

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Gregory Gunther, Department Manager, Vehicle Compliance and Analysis, Engineering Services
RE: Recall Campaign Launch Notification Replace Front Seat Back Trim MY21-22 S-Class (223 platform)	DATE: May 27, 2022

IMPORTANT RECALL CAMPAIGN UPDATE

Please see the attached documents related to the campaign listed above.

Please note that all customer inquiries should be directed to the Customer Assistance Center at 1-800-FOR-MERCEDES.

Sincerely,

Gregory Gunther

Department Manager, Vehicle Compliance & Analysis



Recall Campaign Launch Notification			May 27, 2022
Campaign No. :	NHTSA ID	Campaign Desc. :	Replace Front Seat Back Trim
2022050006	22V215	22P9190016	
<p>This is to notify you of the Recall Campaign Launch to replace the front seat back trim on 15 Model Year (“MY”) 2021-2022 Maybach S-Class (223 platform) vehicles. The recall campaign will be visible on the www.safercar.gov website and may generate questions from customers. Affected VINs will be flagged in VMI as “OPEN” on May 27, 2022.</p>			
Background			
Issue	<p>Mercedes-Benz AG (“MBAG”), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year (“MY”) 2021-2022 Maybach S-Class (223 platform) vehicles, various trim parts on the seatbacks for both front seats might not meet current production specifications. In the event of a crash with deployment of the rear airbags, trim parts on the front seats might partially detach as the airbags unfold. As a consequence, the unfolding of the rear airbag cushion might be impaired, or the rear airbag cushion itself might become damaged increasing the risk of injury for rear occupants.</p>		
What We’re Doing	<p>MBUSA will conduct a voluntary recall. An authorized Mercedes-Benz dealer will replace the respective trim parts on the affected vehicles to current production specifications.</p>		
Parts	<p>The remedy is available and can be performed.</p>		
Vehicles Affected			
Vehicle Model Year(s)	2021-2022		
Vehicle Model	Maybach S-Class		
Vehicle Populations			
Total Recall Population	15		
Total Vehicles in Dealer Inventory	0		
<p>Given this notice, it is a violation of Federal law for a dealer to sell or lease any new MY21-22 Maybach S-Class vehicles in dealer inventory covered by this notification until the vehicle has been repaired. Once the remedy is available, the vehicles will be flagged as “OPEN” and Work Instructions will be available in Star TekInfo. Once the repair is complete the vehicle may be sold or leased.</p> <p>Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired. As a matter of normal service process, please check for other repair measures which might be applicable to the vehicle(s).</p> <p>Additionally, given this notice, it is a violation of Federal Law for car rental companies to rent MY21-22 Maybach S-Class vehicles covered by this notification until the vehicle has been repaired.</p>			
Next Steps/Notes			
Customer Notification Timeline	Customer letters will be mailed on May 27, 2022.		
AOMS/SOMS	AOMs – This recall may generate questions from your dealers. Please forward this notice to your dealers ASAP.		
Rental Fleet Partners	This recall may affect vehicles in your fleet. Please contact your respective MBUSA fleet representative for further information and next steps. For repairs, please contact your preferred MBUSA dealer.		
<p>While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEDES.</p>			



Recall Campaign Bulletin



Mercedes-Benz

Campaign No. 2022050006, May 2022

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model Maybach S-Class (223 platform)**
Model Year 2021-2022

Trim of Front Seat Backrests

Mercedes-Benz AG (“MBAG”), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year (“MY”) 2021-2022 Maybach S-Class (223 platform) vehicles, various trim parts on the seatbacks for both front seats might not meet current production specifications. In the event of a crash with deployment of the rear airbags, trim parts on the front seats might partially detach as the airbags unfold. As a consequence, the unfolding of the rear airbag cushion might be impaired, or the rear airbag cushion itself might become damaged increasing the risk of injury for the rear occupants. MBUSA will conduct a voluntary recall. An authorized Mercedes-Benz dealer will replace the respective trim parts on the affected vehicles to current production specifications.

Prior to performing this Campaign:

- VMI must always be checked before performing campaigns to verify that the campaign is required on a specific vehicle. Always check for any other open campaigns, and perform accordingly.
- Please review the entire Campaign bulletin and follow the repair procedure exactly as described.

Approximately 15 vehicles are affected.

Order No. P-RC-2022050006

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Record

Recall Campaign Bulletin

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Rework left and right front seat

- i** • Code 302 corresponds to the TUBE STRUCTURE AIRBAG FOR REAR OCCUPANTS.

Work Procedure

- i** The work procedure must be carried out on the left and right front seats!
- i** The outer backrest mounting strip, seat base trim, outer seat backrest cover, and the bracket on the left and right front seat must be replaced.

1. Remove display in rear passenger compartment.

- i** For basic data, see AR82.60-P-7720S.

