022 VIN Range 1 : Begin : End: NR Not sequential Vehicle 5: 2021-2022 Forest River Inc. Cedar Creek Fifth Wheels Vehicle Type: TRAILERS Body Style: OTHER Power Train: NR Descriptive Information: On April 4, 2022, OCC began reviewing claim data from random Forest River manufacturing plants to ascertain if there are any quick disconnect failures in the field. On April 5, 2022, OCC finished reviewing claim data. OCC met with the partner supplier and presented Forest River's data to them. The data showed a significant trend upwards beginning in Quarter 3 of 2021, therefore Forest River decided to begin the scope date at July 1, 2021. Forest River decided to end the scope on March 31, 2022, after Forest River had asked the supplier to verify stock in the plants. A-1 On April 21, 2022, Forest River's Office of Corporate Compliance received a notice from Flex-Tech indicating that the scope shall be expanded from March 31, 2022, to April 20, 2022; due to continued quick disconnect cracks and possible identification of contamination and/or porosity of the brass, which leads to cracks. On April 21, 2022, Forest River put a stop ship on any vehicle that has a Flex-Tech Quick Disconnect installed on it. See Attached Spreadsheet for Model and Quantity Production Dates: JUL 14, 2021 - APR 20, 2022

NR

Vehicle 6: 2021-2022 Forest River Inc. Cherokee Fifth Wheels and Toy Haulers Vehicle Type: TRAILERS Body Style: OTHER Power Train: NR Descriptive Information: On April 4, 2022, OCC began reviewing claim data from random Forest River manufacturing plants to ascertain if there are any quick disconnect failures in the field. On April 5, 2022, OCC finished reviewing claim data. OCC met with the partner supplier and presented Forest River's data to them. The data showed a significant trend upwards beginning in Quarter 3 of 2021, therefore Forest River decided to begin the scope date at July 1, 2021. Forest River decided to end the scope on March 31, 2022, after Forest River had asked the supplier to verify stock in the plants. A-1 On April 21, 2022, Forest River's Office of Corporate Compliance received a notice from Flex-Tech indicating that the scope shall be expanded from March 31, 2022, to April 20, 2022; due to continued quick disconnect cracks and possible identification of contamination and/or porosity of the brass, which leads to cracks. On April 21, 2022, Forest River put a stop ship on any vehicle that has a Flex-Tech Quick Disconnect installed on it. See Attached Spreadsheet for Model and Quantity Production Dates: JUL 02, 2021 - APR 21, 2022 VIN Range 1 : Begin : End: NR Not sequential Vehicle 7: 2021-2022 Coachmen Apex Travel Trailers Vehicle Type: TRAILERS **Body Style:** Power Train: NR Descriptive Information: On April 4, 2022, OCC began reviewing claim data from random Forest River manufacturing plants to ascertain if there are any quick disconnect failures in the field. On April 5, 2022, OCC finished reviewing claim data. OCC met with the partner supplier and presented Forest River's data to them. The data showed a significant trend upwards beginning in Quarter 3 of 2021, therefore Forest River decided to begin the scope date at July 1, 2021. Forest River decided to end the scope on March 31, 2022, after Forest River had asked the supplier to verify stock in the plants. A-1 On April 21, 2022, Forest River's Office of Corporate Compliance received a notice from Flex-Tech indicating that the scope shall be expanded from March 31, 2022, to April 20, 2022; due to continued quick disconnect cracks and possible identification of contamination and/or porosity of the brass, which leads to cracks. On April 21, 2022, Forest River put a stop ship on any vehicle that has a Flex-Tech Quick Disconnect installed on it. See Attached Spreadsheet for Model and Quantity Production Dates: JUL 13, 2021 - APR 19, 2022 End: NR VIN Range 1 : Begin : NR Not sequential

Vehicle 8: 2021-2022 Forest River Inc. Columbus Fifth Wheels Vehicle Type: TRAILERS Body Style: OTHER Power Train: NR Descriptive Information: On April 4, 2022, OCC began reviewing claim data from random Forest River manufacturing plants to ascertain if there are any quick disconnect failures in the field. On April 5, 2022, OCC finished reviewing claim data. OCC met with the partner supplier and presented Forest River's data to them. The data showed a significant trend upwards beginning in Quarter 3 of 2021, therefore Forest River decided to begin the scope date at July 1, 2021. Forest River decided to end the scope on March 31, 2022, after Forest River had asked the supplier to verify stock in the plants. A-1 On April 21, 2022, Forest River's Office of Corporate Compliance received a notice from Flex-Tech indicating that the scope shall be expanded from March 31, 2022, to April 20, 2022; due to continued quick disconnect cracks and possible identification of contamination and/or porosity of the brass, which leads to cracks. On April 21, 2022, Forest River put a stop ship on any vehicle that has a Flex-Tech Quick Disconnect installed on it. See Attached Spreadsheet for Model and Quantity Production Dates: JUL 14, 2021 - APR 20, 2022 VIN Range 1 : Begin : NR End: NR Not sequential Vehicle 9: 2022-2022 Coachmen Cross Trail Class C Motorhomes Vehicle Type: BUSES, MEDIUM & HEAVY VEHICLES **Body Style: OTHER** Power Train: NR Descriptive Information: On April 4, 2022, OCC began reviewing claim data from random Forest River manufacturing plants to ascertain if there are any quick disconnect failures in the field. On April 5, 2022, OCC finished reviewing claim data. OCC met with the partner supplier and presented Forest River's data to them. The data showed a significant trend upwards beginning in Quarter 3 of 2021, therefore Forest River decided to begin the scope date at July 1, 2021. Forest River decided to end the scope on March 31, 2022, after Forest River had asked the supplier to verify stock in the plants. A-1 On April 21, 2022, Forest River's Office of Corporate Compliance received a notice from Flex-Tech indicating that the scope shall be expanded from March 31, 2022, to April 20, 2022; due to continued quick disconnect cracks and possible identification of contamination and/or porosity of the brass, which leads to cracks. On April 21, 2022, Forest River put a stop ship on any vehicle that has a Flex-Tech Quick Disconnect installed on it. See Attached Spreadsheet for Model and Quantity

