

NHTSA Recall Number: 22V-197 Hyundai Recall Number: 222

IMPORTANT SAFETY RECALL

2022 Santa Fe and 2022 Santa Cruz Turbo Oil Feed Pipe

This is an important Safety Recall.

- Please contact your nearest Hyundai dealer to schedule the repair as soon as possible.
- This repair will be performed at **NO CHARGE** to you.
- For updated information, you can visit:

www.HyundaiUSA.com/Campaign222

Dear <FirstName LastName,>

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Hyundai has decided that a defect, which relates to motor vehicle safety, exists in certain 2022 model year Santa Fe and 2022 model year Santa Cruz vehicles. Hyundai is initiating Recall Campaign 222, a safety recall to repair a condition involving the turbo oil feed pipe in these vehicles in the U.S. and Canadian markets. Hyundai is conducting this action to ensure the safety of its vehicles for Hyundai customers. Our records indicate that your vehicle is affected by this recall campaign.

What is the problem?

The supply line feeding oil to the turbocharger in the subject vehicles may exhibit cracking at the eye joint which could result in an oil leak. Engine oil exposed to certain hot surfaces in the engine compartment could ignite and increase the risk of a fire.

What will Hyundai do?

Your Hyundai dealer will replace the turbo oil feed pipe with a new one. This procedure will be performed at NO CHARGE to you.

What should you do?

Please contact your nearest Hyundai dealer to schedule this procedure by visiting www.HyundaiUSA.com/us/en/dealer-locator or calling 1-855-371-9460.

The actual time required to perform this procedure on your vehicle will approximately take one hour and a half, however, your vehicle may be needed longer. Therefore, we recommend scheduling a service appointment to minimize inconvenience.

If you have other questions

If you require further assistance, you may contact the Hyundai Customer Care Center at 1-855-371-9460. If you believe that the dealer or Hyundai has failed or is unable to remedy the defect without charge, or within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, D.C. 20590, or call the toll-free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to https://www.safercar.gov.

Thank you for your attention to this important safety matter. We apologize for any inconvenience this may have caused you.

Hyundai Motor America



If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Reimbursement Notification

If you paid for repairs related to this recall prior to receiving this notification letter, you may submit your reimbursement request electronically or obtain additional information at www.HyundaiUSA.com/Campaign222 or 1-855-371-9460.

No longer own this vehicle?

Changes to your name, address, or if you no longer own this vehicle — Update your information online at:

https://owners.hyundaiusa.com/content/myhyundai/us/en/contact-us/update-vehicle-ownership.html

You can easily connect to this web page by using your cell phone to point your camera (or QR code reader app) at the code below. Then select the link which will be displayed on your phone.