2. Unclip cover (A, figure 1).

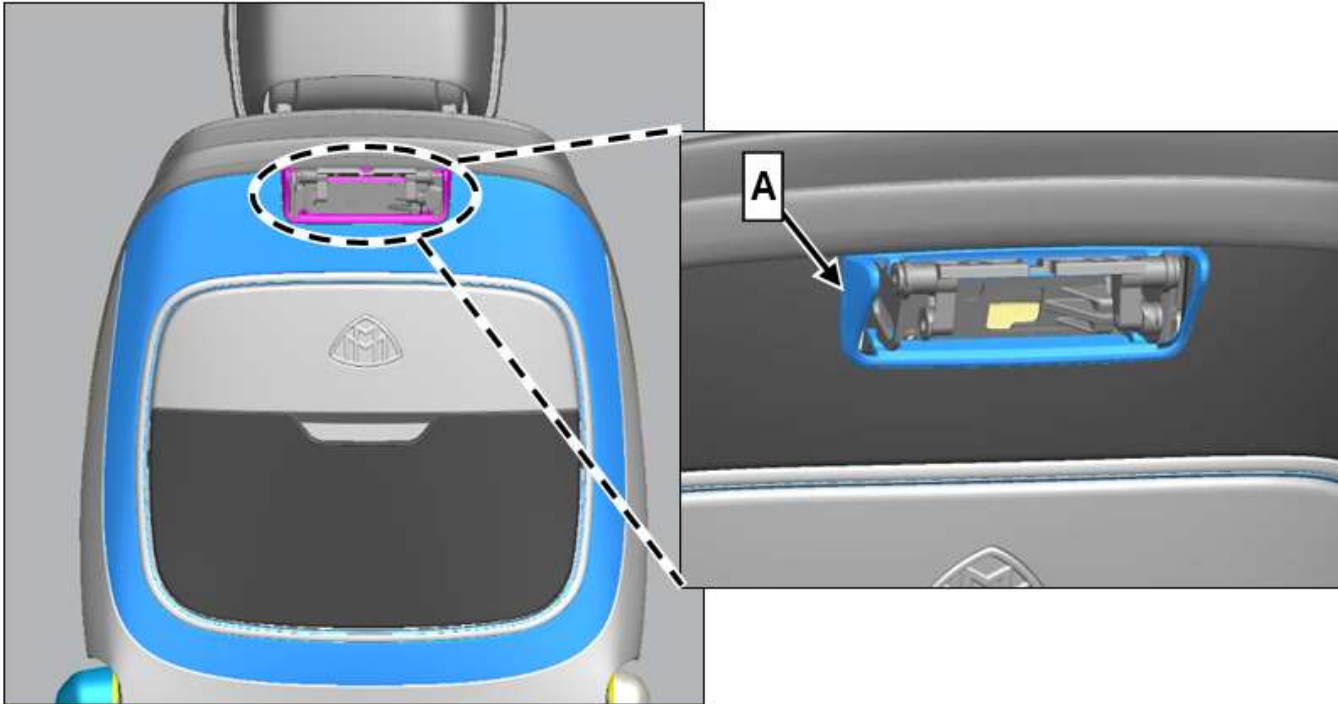


Figure 1

3. Unclip outer backrest mounting strip (B, figure 2).

i Unclip left and right outer backrest mounting strip with wedge (arrows, figure 2).

i Unclip outer backrest mounting strip on the lower left and right by hand (arrows, figure 2).