NR

End: NR

Production Dates: JUL 30, 2021 - APR 19, 2022

Vehicle 10: 2021-2022 Forest River Inc. Prime Time Crusader Fifth Wheels Vehicle Type: TRAILERS Body Style: OTHER Power Train: NR Descriptive Information: On April 4, 2022, OCC began reviewing claim data from random Forest River manufacturing plants to ascertain if there are any quick disconnect failures in the field. On April 5, 2022, OCC finished reviewing claim data. OCC met with the partner supplier and presented Forest River's data to them. The data showed a significant trend upwards beginning in Quarter 3 of 2021, therefore Forest River decided to begin the scope date at July 1, 2021. Forest River decided to end the scope on March 31, 2022, after Forest River had asked the supplier to verify stock in the plants. A-1 On April 21, 2022, Forest River's Office of Corporate Compliance received a notice from Flex-Tech indicating that the scope shall be expanded from March 31, 2022, to April 20, 2022; due to continued quick disconnect cracks and possible identification of contamination and/or porosity of the brass, which leads to cracks. On April 21, 2022, Forest River put a stop ship on any vehicle that has a Flex-Tech Quick Disconnect installed on it. See Attached Spreadsheet for Model and Quantity Production Dates: JUL 16, 2021 - APR 20, 2022 VIN Range 1 : Begin : End: NR Not sequential Vehicle 11: 2021-2022 Forest River Inc. East to West Della Terra Travel Trailers Vehicle Type: TRAILERS Body Style: OTHER Power Train: NR Descriptive Information: On April 4, 2022, OCC began reviewing claim data from random Forest River manufacturing plants to ascertain if there are any quick disconnect failures in the field. On April 5, 2022, OCC finished reviewing claim data. OCC met with the partner supplier and presented Forest River's data to them. The data showed a significant trend upwards beginning in Quarter 3 of 2021, therefore Forest River decided to begin the scope date at July 1, 2021. Forest River decided to end the scope on March 31, 2022, after Forest River had asked the supplier to verify stock in the plants. A-1 On April 21, 2022, Forest River's Office of Corporate Compliance received a notice from Flex-Tech indicating that the scope shall be expanded from March 31, 2022, to April 20, 2022; due to continued quick disconnect cracks and possible identification of contamination and/or porosity of the brass, which leads to cracks. On April 21, 2022, Forest River put a stop ship on any vehicle that has a Flex-Tech Quick Disconnect installed on it. See Attached Spreadsheet for Model and Quantity Production Dates: JUL 13, 2021 - APR 20, 2022 End: NR Not sequential VIN Range 1 : Begin : NR

Vehicle 12: 2021-2022 Forest River Inc. Flagstaff Travel Trailers Vehicle Type: TRAILERS Body Style: OTHER Power Train: NR Descriptive Information: On April 4, 2022, OCC began reviewing claim data from random Forest River manufacturing plants to ascertain if there are any quick disconnect failures in the field. On April 5, 2022, OCC finished reviewing claim data. OCC met with the partner supplier and presented Forest River's data to them. The data showed a significant trend upwards beginning in Quarter 3 of 2021, therefore Forest River decided to begin the scope date at July 1, 2021. Forest River decided to end the scope on March 31, 2022, after Forest River had asked the supplier to verify stock in the plants. A-1 On April 21, 2022, Forest River's Office of Corporate Compliance received a notice from Flex-Tech indicating that the scope shall be expanded from March 31, 2022, to April 20, 2022; due to continued quick disconnect cracks and possible identification of contamination and/or porosity of the brass, which leads to cracks. On April 21, 2022, Forest River put a stop ship on any vehicle that has a Flex-Tech Quick Disconnect installed on it. See Attached Spreadsheet for Model and Quantity Production Dates: JUL 01, 2021 - APR 20, 2022 VIN Range 1 : Begin : End: NR Not sequential Vehicle 13: 2021-2022 Coachmen Freedom Express Travel Trailers Vehicle Type: TRAILERS Body Style: OTHER Power Train: NR Descriptive Information: On April 4, 2022, OCC began reviewing claim data from random Forest River manufacturing plants to ascertain if there are any quick disconnect failures in the field. On April 5, 2022, OCC finished reviewing claim data. OCC met with the partner supplier and presented Forest River's data to them. The data showed a significant trend upwards beginning in Quarter 3 of 2021, therefore Forest River decided to begin the scope date at July 1, 2021. Forest River decided to end the scope on March 31, 2022, after Forest River had asked the supplier to verify stock in the plants. A-1 On April 21, 2022, Forest River's Office of Corporate Compliance received a notice from Flex-Tech indicating that the scope shall be expanded from March 31, 2022, to April 20, 2022; due to continued quick disconnect cracks and possible identification of contamination and/or porosity of the brass, which leads to cracks. On April 21, 2022, Forest River put a stop ship on any vehicle that has a Flex-Tech Quick Disconnect installed on it. See Attached Spreadsheet for Model and Quantity Production Dates: JUL 13, 2021 - APR 20, 2022 End: NR VIN Range 1 : Begin : NR Not sequential

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Production Dates : VIN Range 1 :		PR 13, 2022 NR	End: NR		☐ Not sequential		
Vehicle 15 : Vehicle Type : Body Style : Power Train :	TRAILERS OTHER	st River Inc. Im	pression Fifth Whe	eels			
Descriptive Information :	manufacturing p field. On April 5, supplier and pre- trend upwards b begin the scope 31, 2022, after F A-1 On April 21, from Flex-Tech i April 20, 2022; of contamination 2022, Forest Riv Disconnect insta	plants to ascerta 2022, OCC finists esented Forest I beginning in Quadate at July 1, 2 forest River had 2022, Forest Ri Indicating that the flue to continued and/or porositer put a stop shalled on it.	in if there are any shed reviewing clai River's data to then arter 3 of 2021, the 021. Forest River of asked the supplie	quick disconned im data. OCC me n. The data show erefore Forest R lecided to end th r to verify stock porate Complian expanded from M cracks and possich leads to crac	et failures in the et with the partner wed a significant iver decided to he scope on March in the plants. Ince received a notice March 31, 2022, to sible identification eks. On April 21,		
Production Dates: JUL 14, 2021 - APR 19, 2022							
VIN Range 1:	Begin :	NR	End: NR		■ Not sequential		

