

Part 573 Safety Recall Report

22V-192

Manufacturer Name : Ford Motor Company**Submission Date :** MAR 25, 2022**NHTSA Recall No. :** 22V-192**Manufacturer Recall No. :** 22S20**Manufacturer Information :**

Manufacturer Name : Ford Motor Company

Address : 330 Town Center Drive

Suite 500 Dearborn MI 48126-2738

Company phone : 1-866-436-7332

Population :

Number of potentially involved : 39,720

Estimated percentage with defect : 22 %

Vehicle Information :

Vehicle 1 : 2016-2016 Ford Transit Connect

Vehicle Type : LIGHT VEHICLES

Body Style : ALL

Power Train : NR

Descriptive Information : Ford's team reviewed plant records to determine the population of affected parts. The affected vehicles may have an inadequately adhered front windshield.

Production Dates : DEC 01, 2015 - JUN 30, 2016

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 2 : 2020-2020 Ford Transit Connect

Vehicle Type : LIGHT VEHICLES

Body Style : ALL

Power Train : NR

Descriptive Information : Ford's team reviewed plant records to determine the population of affected parts. The affected vehicles may have an inadequately adhered front windshield.

Production Dates : NOV 01, 2019 - FEB 29, 2020

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Defect :**

Description of the Defect : Portions of the windshield glass periphery along the top edge and sides may have an inhomogenous primer layer resulting in inadequate front windshield adhesion to the vehicle body structure.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : The windshield may not stay adequately retained in a crash, which may increase the risk of injury.

Description of the Cause : For the 2016MY population: inconsistent primer application resulted in inadequate adhesion of the urethane to the glass.

For the 2020MY population: the root cause is still under review.

Identification of Any Warning that can Occur : The customer may experience wind noise, water leak, and/or observe looseness of the windshield glass.

Involved Components :

Component Name 1 : Front Windshield

Component Description : 2016MY Front Windshield Glass

Component Part Number : DT1Z-5403100-AU

Component Name 2 : Front Windshield

Component Description : 2016MY Front Windshield Glass

Component Part Number : DT1Z-5403100-AH

Component Name 3 : Front Windshield

Component Description : 2016MY Front Windshield Glass

Component Part Number : DT1Z-5403100-J

Component Name 4 : Front Windshield

Component Description : 2016MY Front Windshield Glass

Component Part Number : DT1Z-5403100-AN

Component Name 5 : Front Windshield

Component Description : 2016MY Front Windshield Glass

Component Part Number : DT1Z-5403100-AD

Component Name 6 : Front Windshield

Component Description : 2016MY Front Windshield Glass

Component Part Number : DT1Z-5403100-AT

Component Name 7 : Front Windshield

Component Description : 2016MY Front Windshield Glass

Component Part Number : DT1Z-5403100-Y

Component Name 8 : Front Windshield

Component Description : 2020MY Front Windshield Glass

Component Part Number : KT1Z-5403100-Q

Component Name 9 : Front Windshield

Component Description : 2020MY Front Windshield Glass

Component Part Number : KT1Z-5403100-M

Component Name 10 : Front Windshield

Component Description : 2020MY Front Windshield Glass

Component Part Number : KT1Z-5403100-L

Component Name 11 : Front Windshield

Component Description : 2020MY Front Windshield Glass

Component Part Number : KT1Z-5403100-R

Component Name 12 : Front Windshield

Component Description : 2020MY Front Windshield Glass

Component Part Number : KT1Z-5403100-N

Component Name 13 : Front Windshield

Component Description : 2020MY Front Windshield Glass

Component Part Number : KT1Z-5403100-K

Component Name 14 : Front Windshield

Component Description : 2020MY Front Windshield Glass

Component Part Number : KT1Z-5403100-J

Component Name 15 : Front Windshield

Component Description : 2020MY Front Windshield Glass

Component Part Number : KT1Z-5403100-H

Component Name 16 : Front Windshield

Component Description : 2020MY Front Windshield Glass

Component Part Number : KT1Z-5403100-U

Component Name 17 : Front Windshield

Component Description : 2020MY Front Windshield Glass

Component Part Number : KT1Z-5403100-T

Component Name 18 : Front Windshield

Component Description : 2020MY Front Windshield Glass

Component Part Number : KT1Z-5403100-B

Supplier Identification :

Component Manufacturer

Name : AGC Automotive Europe

Address : Sklarna c.p. 33

Bilina Foreign States 418 25

Country : Czech Republic

Chronology :

Chronology is provided as an attachment.

Description of Remedy :

Description of Remedy Program : Owners will be notified by mail and instructed to take their vehicle to a Ford or Lincoln dealer to have their windshield inspected and, if affected, removed and reinstalled using standard service procedures. There will be no charge for this service.

Ford provided the general reimbursement plan for the cost of remedies paid for by vehicle owners prior to notification of a safety recall in May 2021. The ending date for reimbursement eligibility is May 6, 2022.

Ford will forward a copy of the notification letters to dealers to the agency when available.

How Remedy Component Differs from Recalled Component : The windshield will be removed and reinstalled using standard service procedures using the properly formulated materials.

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : Notification to dealers is expected to occur on March 28, 2022. Mailing of owner notification letters is expected to begin April 18, 2022 and is expected to be completed by April 22, 2022.

Planned Dealer Notification Date : MAR 28, 2022 - MAR 28, 2022

Planned Owner Notification Date : APR 18, 2022 - APR 22, 2022

* NR - Not Reported