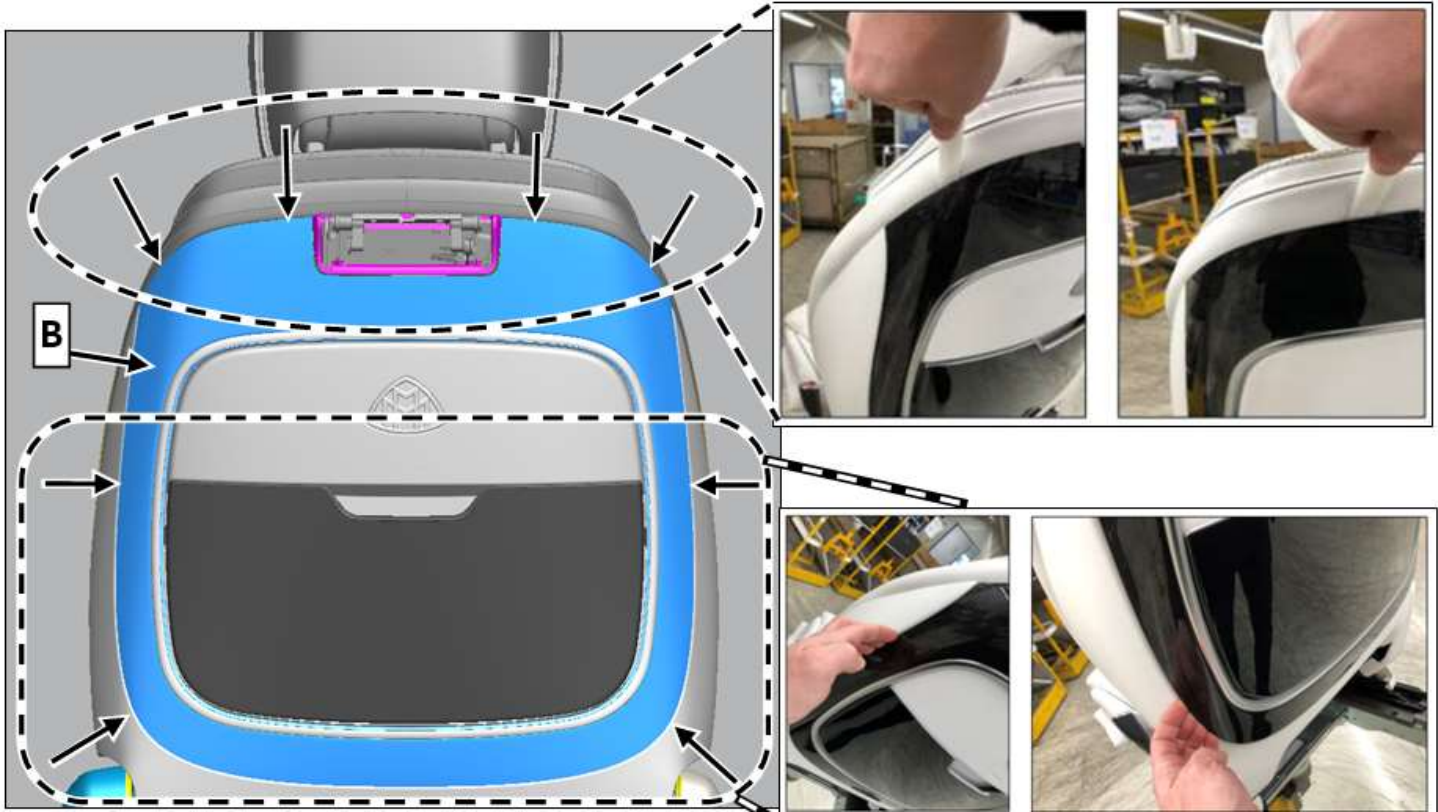


Figure 2

4. Disconnect electrical connectors (C), pry out lower securing clip (D), and remove outer backrest mounting strip from front seat (figure 3).

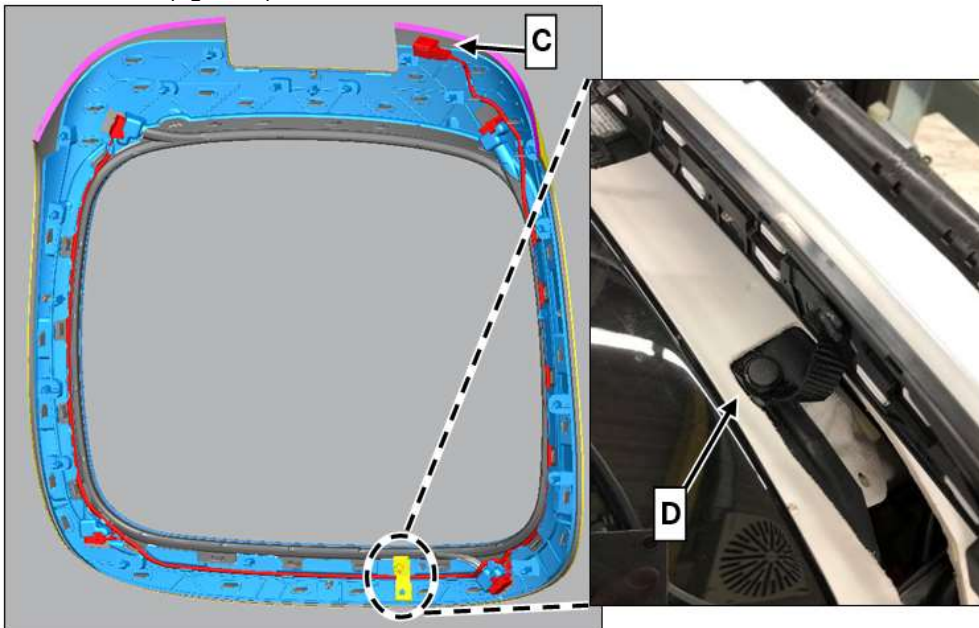


Figure 3

5. Remove electrical wiring harness (E, figure 4) from outer backrest mounting strip.

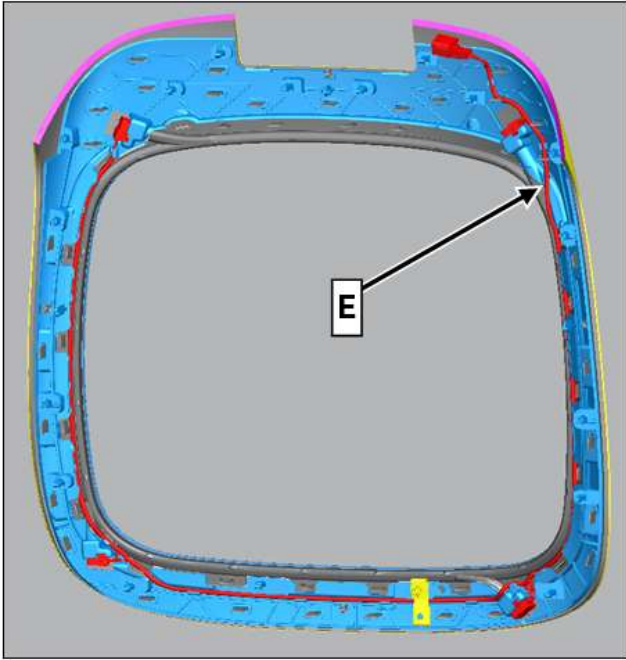


Figure 4

6. Remove seat base trim (F, figure 5).

Remove **i** screws (G, figure 5).

i Remove seat base trim toward rear and lift out of side guides (figure 5).