Not sequential

Vehicle 16: 2021-2022 Forest River Inc. Prime Time Lacrosse Fifth Wheels Vehicle Type: TRAILERS Body Style: OTHER Power Train: NR Descriptive Information: On April 4, 2022, OCC began reviewing claim data from random Forest River manufacturing plants to ascertain if there are any quick disconnect failures in the field. On April 5, 2022, OCC finished reviewing claim data. OCC met with the partner supplier and presented Forest River's data to them. The data showed a significant trend upwards beginning in Quarter 3 of 2021, therefore Forest River decided to begin the scope date at July 1, 2021. Forest River decided to end the scope on March 31, 2022, after Forest River had asked the supplier to verify stock in the plants. A-1 On April 21, 2022, Forest River's Office of Corporate Compliance received a notice from Flex-Tech indicating that the scope shall be expanded from March 31, 2022, to April 20, 2022; due to continued quick disconnect cracks and possible identification of contamination and/or porosity of the brass, which leads to cracks. On April 21, 2022, Forest River put a stop ship on any vehicle that has a Flex-Tech Quick Disconnect installed on it. See Attached Spreadsheet for Model and Quantity Production Dates: JUL 12, 2021 - APR 19, 2022 VIN Range 1 : Begin : End: NR ☐ Not sequential Vehicle 17: 2021-2023 Coachmen Leprechaun Class C Motorhomes Vehicle Type: BUSES, MEDIUM & HEAVY VEHICLES Body Style: OTHER Power Train: NR Descriptive Information: On April 4, 2022, OCC began reviewing claim data from random Forest River manufacturing plants to ascertain if there are any quick disconnect failures in the field. On April 5, 2022, OCC finished reviewing claim data. OCC met with the partner supplier and presented Forest River's data to them. The data showed a significant trend upwards beginning in Quarter 3 of 2021, therefore Forest River decided to begin the scope date at July 1, 2021. Forest River decided to end the scope on March 31, 2022, after Forest River had asked the supplier to verify stock in the plants. A-1 On April 21, 2022, Forest River's Office of Corporate Compliance received a notice from Flex-Tech indicating that the scope shall be expanded from March 31, 2022, to April 20, 2022; due to continued quick disconnect cracks and possible identification of contamination and/or porosity of the brass, which leads to cracks. On April 21, 2022, Forest River put a stop ship on any vehicle that has a Flex-Tech Quick Disconnect installed on it. See Attached Spreadsheet for Model and Quantity Production Dates: JUL 14, 2021 - APR 14, 2022

NR

Vehicle 18: 2021-2022 Forest River Inc. Ozark Travel Trailers Vehicle Type: TRAILERS Body Style: OTHER Power Train: NR Descriptive Information: On April 4, 2022, OCC began reviewing claim data from random Forest River manufacturing plants to ascertain if there are any quick disconnect failures in the field. On April 5, 2022, OCC finished reviewing claim data. OCC met with the partner supplier and presented Forest River's data to them. The data showed a significant trend upwards beginning in Quarter 3 of 2021, therefore Forest River decided to begin the scope date at July 1, 2021. Forest River decided to end the scope on March 31, 2022, after Forest River had asked the supplier to verify stock in the plants. A-1 On April 21, 2022, Forest River's Office of Corporate Compliance received a notice from Flex-Tech indicating that the scope shall be expanded from March 31, 2022, to April 20, 2022; due to continued quick disconnect cracks and possible identification of contamination and/or porosity of the brass, which leads to cracks. On April 21, 2022, Forest River put a stop ship on any vehicle that has a Flex-Tech Quick Disconnect installed on it. See Attached Spreadsheet for Model and Quantity Production Dates: AUG 17, 2021 - APR 18, 2022 VIN Range 1 : Begin : NR End: NR ■ Not sequential Vehicle 19: 2022-2022 Coachmen Prism Class C Motorhomes Vehicle Type: BUSES, MEDIUM & HEAVY VEHICLES **Body Style: OTHER** Power Train: NR Descriptive Information: On April 4, 2022, OCC began reviewing claim data from random Forest River manufacturing plants to ascertain if there are any quick disconnect failures in the field. On April 5, 2022, OCC finished reviewing claim data. OCC met with the partner supplier and presented Forest River's data to them. The data showed a significant trend upwards beginning in Quarter 3 of 2021, therefore Forest River decided to begin the scope date at July 1, 2021. Forest River decided to end the scope on March 31, 2022, after Forest River had asked the supplier to verify stock in the plants. A-1 On April 21, 2022, Forest River's Office of Corporate Compliance received a notice from Flex-Tech indicating that the scope shall be expanded from March 31, 2022, to April 20, 2022; due to continued quick disconnect cracks and possible identification of contamination and/or porosity of the brass, which leads to cracks. On April 21, 2022, Forest River put a stop ship on any vehicle that has a Flex-Tech Quick Disconnect installed on it. See Attached Spreadsheet for Model and Quantity

NR

End: NR

Production Dates: JUL 29, 2021 - APR 12, 2022

■ Not sequential

Vehicle Type : Body Style :	Haulers TRAILERS OTHER	st River Inc. Pal	omino Puma Travel Tra	iler, Fifth Wheel and Toy			
Power Train :							
Descriptive Information :	On April 4, 2022, OCC began reviewing claim data from random Forest River manufacturing plants to ascertain if there are any quick disconnect failures in the field. On April 5, 2022, OCC finished reviewing claim data. OCC met with the partner supplier and presented Forest River's data to them. The data showed a significant trend upwards beginning in Quarter 3 of 2021, therefore Forest River decided to begin the scope date at July 1, 2021. Forest River decided to end the scope on March 31, 2022, after Forest River had asked the supplier to verify stock in the plants. A-1 On April 21, 2022, Forest River's Office of Corporate Compliance received a notice from Flex-Tech indicating that the scope shall be expanded from March 31, 2022, to April 20, 2022; due to continued quick disconnect cracks and possible identification of contamination and/or porosity of the brass, which leads to cracks. On April 21, 2022, Forest River put a stop ship on any vehicle that has a Flex-Tech Quick Disconnect installed on it.  See Attached Spreadsheet for Model and Quantity						
Production Dates :	IIII 01 2021 AD	DD 20 2022					
VIN Range 1:		NR	End: NR	■ Not sequential			
Vehicle 21 : Vehicle Type : Body Style : Power Train :	TRAILERS OTHER	st River Inc. Ra	nier Travel Trailers				
Descriptive Information :	manufacturing pl field. On April 5, supplier and pres trend upwards be begin the scope of 31, 2022, after Fo A-1 On April 21, from Flex-Tech in April 20, 2022; d of contamination 2022, Forest Rive Disconnect instal See Attached Spr	lants to ascerta 2022, OCC finis sented Forest F eginning in Qual late at July 1, 2 orest River had 2022, Forest Ri andicating that to ue to continued and/or porosi er put a stop shalled on it.	in if there are any quick hed reviewing claim date iver's data to them. The arter 3 of 2021, therefor 021. Forest River decide asked the supplier to ver's Office of Corporate he scope shall be expanded quick disconnect crack	disconnect failures in the ta. OCC met with the partner e data showed a significant re Forest River decided to red to end the scope on March reify stock in the plants. The Compliance received a notice ded from March 31, 2022, to as and possible identification reds to cracks. On April 21,			
Production Dates :	JAN 25, 2022 - M	AR 25, 2022					

NR

Vehicle 22: 2021-2022 Forest River Inc. Rockwood Lite Travel Trailers Vehicle Type: TRAILERS Body Style: OTHER Power Train: NR Descriptive Information: On April 4, 2022, OCC began reviewing claim data from random Forest River manufacturing plants to ascertain if there are any quick disconnect failures in the field. On April 5, 2022, OCC finished reviewing claim data. OCC met with the partner supplier and presented Forest River's data to them. The data showed a significant trend upwards beginning in Quarter 3 of 2021, therefore Forest River decided to begin the scope date at July 1, 2021. Forest River decided to end the scope on March 31, 2022, after Forest River had asked the supplier to verify stock in the plants. A-1 On April 21, 2022, Forest River's Office of Corporate Compliance received a notice from Flex-Tech indicating that the scope shall be expanded from March 31, 2022, to April 20, 2022; due to continued quick disconnect cracks and possible identification of contamination and/or porosity of the brass, which leads to cracks. On April 21, 2022, Forest River put a stop ship on any vehicle that has a Flex-Tech Quick Disconnect installed on it. See Attached Spreadsheet for Model and Quantity Production Dates: JUL 01, 2021 - APR 20, 2022 VIN Range 1 : Begin : End: NR Not sequential Vehicle 23: 2021-2022 Forest River Inc. Sabre Fifth Wheels Vehicle Type: TRAILERS Body Style: OTHER Power Train: NR Descriptive Information: On April 4, 2022, OCC began reviewing claim data from random Forest River manufacturing plants to ascertain if there are any quick disconnect failures in the field. On April 5, 2022, OCC finished reviewing claim data. OCC met with the partner supplier and presented Forest River's data to them. The data showed a significant trend upwards beginning in Quarter 3 of 2021, therefore Forest River decided to begin the scope date at July 1, 2021. Forest River decided to end the scope on March 31, 2022, after Forest River had asked the supplier to verify stock in the plants. A-1 On April 21, 2022, Forest River's Office of Corporate Compliance received a notice from Flex-Tech indicating that the scope shall be expanded from March 31, 2022, to April 20, 2022; due to continued quick disconnect cracks and possible identification of contamination and/or porosity of the brass, which leads to cracks. On April 21, 2022, Forest River put a stop ship on any vehicle that has a Flex-Tech Quick Disconnect installed on it. See Attached Spreadsheet for Model and Quantity

NR

End: NR

Production Dates : JUL 13, 2021 - FEB 22, 2022

Not sequential

Vehicle 24: 2021-2022 Forest River Inc. Salem Fifth Wheels and Travel Trailers Vehicle Type: BUSES, MEDIUM & HEAVY VEHICLES **Body Style: OTHER** Power Train: NR Descriptive Information: On April 4, 2022, OCC began reviewing claim data from random Forest River manufacturing plants to ascertain if there are any quick disconnect failures in the field. On April 5, 2022, OCC finished reviewing claim data. OCC met with the partner supplier and presented Forest River's data to them. The data showed a significant trend upwards beginning in Quarter 3 of 2021, therefore Forest River decided to begin the scope date at July 1, 2021. Forest River decided to end the scope on March 31, 2022, after Forest River had asked the supplier to verify stock in the plants. A-1 On April 21, 2022, Forest River's Office of Corporate Compliance received a notice from Flex-Tech indicating that the scope shall be expanded from March 31, 2022, to April 20, 2022; due to continued quick disconnect cracks and possible identification of contamination and/or porosity of the brass, which leads to cracks. On April 21, 2022, Forest River put a stop ship on any vehicle that has a Flex-Tech Quick Disconnect installed on it. See Attached Spreadsheet for Model and Quantity Production Dates: JUL 01, 2021 - APR 21, 2022 VIN Range 1 : Begin : End: NR ☐ Not sequential Vehicle 25: 2021-2022 Forest River Inc. Sandstorm Toy Haulers Vehicle Type: TRAILERS Body Style: OTHER Power Train: NR Descriptive Information: On April 4, 2022, OCC began reviewing claim data from random Forest River manufacturing plants to ascertain if there are any quick disconnect failures in the field. On April 5, 2022, OCC finished reviewing claim data. OCC met with the partner supplier and presented Forest River's data to them. The data showed a significant trend upwards beginning in Quarter 3 of 2021, therefore Forest River decided to begin the scope date at July 1, 2021. Forest River decided to end the scope on March 31, 2022, after Forest River had asked the supplier to verify stock in the plants. A-1 On April 21, 2022, Forest River's Office of Corporate Compliance received a notice from Flex-Tech indicating that the scope shall be expanded from March 31, 2022, to April 20, 2022; due to continued quick disconnect cracks and possible identification of contamination and/or porosity of the brass, which leads to cracks. On April 21, 2022, Forest River put a stop ship on any vehicle that has a Flex-Tech Quick Disconnect installed on it. See Attached Spreadsheet for Model and Quantity Production Dates: JUL 15, 2021 - APR 14, 2022

