

## RECALL 221/010G ATTACHMENT A

### CHRONOLOGY OF EVENTS LEADING UP TO DEFECT DECISION [AMENDED]

#### ❖ February 2022

On February 7, 2022, HMA issued a Quality Information Report (“QIR”) to HMC noting a trending rate of claims related to an inability to open the trunk on certain model year Hyundai Sonata and Sonata HEV vehicles. NASO’s Data Review Committee (“DRC”) reviewed the market analysis on February 16, 2022 and decided to escalate the investigation to the Technical Review Committee for further analysis.

#### ❖ March 2022

During routine discussion regarding ongoing safety-related investigations, HMC notified HMA’s NASO that the pawl material used on Sonata-equipped trunk latches was changed in April 2020 as a level-up countermeasure aimed at withstanding thermal contraction and possible breakage when attempting to disengage the pawl. HMC confirmed that similar pawls were installed in certain model year Genesis G70 vehicles equipped with non-powered trunk lids; however powered trunk lids, which use a different pawl design, were installed on all G70 vehicles produced after May 8, 2019. NASO’s TRC noted that a damaged trunk latch pawl could compromise full operation of the trunk’s emergency release lever and result in a noncompliance with FMVSS No. 401 “Interior Trunk Release” referring back to prior investigations and discussion with the agency related to Recall 208, which addressed a similar defect condition. HMC confirmed that the pawls associated with Recall 208 were produced with a different Tier 2 supplier than the pawls in this subject recall, and thus were investigated separately and corrected in production in October 2017.

Based on this information, on March 21, 2022, NASO convened its North American Safety Decision Authority and decided to file a new noncompliance recall to address the condition in all affected Hyundai/Genesis vehicles in the U.S. and Canada.

As of the date of this filing, Hyundai has identified 169 reports received from February 22, 2019, through February 10, 2022, alleging the defect condition in the U.S. market. Hyundai is not aware of any confirmed crashes, injuries or fires related to the recall condition.