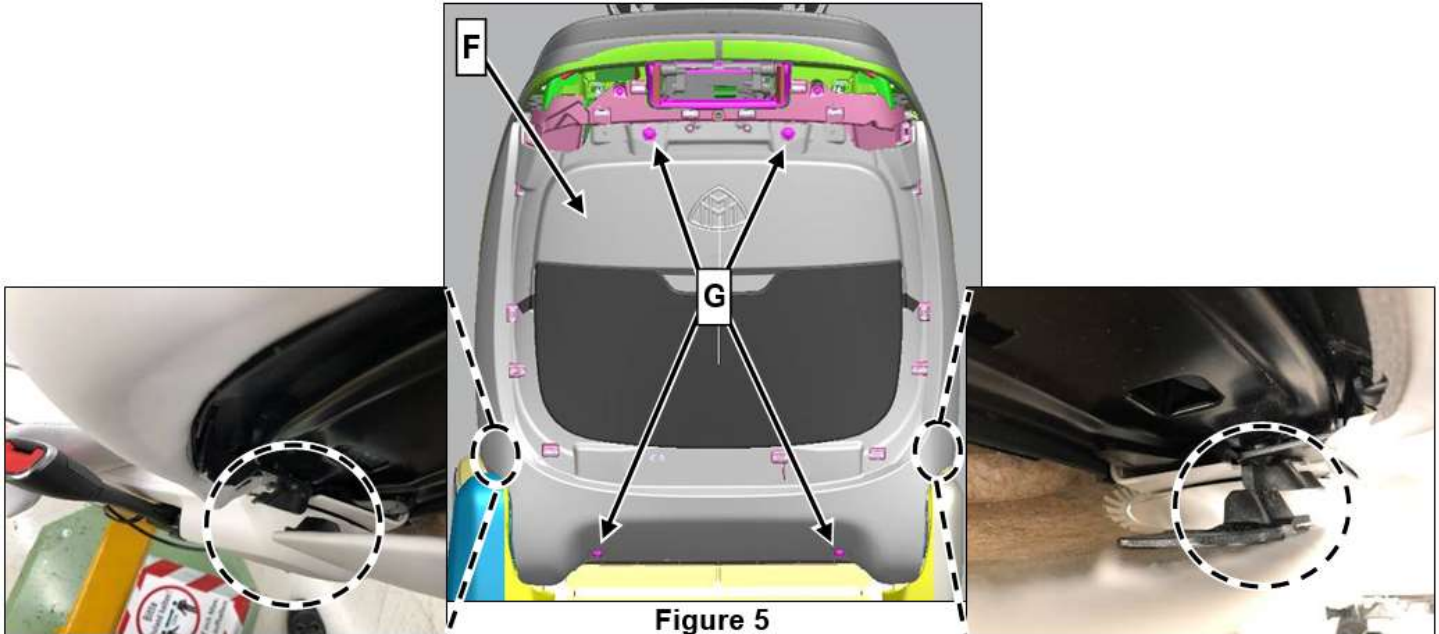


Figure 5

7. Remove bracket (H, figure 6).

7.1. Remove screws (I, figure 7).



Figure 6

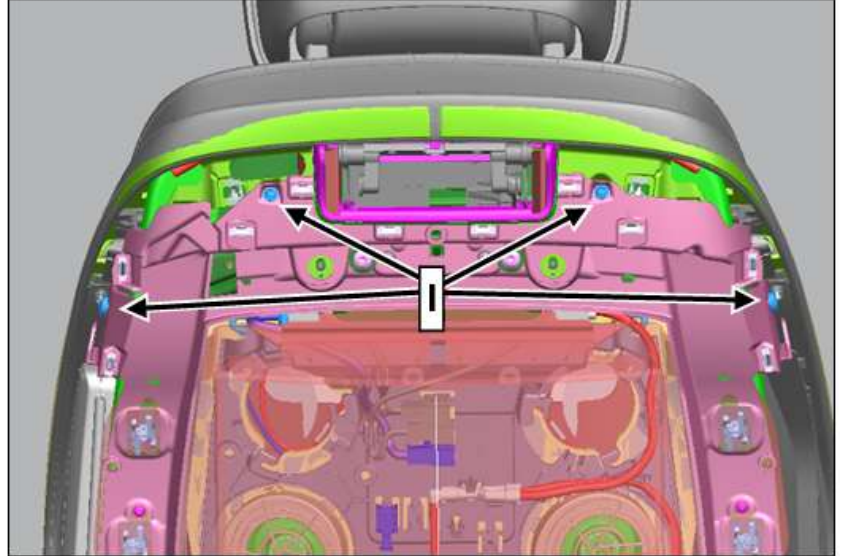


Figure 7

7.2. Unhook lower seat cover from bracket (figure 8).

7.3. Remove expansion rivets (J, figure 9).



Figure 8

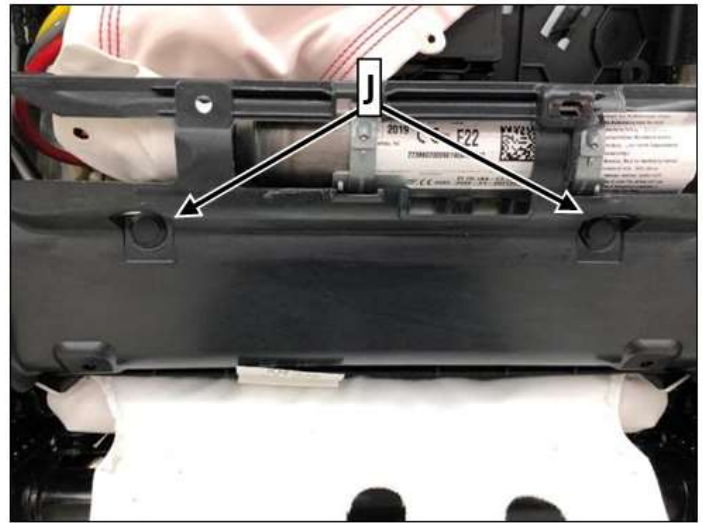


Figure 9

7.4. Unclip upper left and right bracket (figure 10).

i Pay attention to the hook of the seat backrest frame (figure 10)!

