

U.S. Department of Transportation

# National Highway Traffic Safety Administration

April 13, 2022

Mr. David Kim
Tesla, Inc.
45500 Fremont Blvd

NEF-107SS
22V-233

1200 New Jersey Avenue SE Washington, DC 20590

Subject: Side Air Bags May Deploy Improperly/FMVSS 226

Dear Mr. Kim:

Fremont, CA 94538

This letter serves to acknowledge Tesla, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

#### Makes/Models/Model Years:

**TESLA/MODEL X/2021-2022** 

Mfr's Report Date: April 8, 2022

NHTSA Campaign Number: 22V-233

## **Components:**

AIR BAGS:SIDE/WINDOW:CURTAIN

**Potential Number of Units Affected:** 7,289

## **Problem Description:**

Tesla, Inc. (Tesla) is recalling certain 2021-2022 Model X vehicles. The left or right front-row side curtain air bags may not deploy as intended when the windows are lowered. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard number 226, "Ejection Mitigation."

#### **Consequence:**

Improper side curtain air bag deployment can increase the risk of injury during a crash.

## Remedy:

Tesla Service Centers will replace the left and right front-row side curtain air bags, free of charge. Owner notification letters are expected to be mailed June 7, 2022. Owners may contact Tesla customer service at 1-877-798-3752. Tesla's number for this recall is SB-22-20-003.

## **Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.



## Please ensure the following requirements are met:

Per the requirements of 573.6(c)(2)(iv), please provide the supplier name, contact information, address and country of origin (if known) for the front-row side curtain air bags. If your company manufactured the component itself, then please state so in 573.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Tesla, Inc.'s contact for this recall will be Sarah Shiver who may be reached by email at sarah.shiver@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Chief, Recall Management Division Office of Defects Investigation

Enforcement

