

## **IMPORTANT SAFETY RECALL**

<Date>

<Name> <Address> <Address 2> (if applicable; if not, remove this line) <City, State, ZIP>

This notice applies to your vehicle, <VIN>

NHTSA Recall No: 22V-233

Dear Tesla Owner,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Tesla, Inc. has decided that certain model year ("MY") 2021-2022 Model X vehicles fail to conform to Federal Motor Vehicle Safety Standard ("FMVSS") No. 226 "Ejection Mitigation." Our records show that you are the owner of a vehicle affected by this action.

## **REASON FOR THIS RECALL**

On certain affected vehicles, the left or right front-row side curtain airbags may interact with an interior trim in a way that may prevent the airbags from reaching the intended position upon full deployment if the front-row windows are lowered. An airbag that is deployed to an unintended position could increase the risk of occupant injury in a crash.

## WHAT TESLA WILL DO

At no charge to you, Tesla Service will replace both front-row curtain airbags on all affected vehicles.

## WHAT YOU SHOULD DO

Please schedule a service appointment through your Tesla mobile app. Alternatively, if you wish to contact your nearest Tesla Service Center or require technical assistance, please visit www.tesla.com/findus or call 1-877-79-TESLA (1-877-798-3752). For awareness, the replacement will take approximately 70 minutes. The repair and the inspection may be completed by Tesla Mobile Service where available.

If you believe that Tesla has failed or is unable to remedy this defect without charge or within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590, by calling 1-888-327-4236 (TTY: 1-800-424-9153), or by visiting www.safercar.gov.

Federal law requires any lessor who receives a notification of a noncompliance or safety-related defect determination pertaining to any leased motor vehicle to send the notice to the lessee within 10 days.

If you no longer own the vehicle, update vehicle ownership in your Tesla Account. For more details adding or removing vehicles from your Tesla Account, visit www.tesla.com/support/account-support#add-remove-products.

Thank you for being a Tesla customer. We are committed to ensuring that your vehicle provides the highest possible level of safety.

TESLA, INC.