

U.S. Department of Transportation

# National Highway Traffic Safety Administration

April 6, 2022

Troy Niswonger Compliance Manager Jayco, Inc. 903 South Main Street Middlebury, IN 46540

**Subject:** Loose Wiring May Cause Fire

Dear Troy Niswonger:

This letter serves to acknowledge Jayco, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

#### Makes/Models/Model Years:

JAYCO/WHITE HAWK/2022

Mfr's Report Date: March 31, 2022

NHTSA Campaign Number: 22V-212

**Components:** 

ELECTRICAL SYSTEM EQUIPMENT:RECREATIONAL VEHICLE/TRAILER

**Potential Number of Units Affected:** 196

### **Problem Description:**

Jayco, Inc. (Jayco) is recalling certain 2022 White hawk travel trailers, equipped with a 50-amp shore power inlet. The power inlet lug bolts may have been manufactured with excessively hard metal, preventing them from being tightened properly and resulting in a loose wiring connection.

## **Consequence:**

Loose wiring can cause an electrical arc or short, increasing the risk of a fire.

### Remedy:

Dealers will inspect and replace the power inlet, as necessary, free of charge. Owner notification letters are expected to be mailed May 27, 2022. Owners may contact Jayco customer service at 1-800-283-8267. Jayco's number for this recall is 9901575.

### **Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please be reminded of the following requirements:



1200 New Jersey Avenue SE Washington, DC 20590

NEF-107KL

22V-212

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Jayco, Inc.'s contact for this recall will be Kristin Lepper who may be reached by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Chief, Recall Management Division Office of Defects Investigation

Enforcement

