From: **Broadcast Messaging System** To: **DL-BMS Message Monitors** 

Subject: BMW Recall 22V-240 Air Bag Control Unit - Update July 5, 2022

Date: Tuesday, July 5, 2022 5:20:04 PM

Publish Date: July 5, 2022 From: **Technical Service Expiration Date:** July 19, 2022

**DCSnet Message Urgent** 



Subject: BMW Recall 22V-240 Air Bag Control Unit - Update July 5, 2022

BMW AG is conducting a Voluntary Safety Recall (effective July 5, 2022) on certain Model Year 2022 - 2023 BMW iX SAV vehicles that were produced between October 14, 2021 and July 1, 2022.

In April, BMW Group decided to conduct a voluntary safety recall but due to an issue with the current remedy (software update), those vehicles will need to return to a BMW center to receive a further update.

In addition, this action expands the potentially affected vehicle population.

Bulletin B65 06 22, Recall Notice and Q&A have been attached for further information.

The bulletin will be updated when additional information becomes available.

Attachments:

B650622 Recall Notice[1657055357722].pdf

B650622[1657055357722].pdf

B650622\_22V-240-FAQ-(05Jul2022)[1657055357722].pdf B650622 Recall

Notice[1657055357722].pdf

B650622[1657055357722].pdf B650622\_22V-240-FAQ-(05Jul2022)[1657055357722].pdf

BMW Passenger Cars, All Offering, All Region, All Areas, All Departments, All Personnel Recipients:

BMW i, All Offering, All Region, All Areas, All Departments, All Personnel

BMW Passenger Cars, CC-All

RMW i CC-AII



### RECALL 22V-240: AIR BAG CONTROL UNIT

2022-07-06

E-Series	Model Description	Production Date
120	iX Sports Activity Vehicle	October 14, 2021 – July 1, 2022

### **AFFECTED VEHICLES**

Vehicles which require this Recall Campaign to be completed will show it as "Open" when checked either in AIR, the "Service Menu" of DCSnet (Dealer Communication System), ISPA Next or Warranty Vehicle Inquiry.

### **SITUATION**

BMW AG is conducting a Voluntary Safety Recall (effective July 5, 2022) on certain Model Year 2022 - 2023 BMW iX SAV vehicles that were produced between October 14, 2021 and July 1, 2022.

In April, BMW Group decided to conduct a voluntary safety recall but due to an issue with the current remedy (software update), those vehicles will need to return to a BMW center to receive a further update.

In addition, this action expands the potentially affected vehicle population.

Recall	Bulletin	Stop Code	Defect code	Status
New Recall 22V-240	B65 06 22	STOP123825	TBD	Remedy Not Available – software availability TBD
Previous Recall 22V-240	B65 03 22	STOP123500	0065750300	Remedy Not Available – closing all VINs soon

During supplier production, air bag control unit software may not have been programmed to specifications. As a result, the air bag warning lamp in the instrument cluster may not be illuminated when necessary. Note, air bag deployment in a crash is \*not\* affected.

The Recall Notice and Q&A have been attached for further information.

The bulletin will be updated when additional information becomes available.

### Supporting Materials

picture\_as\_pdf B650622 Recall Notice.pdf picture\_as\_pdf B650622\_22V-240-FAQ-(05Jul2022).pdf Attachment to B65 06 22 July 2022

### **SAFETY RECALL NOTICE**

To: All Center Operators, Sales Managers, Service Manager, Parts Manager and Warranty Processor

RE: Recall 22V-240: Air Bag Control Unit – B65 06 22

BMW AG is <u>conducting</u> a Voluntary Safety Recall (effective July 5, 2022) on certain Model Year 2022 - 2023 BMW iX SAV vehicles that were produced between October 14, 2021 and July 1, 2022.

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.

Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.

Please follow any special instructions that we provide to you for the return or disposition of recall parts.

We appreciate all your assistance with this Recall.

Attachment to B65 06 22 July 2022

Safety Recall 22V-240 Air Bag Control Unit Model Year 2022-2023 BMW iX

Issue Date: 04/07/2022 Update Date: 07/05/2022

# Q1. Which BMW Group models in the US are potentially affected by this Safety Recall? Model Year 2022-2023 BMW iX models in the US are potentially affected.

#### Q2. What is the specific issue?

During supplier production, air bag control unit software may not have been programmed to specifications. As a result, the air bag warning lamp in the instrument cluster may not be illuminated when necessary. Note, air bag deployment in a crash is \*not\* affected.

### Q3. Did BMW conduct a similar Safety Recall earlier this year?

Yes. A similar Safety Recall was conducted earlier this year.

## Q4. If I had a similar Safety Recall performed earlier, will I need to have this Safety Recall performed again?

Yes. Your vehicle will need to have this Safety Recall performed.

### Q5. Why do I have to have this Safety Recall performed again?

Unfortunately, the earlier remedy (software update) may not have been completely effective.

### Q6. Why are other models / vehicles not included in this Safety Recall?

Other models have different air bag control units with software programmed to specifications.

### Q7. Can I continue to drive my vehicle?

Yes. However, when you are notified by BMW of this Safety Recall, please contact an authorized BMW center to schedule an appointment as soon as possible. For the latest updates to this Safety Recall, please visit <a href="mailto:bmwusa.com/recall">bmwusa.com/recall</a>. If you are not the only driver of this vehicle, please advise all other drivers of this important information.

### Q8. How did BMW Group become aware of the issue?

BMW Group became aware of the issue through its quality control procedures.

#### Q9. How will I be informed of this Safety Recall?

Owners of potentially affected vehicles will be notified via First Class mail and requested to schedule an appointment with an authorized BMW center to have the remedy performed. Owners can locate their nearest authorized BMW center at <a href="mailto:bmwusa.com/dealer">bmwusa.com/dealer</a>.

To ensure BMW has your recent contact and vehicle information, owners should visit <a href="mailto:bmwusa.com/recall">bmwusa.com/recall</a> and click on "Manage recall notices and contact information".

### How will my vehicle be remedied?

The air bag control unit will be reprogrammed for free and will take approximately one hour.

### Q10. Do I have to wait for BMW to contact me to have the remedy performed?

Yes. We are in the process of implementing this Safety Recall to ensure that the necessary parts, tools, and procedures are available. For the latest updates to this recall, please visit <a href="mailto:bmwusa.com/recall">bmwusa.com/recall</a>.