

Part 573 Safety Recall Report

22V-185

Manufacturer Name : Forest River, Inc.**Submission Date :** MAR 28, 2022**NHTSA Recall No. :** 22V-185**Manufacturer Recall No. :** 37-1496**Manufacturer Information :**

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Population :

Number of potentially involved : 74

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2022-2022 Forest River Inc. Surveyor Travel Trailer Recreational Vehicle

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : The furnace was moved to a new location per manufacturing records and remains in this specific spot on current manufacturing.

2022 SURVEYOR SVT19MDBLE 74

Grand Total 74

Production Dates : MAR 02, 2022 - MAR 16, 2022

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Defect :**

Description of the Defect : The fresh air intake tube length was not changed when the furnace was moved. The fresh air intake overlaps the intake tube by 1/4" whereas it should be 1/2". If the fresh air intake tube disconnects from its 1/4" overlap, it may cause the burn chamber to crack.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the burn chamber cracks this could expose the vehicle to excessive Carbon Monoxide, which may lead to personal injury.

Description of the Cause : Manufacturing moved the furnace to a new location and did not revise the cabinet depth to accommodate the fresh air intake tube depth

Identification of Any Warning that can Occur : None

Involved Components :

Component Name 1 : 5" Vent Tube, Fresh Air

Component Description : 5" Vent Tube, Fresh Air

Component Part Number : 052161

Supplier Identification :**Component Manufacturer**

Name : NR

Address : NR

NR

Country : NR

Chronology :

On March 21, 2022, Forest River Corporate Quality Control discovered the issue during a routine audit. On March 22, 2022 through March 23, 2022, research began to identify the vehicle(s) affected.

On March 23, 2022, the manufacturing plant revised the cabinet depth so they could use the 5" fresh air intake vent tube.

On March 25, 2022, Forest Rivers Corporate Recall Committee voted to recall.

A1 On March 26, 2022, the manufacturing plant contacted OCC to advise that four (4) VINs were mistakenly included in the scope provided by the manufacturing plant and ultimately included in the recall due to a clerical error when reviewing the manufacturing records to help OCC form the scope. On March 28, 2022, OCC removed the four (4) VINs from the recall and amended the recall scope accordingly.

Description of Remedy :

Description of Remedy Program : Forest River will provide all parts and labor free of charge to Consumers and Dealers. An authorized Forest River dealer will need to perform the remedy to install a longer fresh air intake vent number "052162 - 7 1/4" in length in place of the "052161 - 5" vent.

What is the Forest River Customer Service Phone Number? (574)
642-3119 Option 2

If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized. Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for within the scope of this defect under recall.
Please send the service invoice to the following address:

Surveyor
Forest River, Inc.
Attn: WARRANTY MANAGER
2405 Century Dr
Goshen, IN 46528

How Remedy Component Differs from Recalled Component : Component Affected – 5" Vent Tube, Fresh Air - P/N 052161
Remedy Component - 7" Vent Tube, Fresh Air - P/N 052162
The affected component was a 5" Fresh Air Intake Tube the Remedy component will now be a 7" Fresh Air Intake Tube which is the correct length.

Identify How/When Recall Condition was Corrected in Production : On March 23, 2022, the manufacturing plant revised the cabinet depth so they could use the 5" fresh air intake vent tube.

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : MAY 04, 2022 - MAY 04, 2022

Planned Owner Notification Date : MAY 04, 2022 - MAY 04, 2022

* NR - Not Reported