



05/15/2022

## Defect and Noncompliance Information Report

Newmar Corporation was made aware of a potential equipment defect relating to motor vehicle safety that may exist in the vehicles listed below. Newmar Corporation is furnishing notification to the National Highway Traffic Safety Administration pursuant to 49 U.S.C. Chapter 301 and 49 CFR Part 573.6.

Newmar Corporation's campaign identification number will be assigned by NHTSA.

### Final Stage Vehicle Manufacturer

Newmar Corporation  
355 N Delaware St.  
Nappanee, IN 46550-0030

Inquiries should be directed to:

Sherrena Beer  
Consumer Affairs  
Newmar Corporation  
355 N. Delaware St.  
Nappanee, IN 46550-0030  
Phone: (574) 773-7791  
Fax: (574) 773-2007

### Identification of Vehicles

The vehicle models involved in this recall are:

- 2021, 2022 New Aire Class A motorhomes.
- 2021, 2022 Dutch Star Class A motorhomes.
- 2021, 2022 Ventana Class A motorhomes.
- 2021, 2022 Kountry Star Class A motorhomes.
- 2021, 2022 Mountain Aire Class A motorhomes.
- 2021, 2022 Essex Class A motorhomes.
- 2021, 2022 London Aire Class A motorhomes.
- 2021, 2022 King Aire Class A motorhomes.

These vehicles were manufactured by Newmar Corporation between 01/15/2021 and 02/28/2022.

### Comprehensive Vehicle Population

The total number of vehicles included in this campaign is 1277.

### Effected Population Assessment

100% of the vehicles identified above may contain defective equipment.

## **Defect Description**

On certain Newmar Class A motorhomes built on Freightliner and Spartan chassis, a problem with the upper nut/bolt connecting the steering column not being torqued down correctly which could result in the nut coming loose and falling off the bolt. This could result in the loss of steering control and increase the risk of a crash.

Manufacturer:  
Newmar Corporation  
355 N. Delaware St.  
Nappanee, IN 46550  
Ph. 574-773-7791

## **Principle Event Chronology**

Newmar Corporation is reporting this recall following an initial warranty claim on 03/09/22 that initiated a safety review meeting of the issue. It was determined at the safety review meeting on 3/10/22 a recall should be issued with the initial 58 units noted in this recall.

After initial filing of recall, Newmar manufacturing team reviewed the assembly plant process and determined that out of an abundance of caution an additional population of affected vehicles should be added.

Newmar Corporation is not aware of any property damage, injury, or death, in vehicles manufactured by Newmar Corporation, attributed directly or indirectly to this defect.

At the time of this letter Newmar Corporation has received one warranty claim for this recall.

## **Defect Remedy Program**

Newmar Corporation will be conducting this recall in its entirety. Units identified as having a possible steering column issue will have the upper and lower nut/bolt checked for the correct torque and if needed tightened to the correct torque. All repairs will be at no cost to customer.

***If the customer has had the repair performed before receiving this letter, they may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy. For additional information, contact Newmar Corporation at:***

**Service Department Newmar Corporation  
355 N Delaware St  
Nappanee, IN 46550-0030**

## **Distributed Notices and Other Communications**

None

This report prepared by:  
Rodney Newcomer  
Codes and Compliance Manager  
Newmar Corporation