

# SPEED TRIPLE SAFETY RECALL NOTICE



## Notice Information

Ref	21334
Posted Date:	
Posted To:	General Manager / Business Owner, Technician, Parts / Accessories Coordinator, Sales Executive, Clothing Sales, Sales Manager, Aftersales Manager, Service Leader / Advisor, Accounts / Admin, Marketing Executive
Subject:	Service/Technical

**TOL NOTICE (US&CA) – April 25, 2022**

**TOL Ref. #21334-SVC**

## **SPEED TRIPLE SAFETY RECALL NOTICE**

**Safety Recall Action Notice (596)** affecting two Speed Triple models and can be found on TriumphOnline.net (TOL) under the menu Service/Technical > Service Information.

Dealers are requested to change the rear brake disc fixings as described in the procedure shown on attached Safety Recall Action Notice.

**THIS ACTION WILL NEED TO BE COMPLETED BEFORE ANY NEW BIKE CAN BE REGISTERED ON TOL.**

## **SAFETY RECALL ACTION NOTICE 596**

### **R&R Rear Brake Rotor Bolts**

<u>Model Code</u>	<u>Model</u>	<u>Model Year</u>
<b>PB1</b>	<b>Speed Triple RS</b>	<b>2022</b>
<b>PJ1</b>	<b>Speed Triple RR</b>	<b>2022</b>

**VIN RANGE: AD2117 to BA2793**  
**(All Markets except Brazil)**

Triumph Motorcycles has initiated a voluntary safety recall affecting a specific VIN range of the above-referenced model. We require your immediate attention to rectify the above machines.

### **WHAT IS THE PROBLEM?**

A loose rear brake rotor bolt may contact other componentry and prevent the wheel from rotating freely, increasing the risk of a crash.

### **WHAT WILL TRIUMPH DO?**

To address this condition, Triumph is launching a new recall as described in the above Safety Recall Action Notice.

All arrangements for updating of our computer systems have been completed.

Notification letters to current customers will be mailed on or shortly after April 27, 2022, explaining the action and advising them to return their bike to a Triumph dealer to have the modification carried out free of charge. Customers will be advised to adhere to national Covid-19 general movement and social distancing rules.

The bulletin instructs that affected VINS will require the rear brake rotor bolts to be replaced.

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### **WHAT SHOULD YOU DO?**

All affected motorcycles are to be repaired in accordance with the above Safety Recall Action Notice.

It is imperative that any owner who has purchased an affected machine be contacted by you immediately and asked to return the machine for modification.

Triumph Dealers should take the following actions:

1. Quarantine all unsold motorcycle stock (including motorcycle stock for sale on your website and with 3rd parties) and make arrangements to repair as per the above Safety Recall Action Notice prior to any further deliveries to customers.
2. Owners of machines outside of the affected VIN range are not connected with this action and may therefore require reassurance.
3. Using your own records please contact affected customers to arrange repairs at the earliest convenient opportunity.
4. This action is likely to increase visitor traffic to your showroom and service areas. Please ensure all arrangements are made to best accommodate them.

### **U.S. LAW PROHIBITS THE DELIVERY OF A RECALLED MOTORCYCLE UNDER A SALE OR LEASE UNTIL THE REMEDY HAS BEEN PERFORMED.**

If you have any additional questions, please contact Triumph Customer Support at (888) 284-6288.