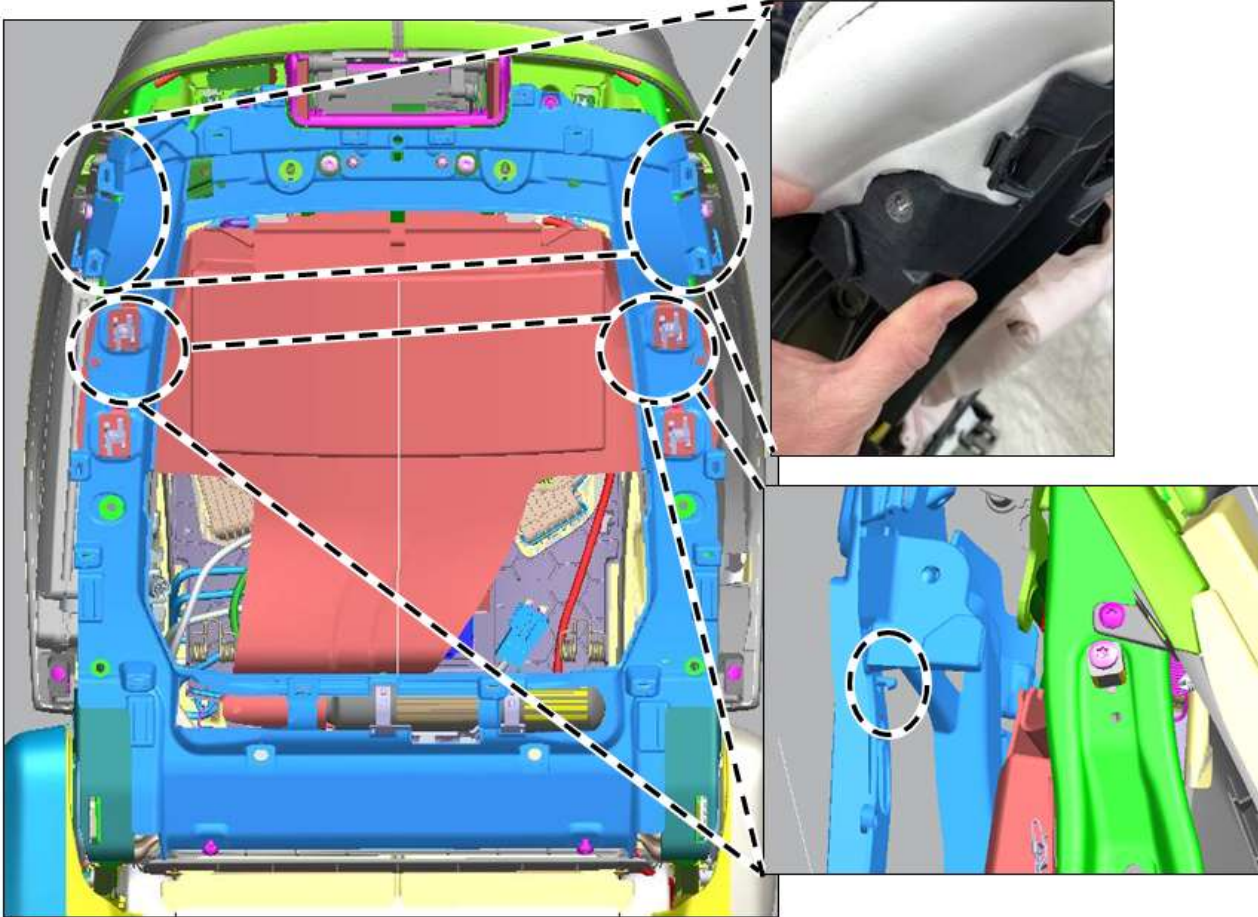


Figure 10

7.5. Pull bracket at bottom left and right toward rear and slide to the left (figure 11 and 12).

i Pay attention to the catch tabs on the bracket (figure 13 and 14)!



