

Part 573 Safety Recall Report

22V-184

Manufacturer Name : Forest River, Inc.**Submission Date :** MAR 25, 2022**NHTSA Recall No. :** 22V-184**Manufacturer Recall No. :** 51-1494**Manufacturer Information :****Population :**

Manufacturer Name : Forest River, Inc.

Number of potentially involved : 1,561

Address : 55470 CR 1

Estimated percentage with defect : 100 %

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Vehicle Information :

Vehicle 1 : 2022-2022 Forest River Inc. Puma Fifth Wheel and Travel Trailer Recreational Vehicles

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : According to manufacturing records, the exterior griddle tray was revised on September 20, 2021, in anticipation of a substitution griddle; however, according to manufacturing record, a substitution griddle was not used. On March 22, 2022, the griddle tray was switched back to the original design.

2022 PUMA PUF253FBS 34

2022 PUMA PUF255RKS 20

2022 PUMA PUF257RESS 15

2022 PUMA PUF265RDS 31

2022 PUMA PUF315BHTS 27

2022 PUMA PUT30RKQS 124

2022 PUMA PUT31FKRK 101

2022 PUMA PUT32MBDS 76

Production Dates : AUG 10, 2021 - MAR 23, 2022

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 2 : 2022-2022 Forest River Inc. Puma XLE Travel Trailer Recreational Vehicles

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : According to manufacturing records, the exterior griddle tray was revised on September 20, 2021, in anticipation of a substitution griddle; however, according to manufacturing record, a substitution griddle was not used. On March 22, 2022, the griddle tray was switched back to the original design.

| | | | |
|------|----------|--------------|-----|
| 2022 | PUMA XLE | PUT22FKC-425 | 52 |
| 2022 | PUMA XLE | PUT25BHFQ-1 | 63 |
| 2022 | PUMA XLE | PUT25RKQB-1 | 133 |
| 2022 | PUMA XLE | PUT26FKDS-1 | 286 |
| 2022 | PUMA XLE | PUT26RBSS-1 | 114 |
| 2022 | PUMA XLE | PUT26RLS-1 | 155 |
| 2022 | PUMA XLE | PUT28DBFQ-1 | 227 |
| 2022 | PUMA XLE | PUT28RKQS-1 | 103 |

Production Dates : AUG 20, 2021 - MAR 23, 2022

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Description of Defect :

Description of the Defect : The exterior micro kitchen griddle may be stowed while still connected to LP Gas.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : The exterior griddle may be stowed while in use and increase the risk of fire.

Description of the Cause : A revision to the micro exterior kitchen was made in belief that a substitute griddle would be used.

Identification of Any Warning that can Occur : None

Involved Components :

Component Name 1 : Grey Stone Griddle

Component Description : Grey Stone Griddle

Component Part Number : N/A

Supplier Identification :**Component Manufacturer**

Name : NR

Address : NR

NR

Country : NR

Chronology :

On March 21, 2022 during a routine Corporate Quality Audit, this concern was caught. During research into the issue on March 22, 2022, it was discovered this started on September 20, 2021.

On March 22, 2022, the griddle tray was switched back to the original design.

On March 25, 2022, Forest Rivers Corporate Recall Committee voted to recall.

Description of Remedy :

Description of Remedy Program : Forest River will provide all parts and labor free of charge to Consumers and Dealers. An authorized Forest River dealer will need to perform the remedy. A bracket will be installed that will not allow the griddle to be stowed while connected to LP Gas.

What is the Forest River Customer Service Phone Number? Warranty:

(574) 642-0588

Parts: (574) 642-0608

If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized. Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for within the scope of this defect under recall.

Please send the service invoice to the following address:

Puma

Forest River, Inc.

Attn: WARRANTY MANAGER

2551 Century Dr.

Goshen, IN 46528

How Remedy Component Differs Component Affected - Grey Stone Griddle P/N N/A

from Recalled Component : The exterior griddle tray was reverted back to its design from prior to its revision which will eliminate the griddle from being stowed with the LP Gas connected.

Remedy Component F100189268 - LP Hose Stop Bracket

Identify How/When Recall Condition was Corrected in Production : On March 23, 2022, all vehicles affected at the plant were remedied with a bracket that will not allow for the closure of the exterior griddle while connected to LP Gas. The exterior griddle tray was also reverted back to its design from prior to its revision.

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : MAY 04, 2022 - MAY 04, 2022

Planned Owner Notification Date : MAY 04, 2022 - MAY 04, 2022

* NR - Not Reported