NR

Not sequential

Vehicle 26: 2021-2022 Forest River Inc. Prime Time Sanibel Fifth Wheels Vehicle Type: TRAILERS Body Style: OTHER Power Train: NR Descriptive Information: On April 4, 2022, OCC began reviewing claim data from random Forest River manufacturing plants to ascertain if there are any quick disconnect failures in the field. On April 5, 2022, OCC finished reviewing claim data. OCC met with the partner supplier and presented Forest River's data to them. The data showed a significant trend upwards beginning in Quarter 3 of 2021, therefore Forest River decided to begin the scope date at July 1, 2021. Forest River decided to end the scope on March 31, 2022, after Forest River had asked the supplier to verify stock in the plants. A-1 On April 21, 2022, Forest River's Office of Corporate Compliance received a notice from Flex-Tech indicating that the scope shall be expanded from March 31, 2022, to April 20, 2022; due to continued quick disconnect cracks and possible identification of contamination and/or porosity of the brass, which leads to cracks. On April 21, 2022, Forest River put a stop ship on any vehicle that has a Flex-Tech Quick Disconnect installed on it. See Attached Spreadsheet for Model and Quantity Production Dates: JUL 23, 2021 - APR 20, 2022 VIN Range 1 : Begin : NR End: NR Not sequential Vehicle 27: 2021-2022 Coachmen Shasta Oasis Travel Trailers Vehicle Type: TRAILERS Body Style: OTHER Power Train: NR Descriptive Information: On April 4, 2022, OCC began reviewing claim data from random Forest River manufacturing plants to ascertain if there are any quick disconnect failures in the field. On April 5, 2022, OCC finished reviewing claim data. OCC met with the partner supplier and presented Forest River's data to them. The data showed a significant trend upwards beginning in Quarter 3 of 2021, therefore Forest River decided to begin the scope date at July 1, 2021. Forest River decided to end the scope on March 31, 2022, after Forest River had asked the supplier to verify stock in the plants. A-1 On April 21, 2022, Forest River's Office of Corporate Compliance received a notice from Flex-Tech indicating that the scope shall be expanded from March 31, 2022, to April 20, 2022; due to continued quick disconnect cracks and possible identification of contamination and/or porosity of the brass, which leads to cracks. On April 21, 2022, Forest River put a stop ship on any vehicle that has a Flex-Tech Quick Disconnect installed on it. See Attached Spreadsheet for Model and Quantity Production Dates: JUL 02, 2021 - MAR 16, 2022

NR

Vehicle 28: 2021-2022 Forest River Inc. Shockwave Toy Hauler Vehicle Type: TRAILERS Body Style: OTHER Power Train: NR Descriptive Information: On April 4, 2022, OCC began reviewing claim data from random Forest River manufacturing plants to ascertain if there are any quick disconnect failures in the field. On April 5, 2022, OCC finished reviewing claim data. OCC met with the partner supplier and presented Forest River's data to them. The data showed a significant trend upwards beginning in Quarter 3 of 2021, therefore Forest River decided to begin the scope date at July 1, 2021. Forest River decided to end the scope on March 31, 2022, after Forest River had asked the supplier to verify stock in the plants. A-1 On April 21, 2022, Forest River's Office of Corporate Compliance received a notice from Flex-Tech indicating that the scope shall be expanded from March 31, 2022, to April 20, 2022; due to continued quick disconnect cracks and possible identification of contamination and/or porosity of the brass, which leads to cracks. On April 21, 2022, Forest River put a stop ship on any vehicle that has a Flex-Tech Quick Disconnect installed on it. See Attached Spreadsheet for Model and Quantity Production Dates: JUL 27, 2021 - APR 15, 2022 VIN Range 1 : Begin : End: NR Not sequential Vehicle 29: 2021-2022 Forest River Inc. East to West Silver Lake Travel Trailers Vehicle Type: TRAILERS Body Style: OTHER Power Train: NR Descriptive Information: On April 4, 2022, OCC began reviewing claim data from random Forest River manufacturing plants to ascertain if there are any quick disconnect failures in the field. On April 5, 2022, OCC finished reviewing claim data. OCC met with the partner supplier and presented Forest River's data to them. The data showed a significant trend upwards beginning in Quarter 3 of 2021, therefore Forest River decided to begin the scope date at July 1, 2021. Forest River decided to end the scope on March 31, 2022, after Forest River had asked the supplier to verify stock in the plants. A-1 On April 21, 2022, Forest River's Office of Corporate Compliance received a notice from Flex-Tech indicating that the scope shall be expanded from March 31, 2022, to April 20, 2022; due to continued quick disconnect cracks and possible identification of contamination and/or porosity of the brass, which leads to cracks. On April 21, 2022, Forest River put a stop ship on any vehicle that has a Flex-Tech Quick Disconnect installed on it. See Attached Spreadsheet for Model and Quantity

