

# Part 573 Safety Recall Report

## 22V-200

**Manufacturer Name :** Lance Camper Manufacturing, Corp.**Submission Date :** MAY 13, 2022**NHTSA Recall No. :** 22V-200**Manufacturer Recall No. :** NR**Manufacturer Information :****Population :****Manufacturer Name :** Lance Camper Manufacturing, Corp.**Number of potentially involved :** 77**Address :** 43120 Venture Street**Estimated percentage with defect :** 100 %

Lancaster CA 93535

**Company phone :** 661-949-3322**Vehicle Information :****Vehicle 1 :** 2022-2022 lance 650, 825, 865, 1062, 1172**Vehicle Type :** TRAILERS**Body Style :****Power Train :** NR

**Descriptive Information :** Identified in production, First new 2022 product with new water heater was installed 10/05/2021-  
conducted a rework on the line to install per manufactures specification. 77

**Production Dates :** OCT 05, 2021 - FEB 26, 2022**VIN Range 1 : Begin :** 178378000000000000 **End :** 178783000000000000 ☒ **Not sequential****Description of Defect :**

**Description of the Defect :** Truma water heater, Data cable is routed through the cold water inlet located at the rear of the water heater and could rest on the burner box

**FMVSS 1 :** NR**FMVSS 2 :** NR**Description of the Safety Risk :** Data cable could short and possibly catch fire**Description of the Cause :** Data cable melted from burner box.

**Identification of Any Warning that can Occur :** water heater control panel and water heater does not operate

**Involved Components :**

Component Name 1 : Gas connector kit

Component Description : kit includes hole plug, rubber insulator, zip tie and elbow if needed

Component Part Number : 77000-37500

### Supplier Identification :

#### Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

### Chronology :

During the manufacturing process on 02/26/2022 on the new 2022 model Campers it was noted the Data cable was being installed through the incorrect routing. Management, Stopped production We investigated and corrected the incorrect routing of the cable on the unshipped units and the production line was corrected. after the investigation was complete we researched the affected units by serial number and submitted for approval from corporate, corporate approved 03/25/22

### Description of Remedy :

Description of Remedy Program : Reroute the Data cable from the cold water inlet to the correct inlet on the side of the water heater with the supplied bushing grommet and zip tie, Dealer will be reimbursed for labor through a warranty claim.  
NOTE: Customers who have had this remedy completed before this recall are eligible for reimbursement, contact Lance customer service (661) 949-3322

How Remedy Component Differs from Recalled Component : both components are the same, the Noncompliance was caused for not following the manufacturer's installation instructions.

Identify How/When Recall Condition was Corrected in Production : routed the data cable per the manufactures instructions. recall was corrected on the line 02/26/2022

### Recall Schedule :

Description of Recall Schedule : Mail out dealer and owner letters

Planned Dealer Notification Date : MAY 27, 2022 - JUN 30, 2022

Planned Owner Notification Date : MAY 27, 2022 - JUN 30, 2022

\* NR - Not Reported