

# Keystone RV Company

5/16/22

## SAFETY ADVISORY # 22-431

### Zinger Furnace Exhaust Vent

Keystone is conducting a voluntary RECALL notification campaign in accordance with the National Highway Transportation and Safety Act. It has been decided that the vehicles in the recall population have a furnace vent extension that may not have been installed. If the vent extension is not installed, an operating furnace can draw combustion air/carbon monoxide into the living area leading to an increased risk of personal injury or death.

**Models Included:** 2022 Zinger Travel Trailers: All Models

**Serial Number Ranges:** NS372358 - NS372605

**Parts Required:** 1 – KRV # 637124 - Furnace - Vent Panel - Exterior (*This part may be ordered in bulk without a VIN*)

**Tools Required:** - Screw gun - Caulk Gun

**Note – Check serial number on Key Express to verify the campaign is open. Some vehicles were repaired before they left Keystone.**

**When performing warranty or recall service, please make certain that appropriate Personal Protective Equipment (PPE) is used.**

The remedy is to remove the exterior metal exhaust and inspect to see if the plastic vent extension was installed. If the plastic vent extension was not installed, install it and reinstall the exterior metal exhaust vent.

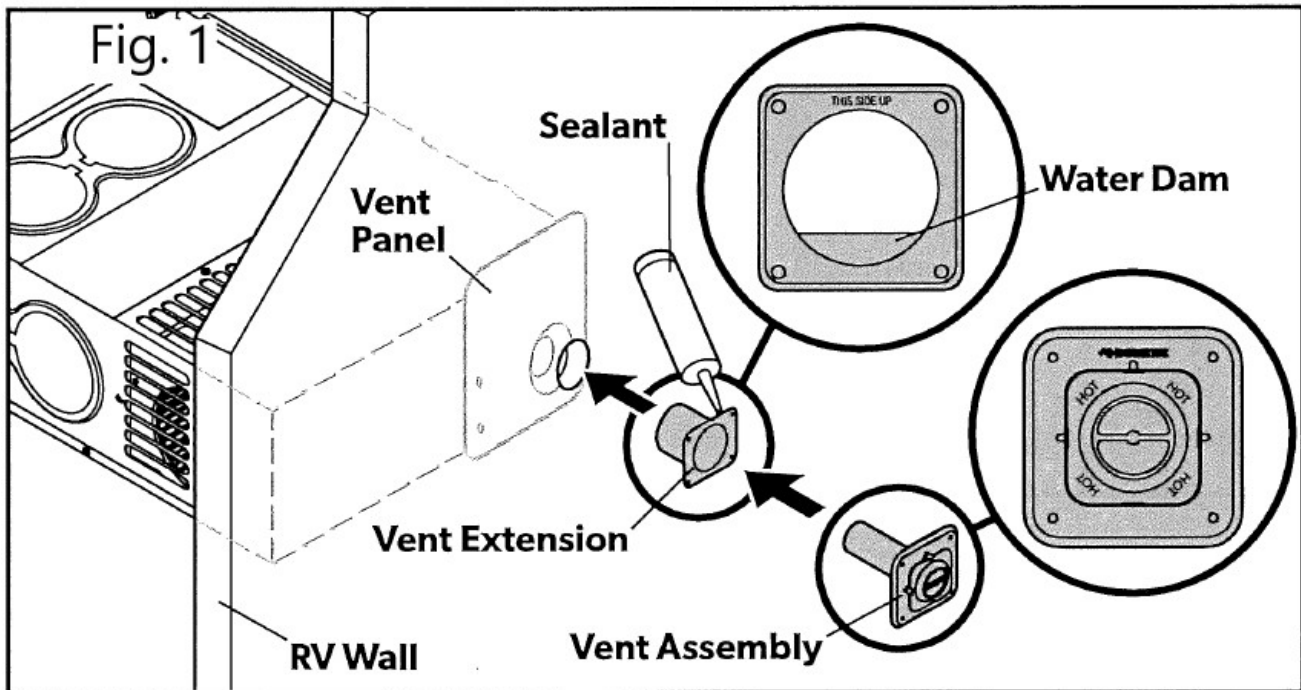
### **REPAIR INSTRUCTIONS**

#### **Step 1**

Locate the trailer on a level, flat, hard surface. Chock the wheels. Turn off the furnace and let cool if running.

**Step 2**

Remove the exterior metal exhaust (four screws). See Figure 1.

**Step 3**

Inspect for the plastic exterior vent panel. See Fig 1. If the plastic exterior vent extension is installed proceed to warranty reimbursement. If not proceed to step 4.

**Step 4**

Install the plastic exterior vent extension KRV # 637124 - Furnace - Vent Panel - Exterior. Seal as indicated in Figure 1.

**Step 5**

Reinstall the exterior metal vent. Top seal only, top of vent and both sides. Proceed to warranty reimbursement.

**WARRANTY REIMBURSEMENT****INSPECTION ONLY**

Submit the claim on Key Express using **Flat Rate Code # 7143142K**

In the Complaint section note: Safety Advisory # 22-431

In the Cause section note: Safety Advisory # 22-431

In the Correction section note: Exterior plastic vent extension installed properly.

The amount of time authorized for this repair is **0.3 hour**.

**REPAIR**

Submit the claim on Key Express using **Flat Rate Code # 7143142A**

In the Complaint section note: Safety Advisory # 22-431

In the Cause section note: Safety Advisory # 22-431

In the Correction section note: Exterior plastic vent extension was not installed. Installed and sealed properly.

The amount of time authorized for this repair is **0.5 hour**.

**PARTS DISPOSITION**

No part return.

Please call Keystone RV Customer Service at **844-361-8455** if you have any questions.