



Audi

# AUDI DEALER COMMUNICATION

## Repair Available – Compliance Recall 72M7 / Rear Seat Child Seat Anchor Covers

- This notice is for:**
- ✓ Dealer Principal
  - ✓ General Manager
  - ✓ Sales Managers
- ✓ Service Manager
  - ✓ Parts Manager
  - ✓ Service Advisor
- ✓ Warranty Administrator
  - ✓ Technicians

**Date:** May 23, 2022

**Issue:** The lower child seat anchorages are not equipped with the required ISO symbol according to regulatory requirements. On the fitting sleeve a European (“i-Size”) symbol is present and there is no symbol on the cover. The lower child seat anchorages are fully usable and there is no impact on the functionality or safety of the system; it is only the ISO symbol that is not correct and therefore non-compliant with the regulatory requirement. An incorrectly marked child restraint anchorage may cause confusion during child seat installation, resulting in a child seat being improperly secured and increasing the risk of injury during a crash.

- Repair:**
- REPAIR AVAILABLE – May 24, 2022 - Replace all four rear seat child seat anchorage sleeves.
  - See ELSA/ServiceNet for complete repair & claiming instructions
  - Check daily campaign open inventory report or OMD for affected vehicles in inventory
  - Repair every affected inventory vehicle before delivery to consumers.

**Parts Department:** There will be no parts allocation. Please reference the Repair Projection Tool in the campaign circular to view your potential VIN population.

**Affected Vehicles**

Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2022	2022	A3 SEDAN	174
USA	2022	2022	S3 SEDAN	292
CAN	2022	2022	A3 SEDAN	88
CAN	2022	2022	S3 SEDAN	122

*\*Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

- Notes:**
- Schedule owner repairs immediately
  - Owner mailing – May 2022

**IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS**

**New Vehicles in Dealer Inventory:** It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

**Pre-Owned Vehicles in Dealer Inventory:** Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

**-END OF MESSAGE-**

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.