



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

April 7, 2022

Mr. Garrett Carolus
Keystone RV Company
PO Box 2000
Goshen, IN 46527

NEF-107KL
22V-209

Subject: Tire May Contact the Outrigger Causing Tire Damage

Dear Mr. Carolus:

This letter serves to acknowledge Keystone RV Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

KEYSTONE/COUGAR/2019-2022

Mfr's Report Date: March 31, 2022

NHTSA Campaign Number: 22V-209

Components:

STRUCTURE:FRAME AND MEMBERS
TIRES

Potential Number of Units Affected: 513

Problem Description:

Keystone RV Company (Keystone) is recalling certain 2019-2022 Cougar 29FKD travel trailers. Improper clearance may allow the tires to contact the outrigger, causing damage to the tires.

Consequence:

Damaged tires can fail, causing a loss of vehicle control and increasing the risk of a crash.

Remedy:

Dealers will notch the existing outrigger and install an additional outrigger between the two tires to provide proper clearance, free of charge. Owner notification letters are expected to be mailed May 23, 2022. Owners may contact Keystone customer service at 1-866-425-4369. Keystone's number for this recall is 22-430.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

We have received Keystone's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.



Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Keystone RV Company's contact for this recall will be Kristin Lepper who may be reached by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement