

U.S. Department of Transportation

National Highway Traffic Safety Administration

March 20, 2022

Mr. Chris Sandvig Volkswagen Group of America, Inc. 3800 Hamlin Road Auburn Hills, MI 48326 1200 New Jersey Avenue SE Washington, DC 20590

> NEF-107SS 22V-178

Subject: Blocked Turbocharger Oil Strainer

Dear Mr. Sandvig:

This letter serves to acknowledge Volkswagen Group of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

### Makes/Models/Model Years:

AUDI/A8/2013-2017 AUDI/RS7/2014-2017 AUDI/S6/2013-2017 AUDI/S7/2013-2017 AUDI/S8/2013-2017

Mfr's Report Date: March 23, 2022

NHTSA Campaign Number: 22V-178

# **Components:**

ENGINE AND ENGINE COOLING: ENGINE: GASOLINE: TURBO/SUPERCHARGER

**Potential Number of Units Affected:** 26,053

## **Problem Description:**

Volkswagen Group of America, Inc. (Audi) is recalling certain 2013-2017 A8, S6 Sedan, S7, S8, and 2014-2017 RS7 vehicles. The turbocharger oil supply strainer can become blocked, causing wear to the bearings due to lack of lubrication.

## **Consequence:**

Worn bearings can cause the turbine wheel to contact the turbocharger housing or cause the shaft to break, causing an engine stall and increasing the risk of a crash.

### Remedy:

Dealers will replace the oil strainer and perform an oil change, free of charge. Owner notification letters are expected to be mailed May 20, 2022. Owners may contact Audi customer service at 1-800-253-2834. Audi's number for this recall is 21H7.

#### Notes

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.



Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Volkswagen Group of America, Inc.'s contact for this recall will be Sarah Shiver who may be reached by email at sarah.shiver@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Chief, Recall Management Division Office of Defects Investigation

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Enforcement

