



RECALL 22V-241 REMEDY INSTRUCTIONS

 New England Wheels 33 Manning Rd. Billerica, MA 01821	Make(s): New England Wheels Model(s): Frontrunner Model Year(s): 2021 – 2022	Repair Code: NEW-22V-241C Allotted Time: .30 Hours Inspection Code: NEW-22V-241I Allotted Time: .10 Hours
	 www.newenglandwheels.com	Concern: Programmable Relay Power Center (“PRC”) modules may fail, causing a fire.

Disconnect the vehicle’s battery (positive and negative). Block any tires/wheels to prevent the vehicle from rolling. Failure to do so may result in electrocution, fire or other personal injury, property damage and/or death.

MODELS:

CERTAIN 2021-2022 FRONTRUNNER BUSES

STEP 1:

PLEASE FOLLOW THE INSPECTION AND, IF REQUIRED, THE REMEDY INSTRUCTIONS FROM INTERMOTIVE VEHICLE CONTROLS REGARDING THE PROGRAMMABLE RELAY POWER CENTER (“PRC”).

NOTICE:

PHOTOS ARE REQUIRED OF THE PRC.

IF THE INSPECTION REVEALS THE PRC DOES NOT HAVE A DATE CODE OF 0919, TAKE A PHOTO OF THE PRC THAT SHOWS THE DATE CODE AND THE LABELS APPLIED TO THE PRC DIRECTLY AND FILE THE PHOTOS WITH THE INSPECTION REPAIR CODE. NO FURTHER ACTION IS REQUIRED.

IF THE INSPECTION REVEALS THE PRC DOES HAVE A DATE CODE OF 0919, TAKE A PHOTO OF THE PRC THAT SHOWS THE DATE CODE AND THE LABELS APPLIED TO THE PRC DIRECTLY.

- REFERENCE THE INTERMOTIVE REMEDY INSTRUCTIONS LOCATED ON DEALER CONNECT ON HOW TO INSTALL THE JUMPER HARNESS.
- THE JUMPER HARNESS WILL BE ORDERED BY NEW ENGLAND WHEELS, INC.
- THE JUMPER HARNESS WILL “DROP SHIP” FROM INTERMOTIVE.

ONCE THE REMEDY IS COMPLETE, ANOTHER PHOTO OF THE JUMPER HARNESS INSTALLED AND AN ADDITIONAL PHOTO SHALL ACCOMPANY THE INSPECTION PHOTO SHOWING THE INSTALLATION OF THE HARNESS AND PRC WITH THE DATE CODE OF 0919.

- CLAIM THE REMEDY REPAIR CODE.