

# Part 573 Safety Recall Report

## 22V-195

**Manufacturer Name :** Keystone RV Company

**Submission Date :** APR 01, 2022

**NHTSA Recall No. :** 22V-195

**Manufacturer Recall No. :** 22-427



### Manufacturer Information :

Manufacturer Name : Keystone RV Company

Address : PO Box 2000  
2642 Hackberry Drive Goshen IN  
46527

Company phone : 574-535-2100

### Population :

Number of potentially involved : 1,155

Estimated percentage with defect : 1 %

### Vehicle Information :

Vehicle 1 : 2022-2022 Keystone Bullet

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : All models with Norco Frames  
Bullet unit count 677

Production Dates : SEP 20, 2021 - OCT 27, 2021

VIN Range 1 : Begin : 4YDTBLN22ND430516 End : 4YDTBLR26ND430755

☒ Not sequential

VIN Range 2 : Begin : 4YDTBLR28NT430150 End : 4YDTBLP2XNT431027

☒ Not sequential

Vehicle 2 : 2022-2022 Keystone Outback

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : All models with Norco Frames  
Outback units count 326

Production Dates : SEP 22, 2021 - NOV 17, 2021

VIN Range 1 : Begin : 4YDT0BR23NB450084 End : 4YDT0BR27NB450833

☒ Not sequential

Vehicle 3 : 2022-2022 Keystone Passport

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : All models with Norco Frames  
Passport units count 152

Production Dates : SEP 16, 2021 - OCT 05, 2021

VIN Range 1 : Begin : 4YDTPPN21ND410671 End : 4YDTPPN20ND410869

☒ Not sequential

**Description of Defect :**

Description of the Defect : It has been decided that the vehicles in the recall population have a coupler hitch that may have not been welded properly on the bottom of the coupler.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Under certain conditions during travel, the coupler welds may fail causing a separation of the trailer and tow vehicle which could lead to an increased risk of vehicle crash or personal injury.

Description of the Cause : Unfinished couplers were mixed into other couplers according to Pacific Trailer Products, Inc defect notice 22E-003V.

Identification of Any Warning that can Occur : NR

**Involved Components :**

Component Name 1 : Norco Painted Coupler

Component Description : Frame - Coupler - 2 5/16"

Component Part Number : 534192

**Supplier Identification :****Component Manufacturer**

Name : Norco Industries

Address : 2600 Jeanwood Drive  
Elkhart Indiana 46540

Country : United States

**Chronology :**

3/4/2022 – Keystone RV was notified of Recall 22E-003V by Norco Industries.

3/7/2022 – Investigation opened into range and scope of VINs.

3/23/2022 – Investigation concluded and scope completed.

### Description of Remedy :

Description of Remedy Program : The remedy is to visually inspect the welds on the bottom of the coupler, if the bottom of the coupler is spot welded, it will need to be replaced. Manufacturer Reimbursement Plan on file as of 10/07/2020. General reimbursement plan to be updated every two years. New vehicles are covered under warranty.

How Remedy Component Differs from Recalled Component : The new coupler is properly welded.

Identify How/When Recall Condition was Corrected in Production : Units were quarantined, inspected then repaired as indicated by inspection.

### Recall Schedule :

Description of Recall Schedule : Keystone will notify the dealers and owners of the recreational vehicles by letter. A final copy of the owner letter will be provided to NHTSA, along with the dealer repair procedures.

Planned Dealer Notification Date : MAY 17, 2022 - MAY 17, 2022

Planned Owner Notification Date : MAY 17, 2022 - MAY 17, 2022

\* NR - Not Reported