

U.S. Department of Transportation

# National Highway Traffic Safety Administration

April 4, 2022

Mr. Mike Williams National Service Manager Lance Camper Manufacturing. Corp. 43120 Venture St. Lancaster, CA 93535

Subject: Data Cable May Catch Fire

Dear Mr. Williams:

This letter serves to acknowledge Lance Camper Manufacturing. Corp.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

### Makes/Models/Model Years:

LANCE/1685/2022 LANCE/1985/2022 LANCE/1995/2022 LANCE/2185/2022 LANCE/2445/2022

Mfr's Report Date: March 28, 2022

NHTSA Campaign Number: 22V-201

#### **Components:**

EQUIPMENT: APPLIANCE: ELECTRIC WATER HEATER

**Potential Number of Units Affected:** 18

# **Problem Description:**

Lance Camper Manufacturing. Corp. (Lance Camper) is recalling certain 2022 Lance 1685, 1985, 1995, 2185, and 2445 travel trailers. The data cable may be routed through the cold water inlet, causing the cable to rest on the burner box.

#### **Consequence:**

A data cable resting on a burner box can short, increasing the risk of a fire.

#### Remedy:

Dealers will reroute the data cable, free of charge. Owner notification letters are expected to be mailed May 27, 2022. Owners may contact Lance Camper customer service at 1-661-949-3322.

## **Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.



1200 New Jersey Avenue SE Washington, DC 20590

NEF-107KL

22V-201

### Please ensure the following requirements are met:

Per the requirements of 49 USC 30119, please provide the part number, name and description of the component or components involved in this recall. This information should be provided in an amended 573 in the "Involved Components" section.

#### AMENDED 573 REQUIRED.

As required in Part 573.6(c)(6), in the case of a defect, please provide a chronology of all principal events that were the basis for the determination that the defect related to motor vehicle safety, including a summary of all warranty claims, field or service reports, and other information (such as the numbers of deaths and/or injuries), with their dates of receipt. Please include the date that Lance Camper decided to file a recall.

### AMENDED 573 REQUIRED.

Your company's program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of your company's notification of owners, purchasers and dealers, in accordance with § 573.13. Your company's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by § 573.13 that is not in a general reimbursement plan shall be submitted in your company's report to NHTSA. If your company submits one or more general reimbursement plans, your company shall update each plan every two years (§ 573.13). If the vehicles are new and would be covered under the manufacturer's warranty program, please state that in the remedy section of your filing.

#### AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.



Lance Camper Manufacturing. Corp.'s contact for this recall will be Kristin Lepper who may be reached by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Chief, Recall Management Division Office of Defects Investigation

Enforcement

