

IMPORTANT SAFETY RECALL

<Date>

<Name>

<Address>

<Address 2> (if applicable; if not, remove this line)

<City, State, ZIP>

This notice applies to your vehicle, <VIN>

NHTSA Recall No: 22V-169

Dear Tesla Owner,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Tesla, Inc. has decided that certain Model Year ("MY") 2018-2019 Model S and Model X and MY 2017-2020 Model 3 vehicles fail to conform to Federal Motor Vehicle Safety Standard ("FMVSS") No. 111 "Rear Visibility." Our records show that you are the owner of a vehicle affected by this action.

REASON FOR THIS RECALL

On affected vehicles, a software error may result in a computer reset, and if the driver starts a backing event while the computer resets, the rearview image may not display within 2 seconds of placing the vehicle in reverse as required by FMVSS 111. Delayed availability of the rearview camera image may affect the driver's rear view and increase the risk of a crash.

WHAT TESLA WILL DO

Tesla remedied the noncompliance with a free over-the-air ("OTA") software update that corrects the software error and ensures that the rearview image display timely appears upon placing the vehicle in reverse.

WHAT YOU SHOULD DO

Please check that your vehicle is running software version 2021.44.30 or any later release, all of which contain the remedy. You can check the software version running on your vehicle by tapping 'Controls' then 'Software' on your touchscreen. If your vehicle is running software version 2021.44.30 or any later release, then there is no further action that you need to take, and you may disregard this notice. If your vehicle is not running one of these software versions, then please install the latest pending software update through your Tesla app, or by tapping the yellow clock icon on your vehicle's touchscreen and following the prompts. For awareness, software updates typically take between 20 to 60 minutes to complete. See www.tesla.com/support/software-updates for additional details on Tesla vehicle software updates.

If you believe that Tesla has failed or is unable to remedy this defect without charge or within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590, by calling 1-888-327-4236 (TTY: 1-800-424-9153), or by visiting www.safercar.gov.

Federal law requires any lessor who receives a notification of a noncompliance or safety-related defect determination pertaining to any leased motor vehicle to send the notice to the lessee within 10 days.

If you no longer own the vehicle, update vehicle ownership in your Tesla Account. For more details on adding or removing vehicles from your Tesla Account, visit www.tesla.com/support/account-support#add-remove-products. If you have any questions or need assistance installing the software update, please contact Tesla online by visiting www.tesla.com/support/contact or by calling 1-877-79-TESLA (1-877-798-3752).

Thank you for being a Tesla customer. We are committed to ensuring that your vehicle provides the highest possible level of safety.

TESLA, INC.