



04/08/2022

Defect and Noncompliance Information Report

Newmar Corporation was made aware of a potential equipment defect relating to motor vehicle safety that may exist in the vehicles listed below. Newmar Corporation is furnishing notification to the National Highway Traffic Safety Administration pursuant to 49 U.S.C. Chapter 301 and 49 CFR Part 573.6.

Newmar Corporation's campaign identification number will be assigned by NHTSA.

Final Stage Vehicle Manufacturer

Newmar Corporation
355 N Delaware St.
Nappanee, IN 46550-0030

Inquiries should be directed to:

Sherrrena Beer
Consumer Affairs
Newmar Corporation
355 N. Delaware St.
Nappanee, IN 46550-0030
Phone: (574) 773-7791
Fax: (574) 773-2007

Identification of Vehicles

The vehicle models involved in this recall are:

2019, 2020, 2021, 2022 Bay Star and Bay Star Sport Class A motorhomes.
2019, 2020, 2021, 2022 Canyon Star Class A motorhomes.
2019, 2020, 2021, 2022 Ventana Class A motorhomes.
2019 Ventana LE Class A motorhomes.
2020, 2021, 2022 Kountry Star Class A motorhomes.
2019, 2020, 2021, 2022 Dutch Star Class A motorhomes.
2019, 2020 Mountain Aire Class A motorhomes.
2019, 2020 London Aire Class A motorhomes.
2019, 2020, 2021, 2022 New Aire Class A motorhomes.
2019, 2020 Essex Class A motorhomes.
2021 Super Star Class C motorhomes.

These vehicles were manufactured by Newmar Corporation between 11/20/2017 and 03/10/2022.

Comprehensive Vehicle Population

The total number of vehicles included in this campaign is 4,961.

Effectuated Population Assessment

100% of the vehicles identified above may contain defective equipment.

Defect Description

On certain Newmar Class A and Class C motorhomes, the wiring under the seats may be incorrectly secured which can lead to a pinched wire in the seat/slide adjustment mechanism. A pinched wire could result in wire damage causing a short circuit, which may increase the risk of fire.

Manufacturer:

Newmar Corporation
355 N. Delaware St.
Nappanee, IN 46550
Ph. 574-773-7791

Principle Event Chronology

2/14/22 - An investigation was initiated in to possible issues with pinched wires causing wire damage under the driver/passenger seats on certain Villa and Williamsburg supplied seats.

2/14/22 – 3/30/22 – During the investigation, additional research in warranty history identified possible Flexsteel seats with a similar issue.

4/4/22 – the investigation findings were presented to the product safety committee and a decision was made that a recall was needed.

Newmar Corporation is not aware of any injury, or death, in vehicles manufactured by Newmar Corporation, attributed directly or indirectly to this defect.

At the time of this letter Newmar Corporation has received nine warranty claims for this recall.

Defect Remedy Program

Newmar Corporation will be conducting this recall in its entirety. Units identified as having a possible wiring issue will have the wiring under the driver/passenger seats inspected to make sure the wires are properly protected and secured. If needed wires will be protected and secured to prevent damage when the seat is moved. In addition to checking wires for proper protection Bay Star, Bay Star Sport and Canyon Star units will have a power seat circuit 30 amp auto reset breaker replaced with a power seat circuit 20 amp auto reset breaker located at the exterior fire wall and will have a 20 amp inline fuse installed at the seat. All additional Class A Diesel Pushers will have a power seat circuit 30 amp auto reset breaker replaced with a 30 amp fuse located in the front electrical bay. All repairs will be at no cost to customer.

If the customer has had the repair performed before receiving this letter, they may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy. For additional information, contact Newmar Corporation at:

**Service Department Newmar Corporation
355 N Delaware St
Nappanee, IN 46550-0030**

Distributed Notices and Other Communications

None

This report prepared by:
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Newmar Corporation