NR

End: NR

Production Dates: JUL 20, 2021 - APR 20, 2022

Vehicle 30: 2021-2022 Coachmen Spirit Travel Trailers Vehicle Type: TRAILERS Body Style: OTHER Power Train: NR Descriptive Information: On April 4, 2022, OCC began reviewing claim data from random Forest River manufacturing plants to ascertain if there are any quick disconnect failures in the field. On April 5, 2022, OCC finished reviewing claim data. OCC met with the partner supplier and presented Forest River's data to them. The data showed a significant trend upwards beginning in Quarter 3 of 2021, therefore Forest River decided to begin the scope date at July 1, 2021. Forest River decided to end the scope on March 31, 2022, after Forest River had asked the supplier to verify stock in the plants. A-1 On April 21, 2022, Forest River's Office of Corporate Compliance received a notice from Flex-Tech indicating that the scope shall be expanded from March 31, 2022, to April 20, 2022; due to continued quick disconnect cracks and possible identification of contamination and/or porosity of the brass, which leads to cracks. On April 21, 2022, Forest River put a stop ship on any vehicle that has a Flex-Tech Quick Disconnect installed on it. See Attached Spreadsheet for Model and Quantity Production Dates: AUG 05, 2021 - FEB 17, 2022 VIN Range 1 : Begin : End: NR Not sequential Vehicle 31: 2021-2022 Forest River Inc. Stealth EVO Travel Trailers Vehicle Type: TRAILERS Body Style: OTHER Power Train: NR Descriptive Information: On April 4, 2022, OCC began reviewing claim data from random Forest River manufacturing plants to ascertain if there are any quick disconnect failures in the field. On April 5, 2022, OCC finished reviewing claim data. OCC met with the partner supplier and presented Forest River's data to them. The data showed a significant trend upwards beginning in Quarter 3 of 2021, therefore Forest River decided to begin the scope date at July 1, 2021. Forest River decided to end the scope on March 31, 2022, after Forest River had asked the supplier to verify stock in the plants.

A-1 On April 21, 2022, Forest River's Office of Corporate Compliance received a notice from Flex-Tech indicating that the scope shall be expanded from March 31, 2022, to April 20, 2022; due to continued quick disconnect cracks and possible identification of contamination and/or porosity of the brass, which leads to cracks. On April 21, 2022, Forest River put a stop ship on any vehicle that has a Flex-Tech Quick

Disconnect installed on it.

See Attached Spreadsheet for Model and Quantity

Production Dates: JUL 19, 2021 - APR 15, 2022

VIN Range 1 : Begin : NR End : NR Not sequential

Vehicle 32: 2021-2022 Forest River Inc. Stealth Travel Trailers, Fifth Wheel and Toy Haulers Vehicle Type: TRAILERS Body Style: OTHER Power Train: NR Descriptive Information: On April 4, 2022, OCC began reviewing claim data from random Forest River manufacturing plants to ascertain if there are any quick disconnect failures in the field. On April 5, 2022, OCC finished reviewing claim data. OCC met with the partner supplier and presented Forest River's data to them. The data showed a significant trend upwards beginning in Quarter 3 of 2021, therefore Forest River decided to begin the scope date at July 1, 2021. Forest River decided to end the scope on March 31, 2022, after Forest River had asked the supplier to verify stock in the plants. A-1 On April 21, 2022, Forest River's Office of Corporate Compliance received a notice from Flex-Tech indicating that the scope shall be expanded from March 31, 2022, to April 20, 2022; due to continued quick disconnect cracks and possible identification of contamination and/or porosity of the brass, which leads to cracks. On April 21, 2022, Forest River put a stop ship on any vehicle that has a Flex-Tech Quick Disconnect installed on it. See Attached Spreadsheet for Model and Quantity Production Dates: JUL 12, 2021 - APR 13, 2022 VIN Range 1: Begin: End: NR Not sequential Vehicle 33: 2022-2022 Forest River Inc. Prime Time Tracer Travel Trailers Vehicle Type: TRAILERS Body Style: OTHER Power Train: NR Descriptive Information: On April 4, 2022, OCC began reviewing claim data from random Forest River manufacturing plants to ascertain if there are any quick disconnect failures in the field. On April 5, 2022, OCC finished reviewing claim data. OCC met with the partner supplier and presented Forest River's data to them. The data showed a significant trend upwards beginning in Quarter 3 of 2021, therefore Forest River decided to begin the scope date at July 1, 2021. Forest River decided to end the scope on March 31, 2022, after Forest River had asked the supplier to verify stock in the plants. A-1 On April 21, 2022, Forest River's Office of Corporate Compliance received a notice from Flex-Tech indicating that the scope shall be expanded from March 31, 2022, to April 20, 2022; due to continued quick disconnect cracks and possible identification of contamination and/or porosity of the brass, which leads to cracks. On April 21, 2022, Forest River put a stop ship on any vehicle that has a Flex-Tech Quick Disconnect installed on it. See Attached Spreadsheet for Model and Quantity

NR

End: NR

Production Dates: JUL 02, 2021 - APR 20, 2022

Not sequential

Vehicle 34: 2021-2022 Forest River Inc. Vengeance Fifth Wheels and Travel Trailers Vehicle Type: TRAILERS Body Style: OTHER Power Train: NR Descriptive Information: On April 4, 2022, OCC began reviewing claim data from random Forest River manufacturing plants to ascertain if there are any quick disconnect failures in the field. On April 5, 2022, OCC finished reviewing claim data. OCC met with the partner supplier and presented Forest River's data to them. The data showed a significant trend upwards beginning in Quarter 3 of 2021, therefore Forest River decided to begin the scope date at July 1, 2021. Forest River decided to end the scope on March 31, 2022, after Forest River had asked the supplier to verify stock in the plants. A-1 On April 21, 2022, Forest River's Office of Corporate Compliance received a notice from Flex-Tech indicating that the scope shall be expanded from March 31, 2022, to April 20, 2022; due to continued quick disconnect cracks and possible identification of contamination and/or porosity of the brass, which leads to cracks. On April 21, 2022, Forest River put a stop ship on any vehicle that has a Flex-Tech Quick Disconnect installed on it. See Attached Spreadsheet for Model and Quantity Production Dates: JUL 02, 2021 - APR 20, 2022 VIN Range 1 : Begin : End: NR Not sequential Vehicle 35: 2021-2022 Forest River Inc. Vibe Travel Trailers Vehicle Type: TRAILERS Body Style: OTHER Power Train: NR Descriptive Information: On April 4, 2022, OCC began reviewing claim data from random Forest River manufacturing plants to ascertain if there are any quick disconnect failures in the field. On April 5, 2022, OCC finished reviewing claim data. OCC met with the partner supplier and presented Forest River's data to them. The data showed a significant trend upwards beginning in Quarter 3 of 2021, therefore Forest River decided to begin the scope date at July 1, 2021. Forest River decided to end the scope on March 31, 2022, after Forest River had asked the supplier to verify stock in the plants. A-1 On April 21, 2022, Forest River's Office of Corporate Compliance received a notice from Flex-Tech indicating that the scope shall be expanded from March 31, 2022, to April 20, 2022; due to continued quick disconnect cracks and possible identification of contamination and/or porosity of the brass, which leads to cracks. On April 21, 2022, Forest River put a stop ship on any vehicle that has a Flex-Tech Quick Disconnect installed on it. See Attached Spreadsheet for Model and Quantity Production Dates: JUL 19, 2021 - APR 21, 2022

