



WHEN YOU KNOW THE DIFFERENCE

NEWMAR CORPORATION

NEWMARCORP.COM

IMPORTANT SAFETY RECALL

This notice applies to your vehicle VIN. # _____

Name

Address

City, State Zip code

Date: 05/16/2022

Motor Vehicle Recall Notification - Recall Campaign No. 22V-234

Dear Valued Customer:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

REASON FOR THIS RECALL

Newmar Corporation has decided that a defect, which relates to motor vehicle safety, exists in specific motorhomes built on Freightliner and Ford Chassis.

On certain Newmar Class A motorhomes, the wiring under the seats may be incorrectly secured which can lead to a pinched wire in the seat/slide adjustment mechanism. A pinched wire could result in wire damage causing a short circuit, which may increase the risk of fire.

These motorhomes require immediate service. Continued use poses a potential safety hazard.

The Safety Risk

The wiring under the seats may be incorrectly secured which can lead to a pinched wire in the seat/slide adjustment mechanism. A pinched wire could result in wire damage causing a short circuit, which may increase the risk of fire.

WHAT WE WILL DO

Newmar Corp. will provide owners of all affected motorhomes a remedy for the potential defect at no charge for parts or labor. Units identified as having a possible wiring issue will have the wiring under the driver/passenger seats inspected to make sure the wires are properly protected and secured. If needed wires will be protected and secured to prevent damage when the seat is moved. In addition to checking wires for proper protection Bay Star, Bay Star Sport and Canyon Star units will have a power seat circuit 30 amp auto reset breaker replaced with a power seat circuit 20 amp auto reset breaker located at the exterior fire wall and will have a 20 amp inline fuse installed at the seat. All additional Class A Motorhomes will have a power seat circuit 30 amp auto reset breaker replaced with a 30 amp fuse located in the front electrical bay. All repairs will be at no cost to customer. The total expected time for repair is .5hrs per power seat wiring protection and securement, .5hrs per 30 amp auto reset breaker replaced with 20 amp auto reset breaker and installation of 20 amp inline fuse, .25hrs for the 30 amp auto reset breaker replaced with 30 amp fuse. However, due to scheduling times the service provider may need the vehicle longer.

WHAT YOU NEED TO DO

As this defect does affect motor vehicle safety, it is recommended that you call Newmar service department immediately at **1-800-731-8300**. An associate will assist you in making an appointment to have this repair completed.

Federal regulations require that any vehicle lessor receiving this recall notification must forward a copy of this notice to the lessee within ten days.

If you have had the repair performed before receiving this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy. For additional information, contact Newmar Corporation at:

Service Department
Newmar Corporation
355 N Delaware St
Nappanee, IN 46550-0030

Newmar dealers are best equipped to obtain parts and provide service to ensure your vehicle is corrected as promptly as possible. HOWEVER, if you take your vehicle to your dealer on the scheduled date and this condition is not remedied on that date or within five days; please contact the Newmar Corporation Customer Service Department at 1-800-731-8300. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

If you no longer own this vehicle, please furnish us the complete name and address of the person or dealership you sold or traded your vehicle to. Thank you for your cooperation.

Your safety and satisfaction with your Newmar product is important to us and we regret any inconvenience to you.

Sincerely,

Newmar Corporation