Figure 11



Figure 12



Figure 13



Figure 14

7.6. Remove holder.

8. Prepare seat cover for installation of the new bracket.

8.1. Cut off retaining tabs on left and right seat cover (figure 15).

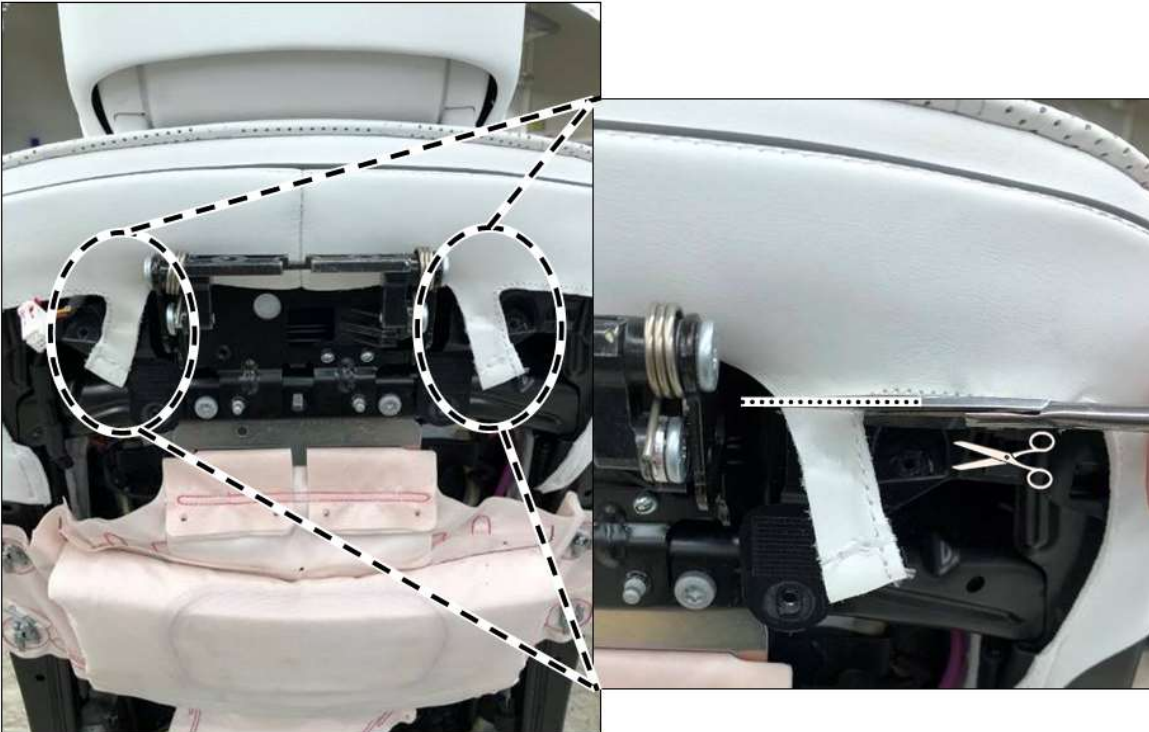


Figure 15

9. Install new bracket in reverse order (figure 16).



Figure 16

10. Prepare seat base trim for installation.

- 10.1. Attach outer seat backrest cover (K, figure 17) to new seat base trim.



Figure 17

10.2. Hook outer seat backrest cover from the seat base trim (Figures 17 and 18).



Figure 17



Figure 18

10.3. Remove the spring on the left and right of the guide of the outer seat backrest cover on the mounting strips from the old seat base trim, install on the new seat base trim and attach the guide of the outer seat backrest cover to the mounting strips (Figure 19).