NR

Vehicle 36: 2022-2022 Forest River Inc. Wildcat Travel Trailers Vehicle Type: TRAILERS Body Style: OTHER Power Train: NR Descriptive Information: On April 4, 2022, OCC began reviewing claim data from random Forest River manufacturing plants to ascertain if there are any quick disconnect failures in the field. On April 5, 2022, OCC finished reviewing claim data. OCC met with the partner supplier and presented Forest River's data to them. The data showed a significant trend upwards beginning in Quarter 3 of 2021, therefore Forest River decided to begin the scope date at July 1, 2021. Forest River decided to end the scope on March 31, 2022, after Forest River had asked the supplier to verify stock in the plants. A-1 On April 21, 2022, Forest River's Office of Corporate Compliance received a notice from Flex-Tech indicating that the scope shall be expanded from March 31, 2022, to April 20, 2022; due to continued quick disconnect cracks and possible identification of contamination and/or porosity of the brass, which leads to cracks. On April 21, 2022, Forest River put a stop ship on any vehicle that has a Flex-Tech Quick Disconnect installed on it. See Attached Spreadsheet for Model and Quantity Production Dates: JAN 07, 2022 - MAR 31, 2022 VIN Range 1: Begin: End: NR Not sequential Vehicle 37: 2021-2022 Forest River Inc. Wildwood Fifth Wheels and Travel Trailers Vehicle Type: TRAILERS Body Style: OTHER Power Train: NR Descriptive Information: On April 4, 2022, OCC began reviewing claim data from random Forest River manufacturing plants to ascertain if there are any quick disconnect failures in the field. On April 5, 2022, OCC finished reviewing claim data. OCC met with the partner supplier and presented Forest River's data to them. The data showed a significant trend upwards beginning in Quarter 3 of 2021, therefore Forest River decided to begin the scope date at July 1, 2021. Forest River decided to end the scope on March 31, 2022, after Forest River had asked the supplier to verify stock in the plants. A-1 On April 21, 2022, Forest River's Office of Corporate Compliance received a notice from Flex-Tech indicating that the scope shall be expanded from March 31, 2022, to April 20, 2022; due to continued quick disconnect cracks and possible identification of contamination and/or porosity of the brass, which leads to cracks. On April 21, 2022, Forest River put a stop ship on any vehicle that has a Flex-Tech Quick

> Not sequential VIN Range 1 : Begin :

End: NR

See Attached Spreadsheet for Model and Quantity

NR

Disconnect installed on it.

Production Dates: JUL 01, 2021 - APR 21, 2022

Not sequential

Vehicle 38: 2022-2022 Forest River Inc. Work and Play Travel Trailers Vehicle Type: TRAILERS Body Style: OTHER Power Train: NR Descriptive Information: On April 4, 2022, OCC began reviewing claim data from random Forest River manufacturing plants to ascertain if there are any quick disconnect failures in the field. On April 5, 2022, OCC finished reviewing claim data. OCC met with the partner supplier and presented Forest River's data to them. The data showed a significant trend upwards beginning in Quarter 3 of 2021, therefore Forest River decided to begin the scope date at July 1, 2021. Forest River decided to end the scope on March 31, 2022, after Forest River had asked the supplier to verify stock in the plants. A-1 On April 21, 2022, Forest River's Office of Corporate Compliance received a notice from Flex-Tech indicating that the scope shall be expanded from March 31, 2022, to April 20, 2022; due to continued quick disconnect cracks and possible identification of contamination and/or porosity of the brass, which leads to cracks. On April 21, 2022, Forest River put a stop ship on any vehicle that has a Flex-Tech Quick Disconnect installed on it. See Attached Spreadsheet for Model and Quantity Production Dates: JUL 30, 2021 - APR 04, 2022 VIN Range 1 : Begin : End: NR Not sequential Vehicle 39: 2021-2022 Forest River Inc. XLR Toy Haulers Vehicle Type: TRAILERS Body Style: OTHER Power Train: NR Descriptive Information: On April 4, 2022, OCC began reviewing claim data from random Forest River manufacturing plants to ascertain if there are any quick disconnect failures in the field. On April 5, 2022, OCC finished reviewing claim data. OCC met with the partner supplier and presented Forest River's data to them. The data showed a significant trend upwards beginning in Quarter 3 of 2021, therefore Forest River decided to begin the scope date at July 1, 2021. Forest River decided to end the scope on March 31, 2022, after Forest River had asked the supplier to verify stock in the plants. A-1 On April 21, 2022, Forest River's Office of Corporate Compliance received a notice from Flex-Tech indicating that the scope shall be expanded from March 31, 2022, to April 20, 2022; due to continued quick disconnect cracks and possible identification of contamination and/or porosity of the brass, which leads to cracks. On April 21, 2022, Forest River put a stop ship on any vehicle that has a Flex-Tech Quick Disconnect installed on it. See Attached Spreadsheet for Model and Quantity Production Dates: JUL 12, 2021 - APR 20, 2022

NR

Vehicle 40: 2021-2022 Coachmen Adrenaline Travel Trailers

Vehicle Type : TRAILERS
Body Style : OTHER
Power Train : NR

Descriptive Information: On April 4, 2022, OCC began reviewing claim data from random Forest River

manufacturing plants to ascertain if there are any quick disconnect failures in the field. On April 5, 2022, OCC finished reviewing claim data. OCC met with the partner supplier and presented Forest River's data to them. The data showed a significant trend upwards beginning in Quarter 3 of 2021, therefore Forest River decided to begin the scope date at July 1, 2021. Forest River decided to end the scope on March 31, 2022, after Forest River had asked the supplier to verify stock in the plants.

