



◀ IMPORTANT UPDATE ▶

The attached Area Letter has been updated. Refer to the details below.

DATE	TOPIC
6/16/2022	Updated Remedy

The most recent update in the attached Area Letter will be highlighted with a red box.



Please review this notification with your staff to assure that all relevant personnel have been briefed regarding this subject.

Thank you for your cooperation.



INTEROFFICE MEMORANDUM

Original Publication Date: April 13, 2022

To: All Lexus Area General Managers and Assistant General Managers
From: Gary Ross 
Vice-President, Product Quality and Service Support

SAFETY RECALL 22LA02 (Remedy Notice)

Certain 2022 Model Year NX 250, NX 350, NX 350H, NX450H+
Potentially Missing Spot-Welds

Specific information for Area support is provided below.

Condition

The front shock absorbers in the affected vehicles are mounted to body panels that may be missing some spot-welds. Incorrect welding could eventually cause a shock absorber to separate from the mounting area, resulting in a loss of driving stability and increasing the risk of a crash.

Dealer Notification

The attached dealer letter will be sent to all Lexus dealers on April 13, 2022.

Area Unique Information

Op Code	Description	Flat Rate Hours
22LA0B	Inspect the spot welds (Result is NG) + Weld addition & weld repair by dealer	Actual Time + 0.1
22LA0C	Inspect the spot welding (Result is NG) + Weld addition & weld repair by outside repair shop	0.2

- The cost for outside repair shop will be reimbursed under the sublet cost column for the Op Code 22LA0C as sublet type ZZ
- The transportation cost of vehicle between dealer and outside repair shop will be reimbursed under the sublet cost column for the op code 22LA0C as sublet type TW
 - All warranty claims require pictures of LH & RH spot weld locations with claim, use of the warranty Image Capture application is highly recommended.

Please reference the attached Dealer Letter for additional details.

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Thank you for your cooperation.