



Highland
RIDGE RV



IMPORTANT SAFETY RECALL

Safety Recall: NHTSA # 22V-212

May 2022

Name
Address
City, St. Zip

Dear Valued Dealer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Jayco Inc. has decided that a defect, which relates to motor vehicle safety, exists in certain model year 2022 White Hawk travel trailers.

Reason for Recall

The 50 Amp shore power inlet lug bolts may have been manufactured with excessively hard metal, preventing them from being tightened properly and resulting in a loose wiring connection. Loose wiring can cause an electrical short, increasing the risk of a fire.

Recall Remedy

Remedy consists of replacement of the 50 Amp shore power inlet. The remedy is free of charge and will take approximately 15 minutes to complete.

What we need you to do

Our records show the following unit is affected by this recall, and is part of the current inventory at your Dealership.

VIN

Please confirm the unit serial number requires the Recall Remedy, using unit Management in Jayco Partners. The Instructions for the Recall Remedy are available under the Case Recall 22V-212 in attachments.

Federal law requires the Recall Remedy completed on this unit **prior** to customer delivery.

If you sold this unit recently, please contact the owner immediately to inform them of this recall. In addition, please register this unit by submitting the Warranty Registration information.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We certainly regret this inconvenience; however, our Customers' safety is our most important priority.

Sincerely,
Compliance Management
Jayco Towable Division