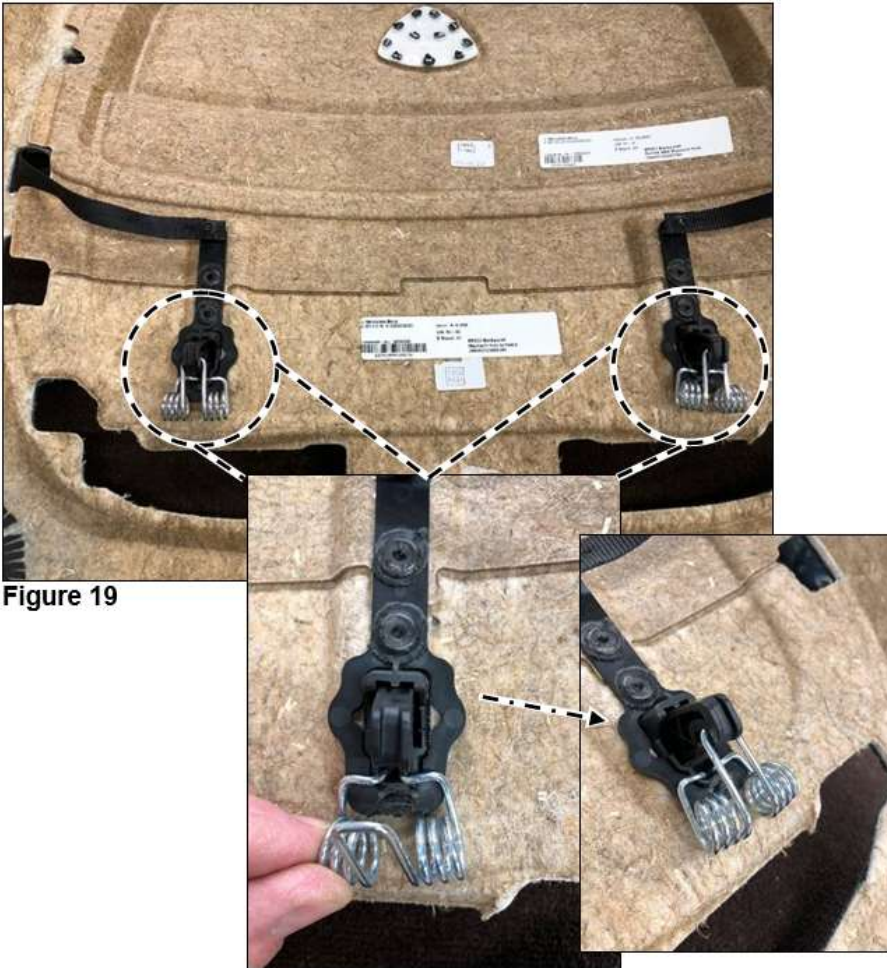


Figure 19

10.4. Insert the check strap on the left and right from the seat base trim (Figure 20).



Figure 20

10.5. Install screws (L, figure 21) to seat base trim for the check strap of the outer seat backrest cover.

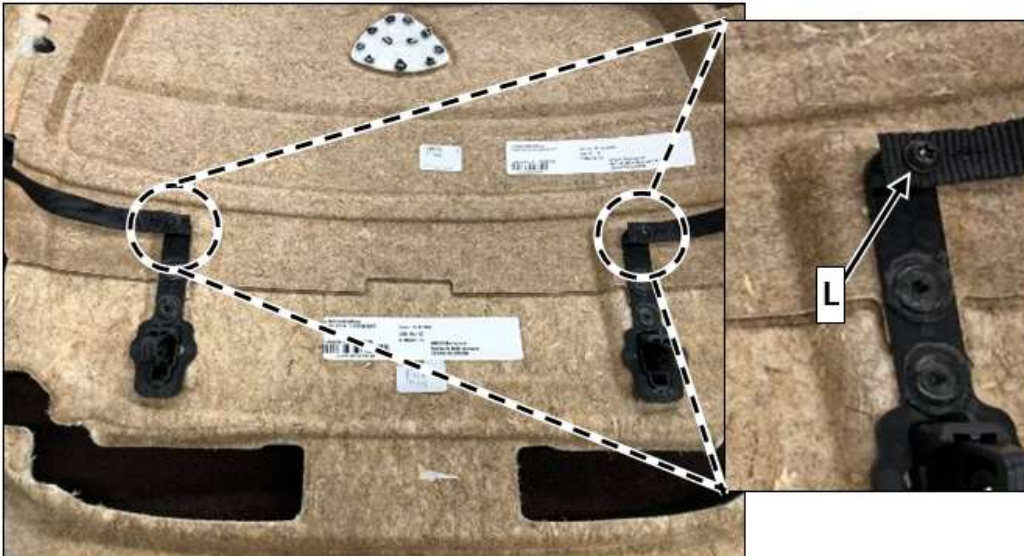


Figure 21

11. Install seat base trim in reverse order.

12. Install electrical wiring harness (E, figure 22) in new outer backrest mounting strip.

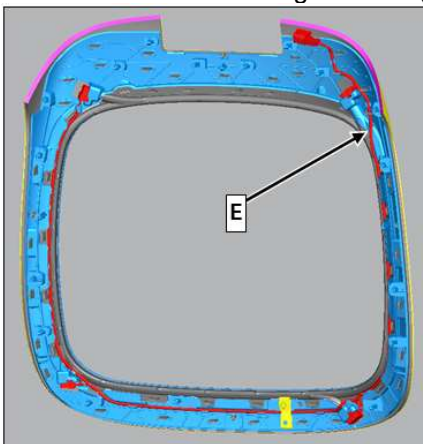


Figure 22

13. Connect electrical connectors (C), attach lower securing clip (D), and install/clip in outer backrest mounting strip to the front seat in reverse order (figure 23).

