

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Gregory Gunther, Department Manager, Vehicle Compliance and Analysis, Engineering Services
RE: <b>Recall Campaign Initial Notification</b> <b>Check Steering Column Module Electrical Connector</b> <b>MY21 S-Class (223 platform)</b>	DATE: April 8, 2022

## IMPORTANT RECALL CAMPAIGN INFORMATION

Please see the attached documents related to the campaign listed above.

Please note that all customer inquiries should be directed to the Customer Assistance Center at 1-800-FOR-MERCEDES.

Sincerely,

Gregory Gunther

Department Manager, Vehicle Compliance & Analysis



## Recall Campaign Initial Notification

April 8, 2022

Campaign No. :

NHTSA ID

Campaign Desc. :

TBD

22V214

22P2197504

Check Steering Column Module  
Electrical Connector

This is to notify you of a new Recall Campaign to check the steering column module electrical connector on 4 Model Year ("MY") 2021 S-Class (223 platform) vehicles. The recall campaign will be visible on the [www.safercar.gov](http://www.safercar.gov) website and may generate questions from customers. Affected VINs will be flagged in VMI as "PENDING" on **April 8, 2022**.

## Background

## Issue

Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year ("MY") S-Class (223 platform) vehicles, the tamper-resistant cover for the electrical connector on the steering column module might not have been installed and secured correctly. In this case, the electrical connector on the steering column module might loosen due to vibrations during driving. If this were to happen, different functions (e.g. ESP, driver airbag, turn indicator) might not be available and gear changes might not be possible, which could subsequently increase the risk of crash and injury.

## What We're Doing

MBUSA will conduct a voluntary recall. An authorized Mercedes-Benz dealer will check the tamper-resistant cover on the affected vehicles and install it correctly, if necessary.

## Parts

**Remedy is not available at this time.**

## Vehicles Affected

Vehicle Model Year(s)

2021

Vehicle Model

S-Class

## Vehicle Populations

Total Recall Population

4

Total Vehicles in Dealer Inventory

0

**Given this notice, it is a violation of Federal law for a dealer to sell or lease any new MY21 S-Class vehicles in dealer inventory covered by this notification until the vehicle has been repaired. Once the remedy is available, the vehicles will be flagged as "OPEN" and Work Instructions will be available in Star TekInfo. Once the repair is complete the vehicle may be sold or leased.**

**Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired. As a matter of normal service process, please check for other repair measures which might be applicable to the vehicle(s).**

**Additionally, given this notice, it is a violation of Federal Law for car rental companies to rent new MY21 S-Class vehicles covered by this notification until the vehicle has been repaired.**

## Next Steps/Notes

Customer Notification Timeline

Customer letters will be mailed on or before May 31, 2022.

AOMS/SOMS

AOMs – This recall may generate questions from your dealers. Please forward this notice to your dealers ASAP.

Rental Fleet Partners

This recall may affect vehicles in your fleet. Please contact your respective MBUSA fleet representative for further information and next steps. For repairs, please contact your preferred MBUSA dealer.

While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEDES.