A-1 On April 21, 2022, Forest River's Office of Corporate Compliance received a notice from Flex-Tech indicating that the scope shall be expanded from March 31, 2022, to April 20, 2022; due to continued quick disconnect cracks and possible identification of contamination and/or porosity of the brass, which leads to cracks. On April 21, 2022, Forest River put a stop ship on any vehicle that has a Flex-Tech Quick

Disconnect installed on it.

See Attached Spreadsheet for Model and Quantity

Production Dates: AUG 25, 2021 - APR 20, 2022

VIN Range 1: Begin: NR End: NR

## **Description of Defect:**

Description of the Defect: The quick disconnects in the LP gas system may be cracked.

FMVSS 1: NR FMVSS 2: NR

Description of the Safety Risk: Excessive LP gas leak may lead to an explosion and fire, which may lead to

property damage and personal injury.

Description of the Cause: Over tightening by the supplier of the quick disconnect into the assembly.

Identification of Any Warning An operator may notice the smell of LP gas near the quick disconnect mounted

that can Occur: under the vehicle.

#### **Involved Components:**

Component Name 1 : LP Quick Disconnect Component Description : LP Quick Disconnect

Component Part Number: 76290W

## **Supplier Identification:**

## **Component Manufacturer**

Name: Enerco Group Inc / Flex-Tech

Address: 4560 West 160th St.

Cleveland Ohio 44135

**Country: United States** 

## **Chronology:**

See Attached Document - 51-1501 Chronology See Attached Document - 51-1501 Chronology V2

#### **Description of Remedy:**

Description of Remedy Program: Forest River will provide all parts and labor free of charge to Consumers and Dealers. An authorized Forest River dealer will need to perform the remedy to inspect the LP systems Quick Disconnect(s) for cracks, perform a LP Systems Leak Test if a crack is found or the system fails the leak test the Quick Disconnect(s) will be replaced.

What is the Forest River Customer Service Phone Number?

CONTACT **PHONE** 

EAST TO WEST CUSTOMER SERVICE (574) 264-6664

CATALINA CUSTOMER SERVICE (574) 825-6241

AURORA CUSTOMER SERVICE (574) 825-6327

APEX & SPIRIT CUSTOMER SERVICE (574) 825-8205

FREEDOM EXPRESS & WORK N' PLAY CUSTOMER SERVICE (574)

825-6302

CHEROKEE, VENGEANCE, OZARK & SABRE CUSTOMER SERVICE (260)

499-2100

XLR CUSTOMER SERVICE (574) 642-0432

PRIME TIME CUSTOMER SERVICE (574) 825-1025

CEDAR CREEK CUSTOMER SERVICE (260) 593-4000

COLUMBUS FIFTH WHEELS CUSTOMER SERVICE (574) 821-1487

COACHMEN CLASS C CUSTOMER SERVICE (574) 825-8602

ROCKWOOD & FLAGSTAFF CUSTOMER SERVICE (574) 642-8943

VIBE & IMPRESSION CUSTOMER SERVICE (574) 296-2084 COACHMEN CLASS A CUSTOMER SERVICE (574) 825-8212

PUMA CUSTOMER SERVICE (574) 642-0588

RAINIER, WILDCAT STEALTH & EVO CUSTOMER SERVICE (503)

831-5410

SALEM & WILDWOOD CUSTOMER SERVICE (574) 534-3167

SANDSTORM & SHOCKWAVE CUSTOMER SERVICE (909) 873-3777

SHASTA CUSTOMER SERVICE (574) 821-1311

If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized. Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for within the scope of this defect under recall. Please send the service invoice to the following address:

Forest River, Inc.

**Attn: Office of Corporate Compliance** 

**PO Box 30** 

Middlebury, IN 46540

from Recalled Component: 4560 West 160th St.

How Remedy Component Differs Enerco Group Inc / Flex-Tech - (216) 916-3000

Cleveland, OH 44135

Involved Component - 76290W; Quick Disconnect

A-1 Replacement Component 76290W; Quick Disconnect. Replacement will be the same part number, not to be torqued beyond 12 ft. lbs.

**A-1 Replacement Components** Fairview: PN: QD-GMRVC4-4F MB Sturgis: PN: MB104052 Ranger: PN: 2041-0002 LaSalle Bristol: PN: 10104052

Identify How/When Recall Condition On March 31, 2022, the supplier indicated that they had and were was Corrected in Production: conducting immediate and complete internal retraining. In addition, on April 5, 2022, Forest River began its own internal inspection process of the

supplier's components.

A-1 On April 21, 2022, Forest River's Office of Corporate Compliance received a notice from Flex-Tech indicating that the scope shall be expanded from March 31, 2022, to April 20, 2022; due to continued quick disconnect cracks and possible identification of contamination and/or porosity of the brass, which leads to cracks. On April 21, 2022, Forest River put a stop ship on any vehicle that has a Flex-Tech Quick Disconnect installed on it. These vehicles must have the quick disconnect replaced with another manufacturer/suppliers quick disconnect before they may leave Forest River possession.

#### **Recall Schedule:**

Description of Recall Schedule: Forest River has the utmost urgency in our recalls. Forest River will send

suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement

Letter.

Planned Dealer Notification Date: MAY 23, 2022 - MAY 23, 2022 Planned Owner Notification Date: MAY 23, 2022 - MAY 23, 2022

\* NR - Not Reported