

**ISSUED COPY**

**Mailing Finished 4/29/2022**



**Safety Recall: 22V174  
March 2022**

## **IMPORTANT SAFETY RECALL**

**This Notice Applies to Your Recreational Vehicle with the VIN: **TBD****

«Owner\_name»

«Street»

«City», «State» «Zip»

Country (Only for Canada)

Dear Valued Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. US ONLY

Alliance RV has decided that a defect which relates to motor vehicle safety exists in some 2022 Alliance RVs. Units impacted are select Alliance RV Fifth Wheels (Paradigm, Valor, Avenue).

***Reason for this recall:***

Alliance RV was made aware that a number of 50A Shore Power Inlets (93379) manufactured and imported by ZH Brothers International and distributed by Patrick Distribution were not manufactured to specifications. Specifically, the lugs for the inlets in two shipment lots were produced using an excessively hard material that may prevent proper torquing of the lug to the required 20in/lbs. If the lugs are not properly torqued, they may loosen and cause arching, overheating and, potentially, a fire.

***What Alliance RV will do:***

Your local Alliance Dealer will inspect inlet, and replace if the inlet lugs are unable to be torqued to 20-in/lbs (as per the attached Product Safety Notice).

***What we need you to do:***

Please contact an Alliance RV Authorized Dealer and schedule an appointment to have this remedy completed. If your dealer is unable to perform the recall within a reasonable time, or you have questions concerning this recall, please contact **574-226-0140 – Option 1**. *If you choose to take your vehicle to a non-Alliance RV dealer, they must contact Alliance RV prior to making the recall repair for proper authorization and instructions.*

If you had this repair completed prior to receipt of this recall notice, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

If, however, you take your recreational vehicle to your dealer on the agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please contact our Customer Service Department at 574-226-0140 – Option 1. If after contacting your dealer and Customer Service you are not able to have the safety defect remedied without charge and/or within a reasonable time, you may wish to submit a written complaint to the Administrator, national Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>. Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We certainly regret this inconvenience; however, your safety is our most important priority.

Sincerely,  
**Alliance RV**