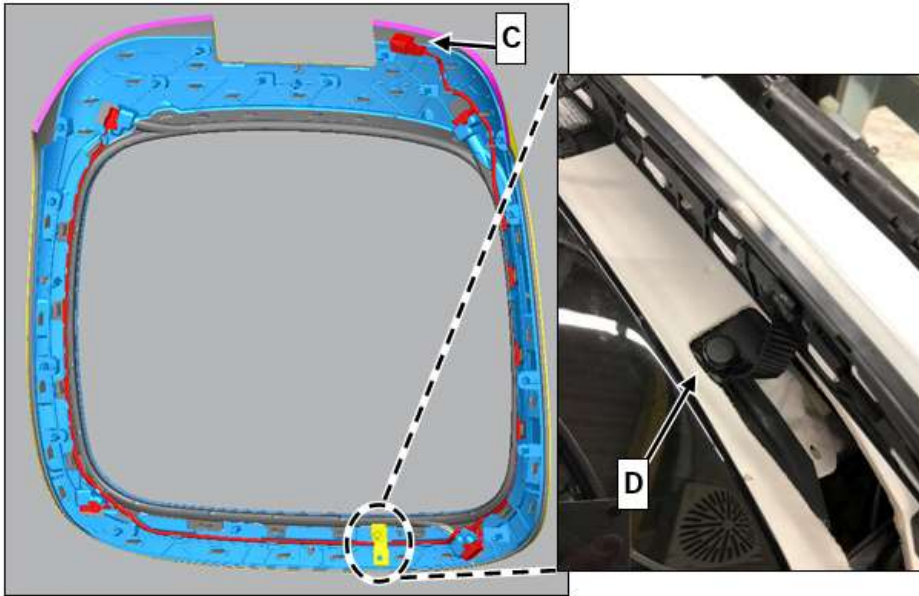


Figure 23

14. Install/clip in cover (A, figure 24).

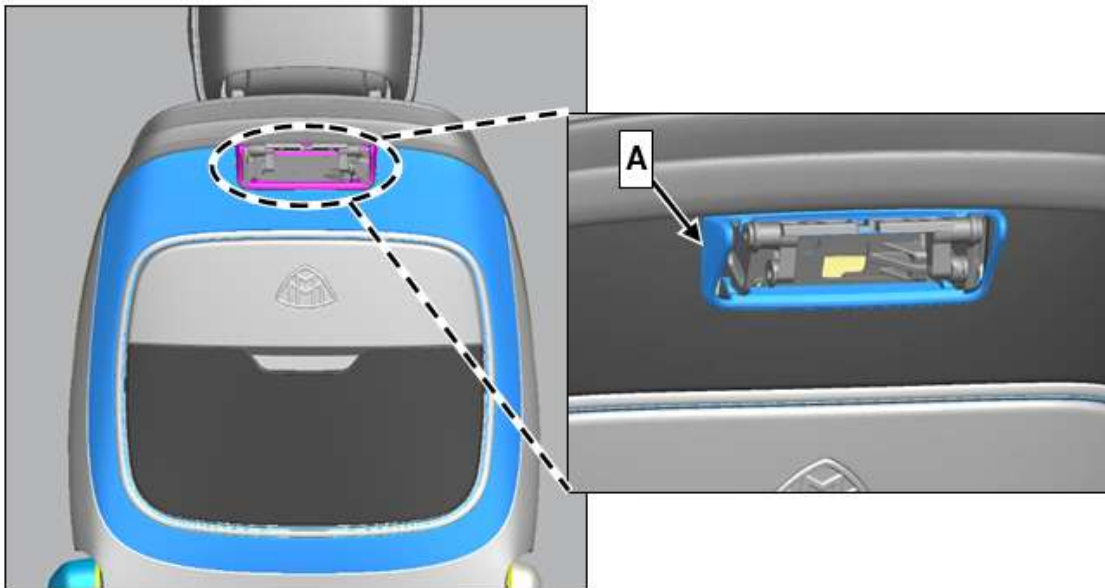


Figure 24

15. Install display in rear passenger compartment.

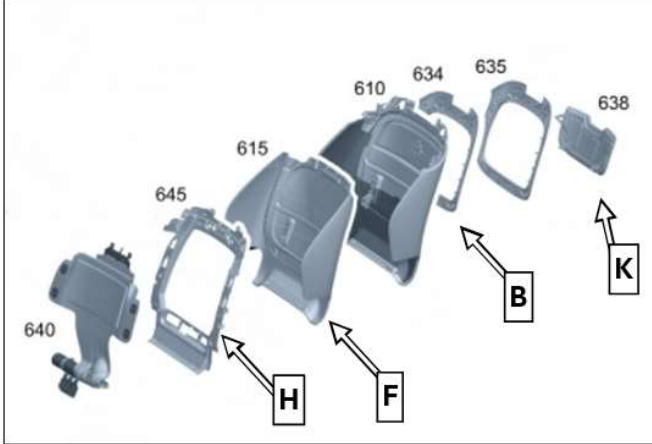
i For basic data, see AR82.60-P-7720S.

Primary Parts Information

Qty.	Part Name	Part Number
As required (2)*	Outer backrest mounting strip	A 223 910 85 08
As required (2)*	Outer backrest mounting strip	A 223 910 86 08
As required (2)*	Outer backrest mounting strip	A 223 910 87 08
As required (2)*	Outer backrest mounting strip	A 223 910 88 08
As required (2)*	Outer backrest mounting strip	A 223 910 89 08
As required (2)*	Outer backrest mounting strip	A 223 910 99 09
As required (2)*	Seat base trim	A 223 910 99 10 9E38
As required (2)*	Seat base trim	A 223 910 99 10 8V97
As required (2)*	Seat base trim	A 223 910 99 10 8U00
As required (2)*	Seat base trim	A 223 910 99 10 7R10
As required (2)*	Seat base trim	A 223 910 99 10 1D13
As required (2)*	Outer seat backrest cover	A 223 913 23 00 9051
As required (2)*	Outer seat backrest cover	A 223 913 24 00 9051
As required (2)*	Outer seat backrest cover	A 223 913 25 00 9051
As required (2)*	Outer seat backrest cover	A 223 913 26 00 9051
As required (2)*	Outer seat backrest cover	A 223 913 27 00 9051
As required (2)*	Outer seat backrest cover	A 223 913 30 00 9051
As required (2)*	Outer seat backrest cover	A 223 913 51 00 1D11
2*	Bracket	A 223 922 01 00

* The replacement parts must be determined according to the equipment variant for the vehicle identification number via the parts process in the Xentry Portal.

i Small parts such as screws, lock nuts, sealing rings, cable ties, fluids, sealant, etc. are not listed in the parts list. The required small parts are taken into account in the budgeting.



B: Outer backrest mounting strip
 F: Seat base trim
 H: Outer seat backrest cover
 K: Bracket

Sample illustration from parts process

i **Note:** The following allowable labor operation should be used when submitting a warranty claim for this repair:

Warranty Information

Damage Code	Operation Number	Description	Labor Time (hrs.)
91 900 16	02-0367	Rework left and right front seat	ZM

i **Note:** Always check ASRA for the current OP-Code times. Labor times are subject to change and updates may not be reflected in this document.