

# Part 573 Safety Recall Report

# 22V-183

**Manufacturer Name :** Ford Motor Company**Submission Date :** MAR 25, 2022**NHTSA Recall No. :** 22V-183**Manufacturer Recall No. :** 22S18**Manufacturer Information :**

Manufacturer Name : Ford Motor Company

Address : 330 Town Center Drive

Suite 500 Dearborn MI 48126-2738

Company phone : 1-866-436-7332

**Population :**

Number of potentially involved : 119

Estimated percentage with defect : 100 %

**Vehicle Information :**

Vehicle 1 : 2022-2022 Ford Transit

Vehicle Type : LIGHT VEHICLES

Body Style :

Power Train : NR

**Descriptive Information :** The audio control module configuration that prevents display of the rear view camera image was introduced into production on January 7, 2022, and removed from production on February 25, 2022.

This condition affects certain Transit chassis cab and cutaway incomplete vehicles equipped with the four-inch multi-function display screen and Rear Video Camera and Prep Kit. Affected vehicles are not equipped with SYNC technology.

Ford vehicles are not produced in VIN order and we typically cannot provide VIN specific information. However, in this instance Ford is able to provide the specific VIN list – see attachment VINs.

119 Transit vehicles are affected.

Production Dates : JAN 07, 2022 - FEB 25, 2022

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Defect :**

**Description of the Defect :** The rear view camera supplied in the Rear Video Camera and Prep Kit will not function when installed by the final stage manufacturer/upfitter. A rear view image will not be displayed when the vehicle is in reverse gear.

FMVSS 1 : NR

FMVSS 2 : NR

**Description of the Safety Risk :** Lack of rear view camera image while reversing increases the risk of a crash.

**Description of the Cause :** The audio control module was not properly configured on the affected Transit incomplete vehicles. As a result, communication cannot be established between the rear view camera and the audio control module after installation of the rear view camera by the final stage manufacturer/upfitter.

**Identification of Any Warning that can Occur :** None

## Involved Components :

**Component Name 1 :** Audio Control Module (ACM)

**Component Description :** Audio Control Module

**Component Part Number :** LK41-18D832-KV

## Supplier Identification :

### Component Manufacturer

**Name :** NR

**Address :** NR

NR

**Country :** NR

## Chronology :

**March 2022:** On March 3, 2022, Ford's Critical Concern Review Group (CCRG) opened an investigation into reports of non-functioning rear view cameras on certain 2022 model year Transit vehicles. The reports of non-functioning rear view cameras had been received from body builders of the Transit incomplete vehicles. The affected vehicles are produced by Ford as incomplete chassis cab and cutaway units that are then modified or upfit into completed vehicles by vehicle body builders. If ordered, Ford supplies a rear view camera and prep kit for installation by the body builder.

The CCRG investigation found that certain Transit chassis cab and cutaway vehicles built between January 7, 2022 and February 25, 2022 will exhibit no image display on the four-inch screen after installation of the rear view camera and prep kit by the final stage manufacturer/upfitter. The audio control module on the affected chassis cab and cutaway units was incorrectly configured, preventing display of the rear view camera image.

Ford is aware of 11 reports related to this concern, received between February 17, 2022 and March 4, 2022.

On March 18, 2022, Ford's Field Review Committee reviewed the concern and approved a field service action.

Ford is not aware of any reports of accident or injury related to this condition.

## Description of Remedy :

**Description of Remedy Program :** Owners will be notified by mail and instructed to take their vehicle to a Ford or Lincoln dealer to have the audio control module configuration settings updated. There will be no charge for this service.

Ford provided the general reimbursement plan for the cost of remedies paid for by vehicle owners prior to notification of a safety recall in May 2021. The ending date for reimbursement eligibility is April 29, 2022.

Ford will forward a copy of the notification letters to dealers to the agency when available.

**How Remedy Component Differs from Recalled Component :** The audio control module (LK41-18D832-KV) will be properly configured for the rear view camera and prep kit.

**Identify How/When Recall Condition was Corrected in Production :** Kansas City Assembly Plant implemented the correct audio control module configuration on February 25, 2022, correcting the issue for Transit production.

## Recall Schedule :

**Description of Recall Schedule :** Notification to dealers is expected to occur on March 25, 2022. Mailing of owner notification letters is expected to begin April 25, 2022 and is expected to be completed by April 29, 2022.

**Planned Dealer Notification Date :** MAR 25, 2022 - MAR 25, 2022

**Planned Owner Notification Date :** APR 25, 2022 - APR 29, 2022

\* NR - Not Reported